





User Manual

Of

Animal Feed Production, Processing, Storage, And Marketing (Category-1 Vet Premix)

09th January 2024

Submitted by:

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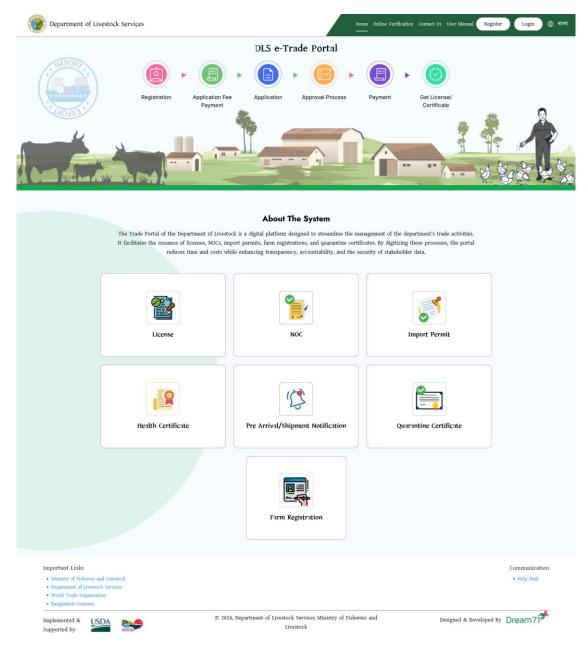
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System Home Page

How can a user join the DLS platform?

To access the Comprehensive Automated System for DLS, users need an internet-connected device and a web browser. Begin by entering the URL http://etrade.dls.gov.bd/ into the browser's address bar and pressing Enter. This will display the system's homepage, as illustrated in the figure below.





When users access the portal, they are greeted with the homepage, which serves as the main interface for navigation. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- **Home**: Redirects users to the homepage.
- Online Verification: Facilitates the verification of documents.
- Contact Us: Offers support and addresses user inquiries.
- User Manual: Provides a comprehensive guide on utilizing the portal's features.

This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.

The homepage contains two key action buttons:

- Register: Redirects new users to the account creation page.
- Login: Opens the login page for existing users.

A **language selector dropdown** in the top-right corner allows users to switch between Bangla and English.



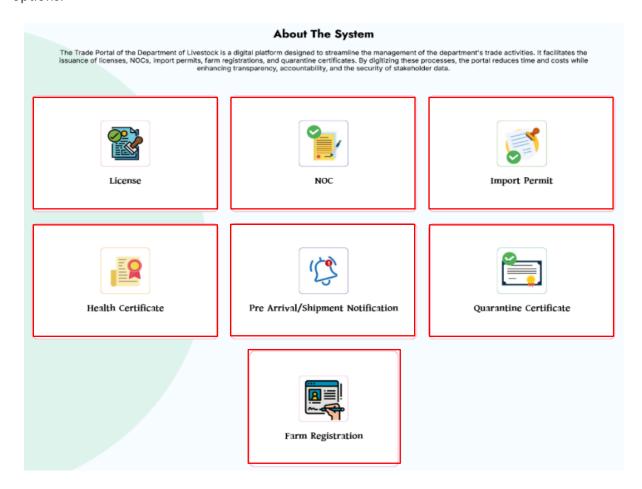
The "About the System" section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and supports users in obtaining licenses and certificates efficiently. This section also features seven buttons representing key categories and services:

- License
- NOC
- Import Permit
- Health Certificate
- Pre-Arrival/Shipment Notification



- Quarantine Certificate
- Farm Registration

Each button is a clickable link. Clicking a button displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.

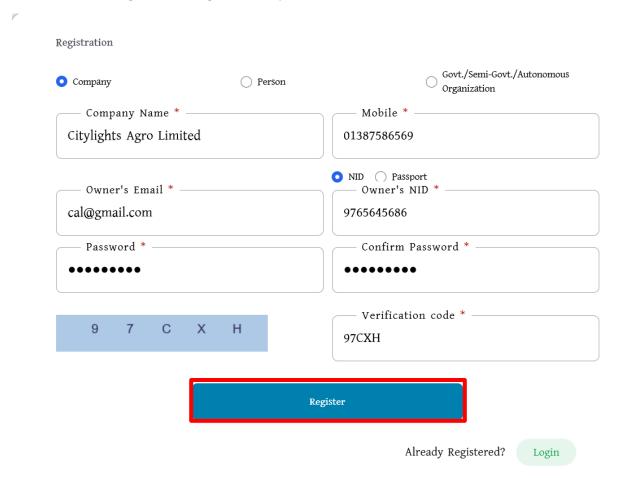




Applicant Panel

Registration and Login

How can a user register and login to the system?



To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields.

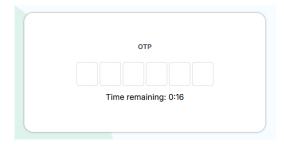
*It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future. *

OTP Verification

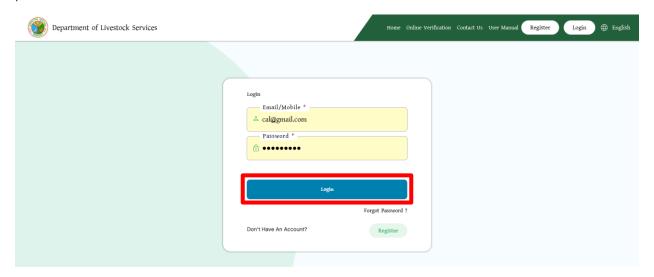
After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.



If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.



Once registration is complete, the user can log in using their email address/mobile no. and password.



Profile Update After Login

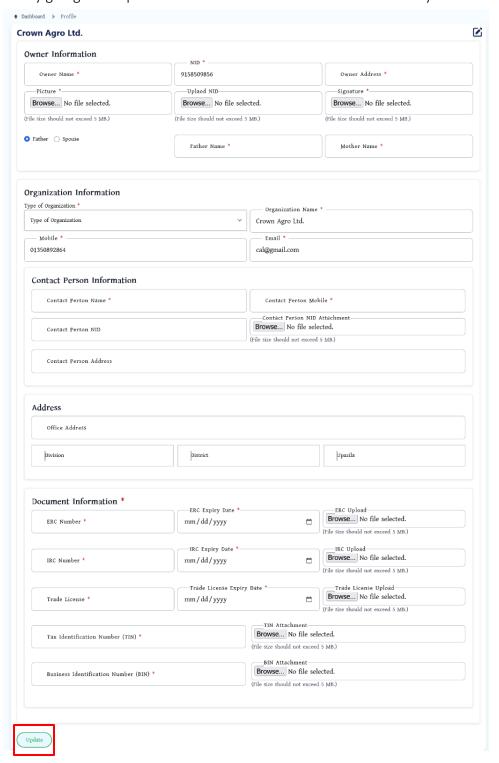
Upon successful login, a message will prompt the user to "Please Update Your Profile & Create Factory/Warehouse Profile First."





Profile

Can a user update his/her profile after logging into the system? User can add/update the profile information by going to the profile section from the left side menu of the system.





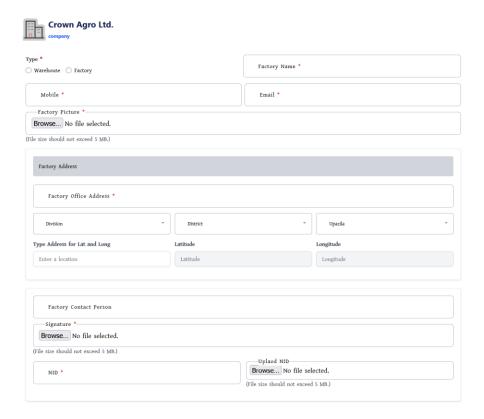
Factory/Warehouse Profile

How does an applicant create company profiles through the system?

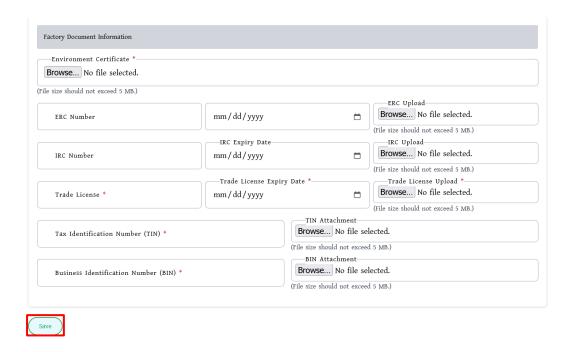
Applicant can create the Factory/Warehouse profile by going to the Factory/Warehouse Profile section from the left side menu of the system. Clicking on the "Factory/Warehouse" button will bring up the page for creating a new Factory/Warehouse.



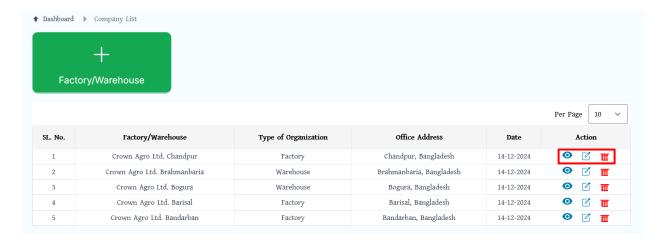
The applicant must fill in the required fields and click the **Save** button to create the Factory/Warehouse profile.-







An applicant can view/edit Factory/Warehouse profiles.

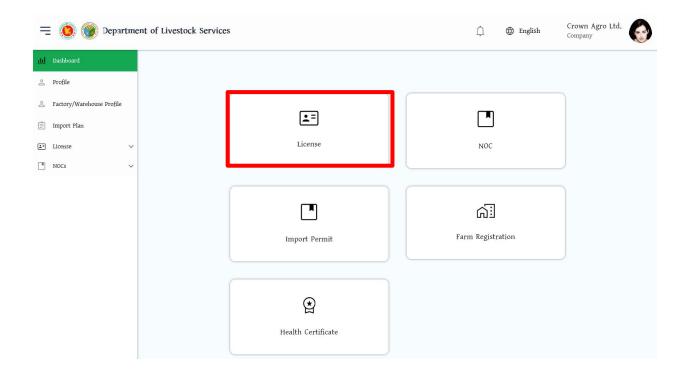


Applicant Dashboard

How does an applicant apply for a Category- 1 (Vet Premix) License?

To apply for a Category-1 (Vet Premix) License, the applicant clicks on the **License** menu, which opens the page for creating a new application.





Adding a New Application

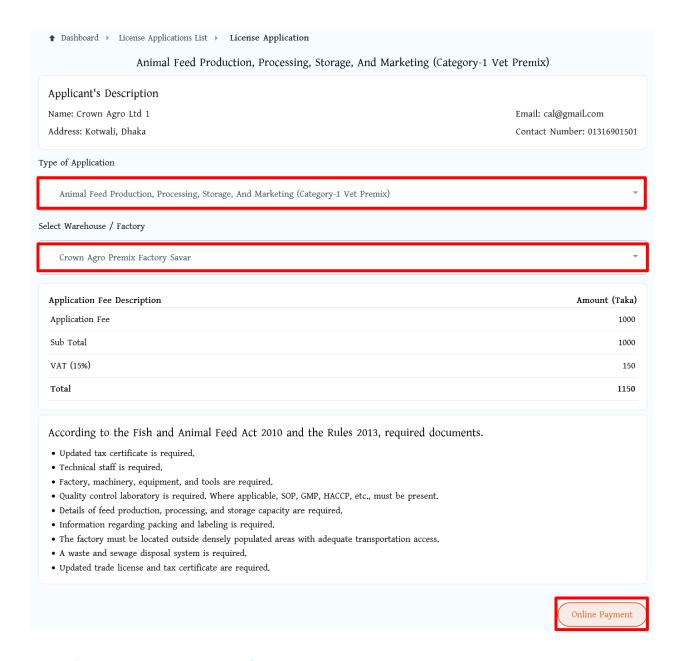
To add a new application, the user must click the **New Application** button.



Paying the Application Fee

After selecting **Cat-1 Vet Premix** from the license type drop-down menu and **Premix Factory** from the factory dropdown menu, click the **Online Payment** button at the bottom-right corner of the page to proceed to the payment portal.





Step-by-Step Instructions for Payment

1. Review Transaction Details:

Verify the transaction amount, invoice number, and contact details to ensure accuracy.

2. Select Payment Method:

Choose one of the three tabs for payment:

- a) Sonali Bank: If you prefer a direct bank transfer or counter payment.
- b) **Card:** If you wish to pay using a debit/credit card.



- c) **Mobile Banking:** For payment through Bkash mobile banking apps.
- d) Internet Banking: For payment through other internet-based services.

3. Confirm and Exit:

Once the payment is successful, you will receive a confirmation message. Click **Exit** to leave the portal.









Paying via Sonali Bank Account

If the applicant chooses to pay directly via Sonali Bank Account, after clicking the **Confirm** button, they will be redirected to the payment portal. The applicant must then provide the **Bank Account Number**, **Account Name**, and **Mobile Number**.

OTP Verification for Payment

(a)

Shortly after, an OTP will be sent to the applicant's mobile number. Once the OTP is entered and the **Confirm Payment** button is clicked, the payment is successfully completed.









Once the application fee is successfully paid, the status in the application table will update to **Application Fee Paid**. At this stage, the user can access their application and click the **Edit** button to provide any additional information required to complete the license application process.

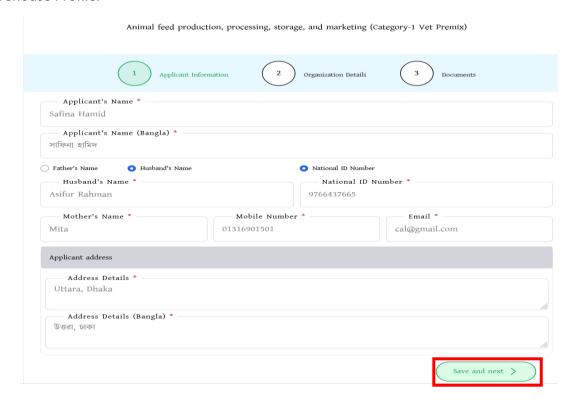


Continuing the Application

The applicant can click the **Edit** button to continue. They must complete the application form for the license of **Animal Feed Production/Processing/Storage Establishments (Vet Premix)** by providing accurate information in three phases.

Phase 1: Applicant Information

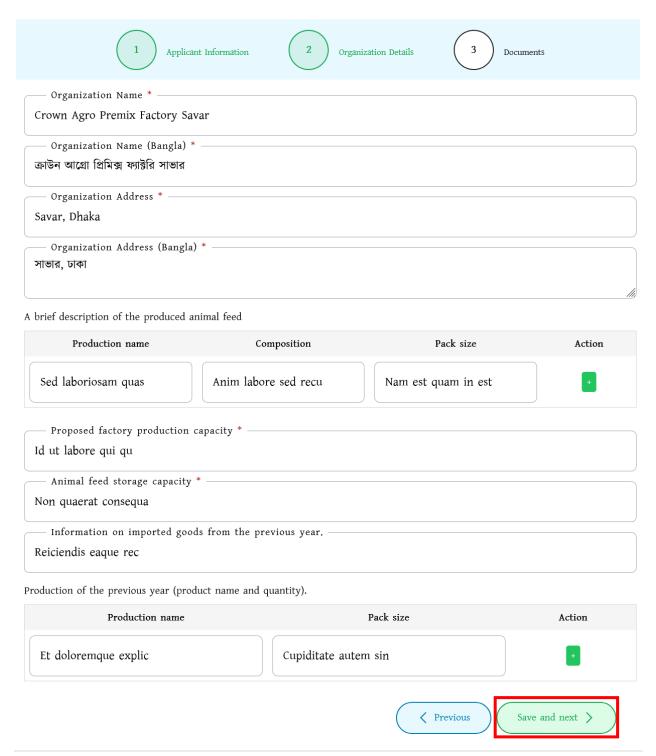
Phase 1 is auto filled with all the information that is already provided in Profile and Factory / Warehouse Profile.





Phase 2: Organization Details

Animal feed production, processing, storage, and marketing (Category-1 Vet Premix)



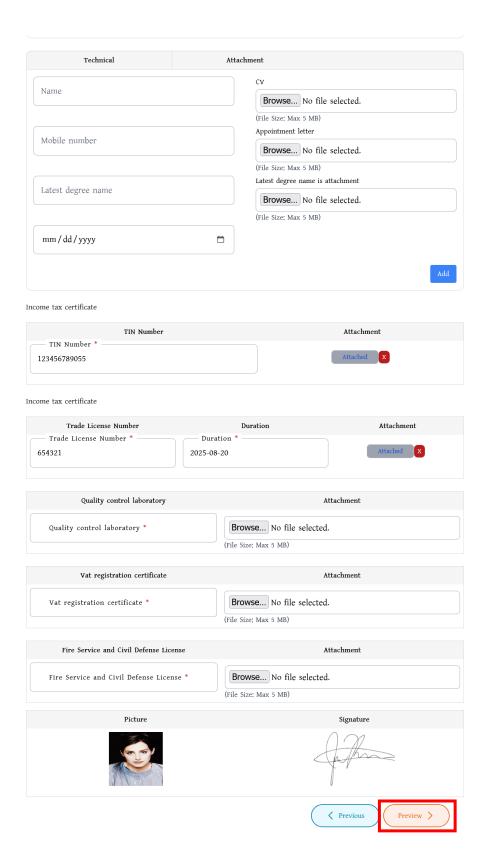


Phase 3: Documents

Animal feed production, processing, storage, and marketing (Category-1 Vet Premix)

Applicant Information	n 2 Organization Details 3 Documents
Environment certificate	Attachment
Environment certificate *	Browse No file selected. (File Size: Max 5 MB)
Infrastructure facilities of the factory	(THE SILE, MILK S MIL)
Building details	Attachment
Building details *	Browse No file selected. (File Size: Max 5 MB)
Transportation arrangements	Attachment
Transportation arrangements *	Browse No file selected. (File Size: Max 5 MB)
Water, electricity, gas, and sanitation * Waste management	Attachment
Waste management *	Browse No file selected.
	(File Size: Max 5 MB)
Layout plan	Attachment
Layout plan *	Browse No file selected.
	(File Size: Max 5 MB)
Equipment	Attachment
Equipment *	Browse No file selected.
Man	(File Size: Max 5 MB)
Man power	
General	Attachment
Name	Latest degree Browse No file selected.
Mobile number	(File Size: Max 5 MB)
	Add







After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process.

ফরম-২ [বিধি-৩(১) দ্রষ্টব্য]

To,

Director General
Department of Livestock Services
Bangladesh, Dhaka.



Subject - Animal feed production, processing, storage, and marketing (Category-1 Vet Premix)

Applicant's Name
 Husband's Name
 Safina Hamid
 Asifur Rahman

Mother's Name : Mita

Address : Uttara, Dhaka

2. Name and Address of the Organization

(a) Headquarters Crown Agro Premix Factory

Savar

(b) Factory Address : Savar, Dhaka

3. Brief Description of the Produced Animal Feed : 1 . Sed laboriosam quas , Nam

est quam in est

4. Proposed Factory Production Capacity : Id ut labore qui qu

5. Animal Feed Storage Capacity : Non quaerat consequa

6. Environment certificate : Attached

Factory Infrastructure Facilities (Building,

. Communication System, Water, Sanitation, and : Taylorsville

Waste Management, etc.)

8. Description of Machinery and Equipment : Laborum alias dolores illo iste

porro.

9. Information on Manpower (General)

(a) General : 1 People

(b) Technical : 1 People

10. Tax payment certificate : Attached

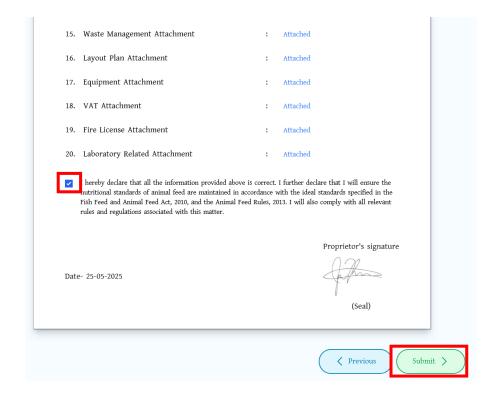
11. Trade License (Updated) : Attached

12. Original receipt of application fee deposit : View Invoice

13. Building Attachment : Attached

14. Transportation Attachment : Attached





The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.

Application Preview

The user's application preview is available in both short and long formats. The **long preview** provides a detailed view of all submitted images and attachments, allowing applicants to review their entire submission. By clicking the **Application Preview** button, applicants can access the **short preview**, which offers a concise overview of the key details.

Long Preview





Division	:	ঢাকা
District	:	ঢাকা
Upazila	:	কোতোয়ালী
Proposed Factory Production Capacity	:	Id ut labore qui qu
Animal Feed Storage Capacity	:	Non quaerat consequa
Information on imported goods from the previous year.	:	Reiciendis eaque rec
Building details	:	Tenetur accusantium hic amet ea cum fuga blanditiis quibusdam.
Building Attachment	:	Attachment
Transportation arrangements	:	In laudantium odit magnam suscipit ipsum.
Transportation Attachment	:	Attachment
Environment certificate	:	Inventore ipsa nihil minus ipsa libero commodi dolorem suscipit modi.
Enviroment attachment	:	Attachment
Water, electricity, gas, and sanitation	:	Taylorsville
Waste management	:	Michigan
Waste Management Attachment	:	Attachment
Layout plan	:	825 Leuschke Walk
Layout Plan Attachment	:	Attachment
Equipment	:	Laborum alias dolores illo iste porro.
Equipment Attachment	:	Attachment
TIN Number	:	461
Tin attachment	:	Attachment
Vat registration certificate	:	Neque doloremque nam explicabo.
VAT Attachment	:	Attachment



Fire Service and Civil Defense License	: Facilis laborum quis omnis nulla incidunt.
Fire License Attachment	: Attachment
Trade License Number	: 128
Trade License Attachment	: Attachment
Quality control laboratory	: Ea vel similique iste illo magni.
Laboratory Related Attachment	: Attachment

A brief description of the produced animal feed

Production name	Composition	Pack size	Remarks
Sed laboriosam quas	Anim labore sed recu	Nam est quam in est	

Production of the previous year (product name and quantity).

Production name	Pack size
Et doloremque explic	Cupiditate autem sin

Information on Manpower (General)

Name : Fred Beatty

1. Mobile Number : 412
Latest Degree : Attachment

Information on Manpower (Technical)

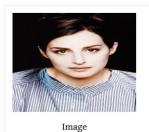
Name : Otis Kutch Mobile Number : 447

Latest degree name : Clovis McCullough-Kshlerin

Joining date: 2025-06-15
 Appointment letter: Attachment

CV: Attachment

Latest degree name is attachment : Attachment

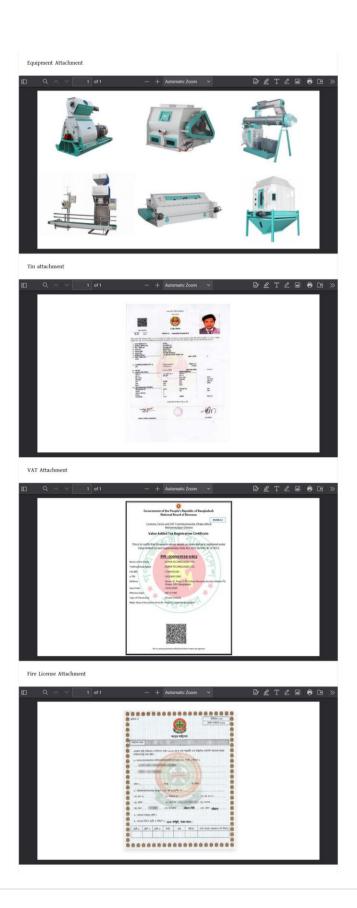


Signature

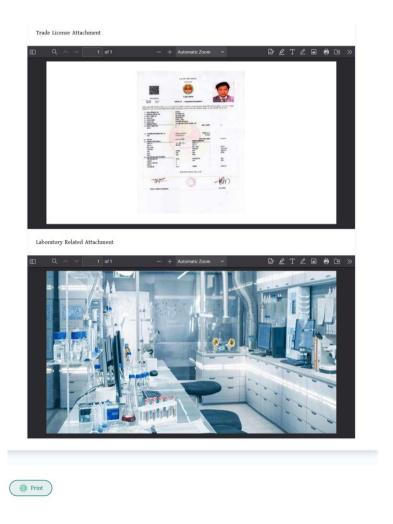






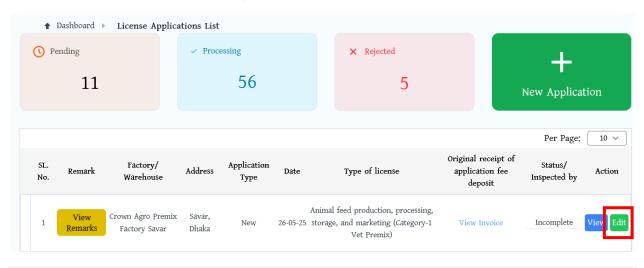






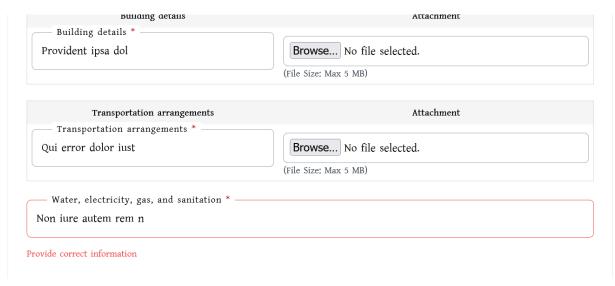
Incomplete Answering Process

If the DD identifies any discrepancies or missing information in the applicant's submission, the application is marked with an **Incomplete** status and sent back to the applicant for corrections.





The applicant is only permitted to modify the specific fields flagged by the **DD** as requiring correction. All other fields remain locked and cannot be edited.



Once the Incomplete information is corrected, the applicant resubmits the application. Upon resubmission, the application's status updates to **Resubmitted**.



Rejection Process

When an application is rejected by the DD, the applicant can no longer use it for license issuance. The status of the application is updated to **Rejected**.



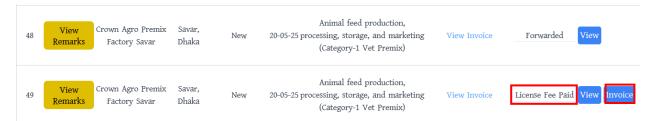


License Fee Payment Process

Once an application is deemed worthy of license issuance, the applicant is notified to pay the license fee. The application status in the list changes to **Approved**, and a new **Payment** button becomes visible in the **Action** column.



By clicking on the Payment button, applicant can pay the license fee in the same manner of the application fee. Once license fee is paid, the application status in the list changes to **License Fee Paid.**



An **Invoice** button is available in the **Action** column for applicants to have proof of the payment. There is a **Print** button available at the bottom of the **Invoice** page for the Invoice page to be printed, if desired.



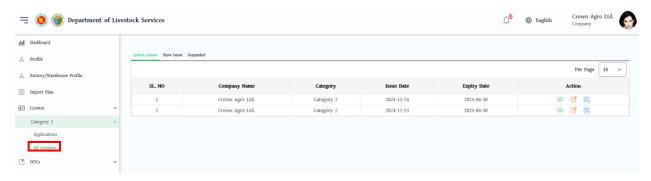


Once License is issued, the application status in the list changes to License Issued.



All License Menu

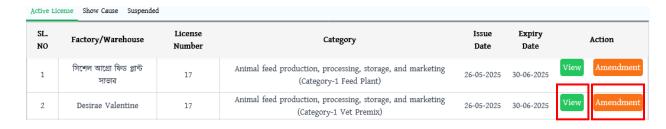
Applicants can view all details about an existing license by navigating to the **All License** menu available in the sidebar. This section provides comprehensive information on licenses issued to the applicant.



Active License Tab

Active license tab shows the list of all licenses that are already approved. The table within this tab includes columns such as **SL. No.**, **Company Name**, **Category**, **Issue Date**, **Expiry Date**, **and Action**. The **Action** column includes the following features for the applicant:

- **View**: To view the details of the license.
- Amendment: To amend an active license.





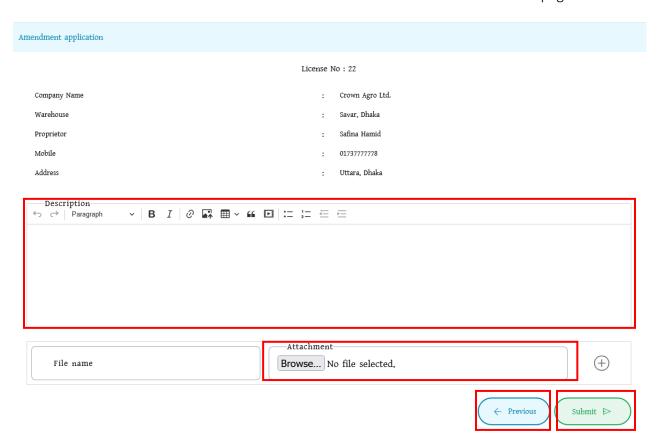
By clicking the **View** button, the applicant is redirected to the **License**. There are **Print**, **Amendment**, **Renewal** and **Apply for Approval** button available at the bottom of the License page.





Amendment Process

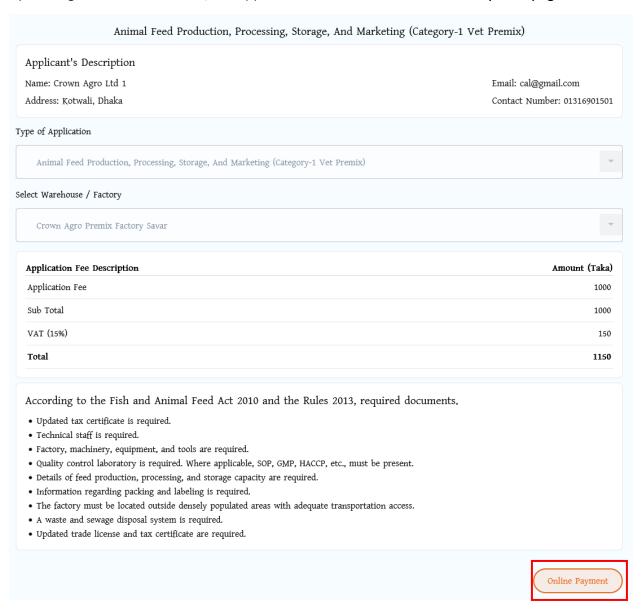
By clicking the **Amendment** button, the applicant is redirected to the **Amendment application**. There are description box and document upload option available for the applicant to justify their amendment. There are **Previous** and **Submit** button available at the bottom of the page.





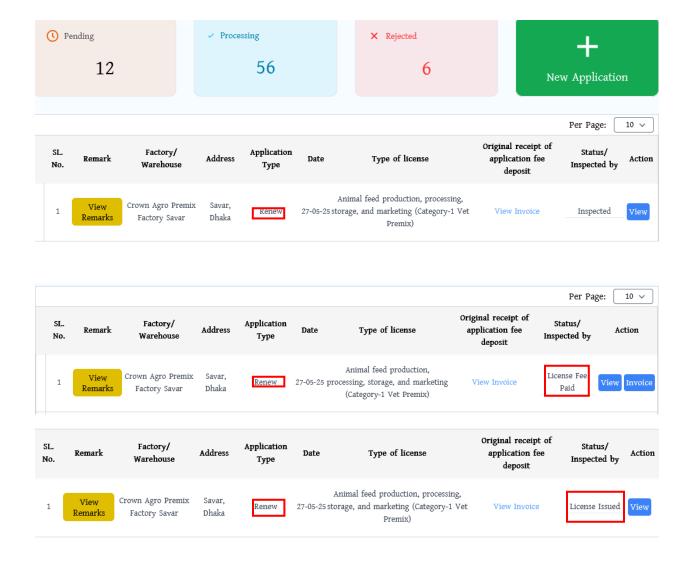
License Renewal Process

By clicking the Renewal button, the applicant is redirected to the Online Payment page.



To renew a license, applicant has to perform the entire License issuance again in the same manner. From now on, Application Type will be changed to **Renew**.



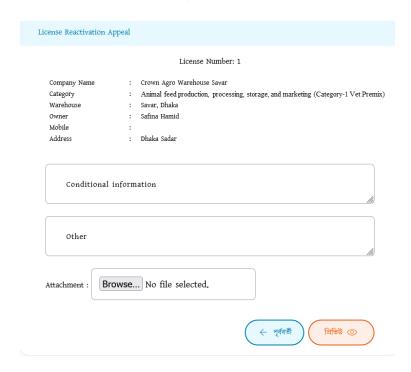


Once the renewal is issued, applicant can see it in the **Active License** tab.

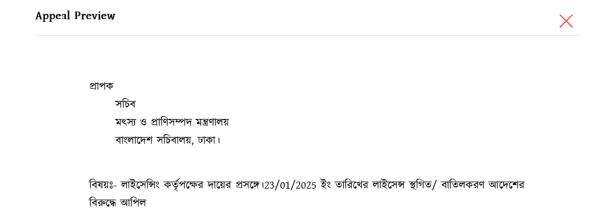


Appeal Process

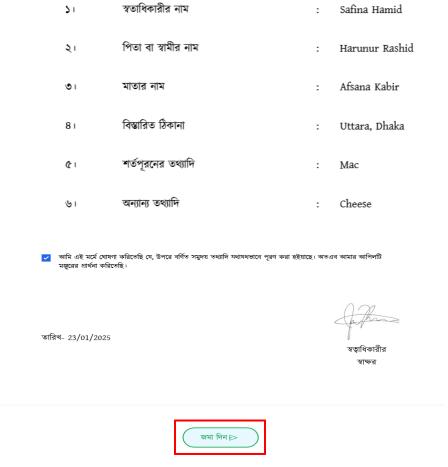
If a license is suspended, the applicant has the option to appeal for its reactivation. The suspended license can be accessed in the **Suspended** tab within the **All License** menu.



By clicking the **Appeal** button, the applicant is directed to the appeal submission form. After completing the form with the required information and clicking the **Submit** button, the appeal is forwarded to the DD for further review and consideration.







Apply for Approval Process

Apply for Approval brings user to **Product Approval** Modal.

