





Department of Livestock Services (DLS)

User Manual

of

Duck-Chicken Parent stock/commercial farm, Duck/ Chicken farm and Cow/buffalo/goat/sheep other animal commercial farm

25th May 2025

Submitted by:

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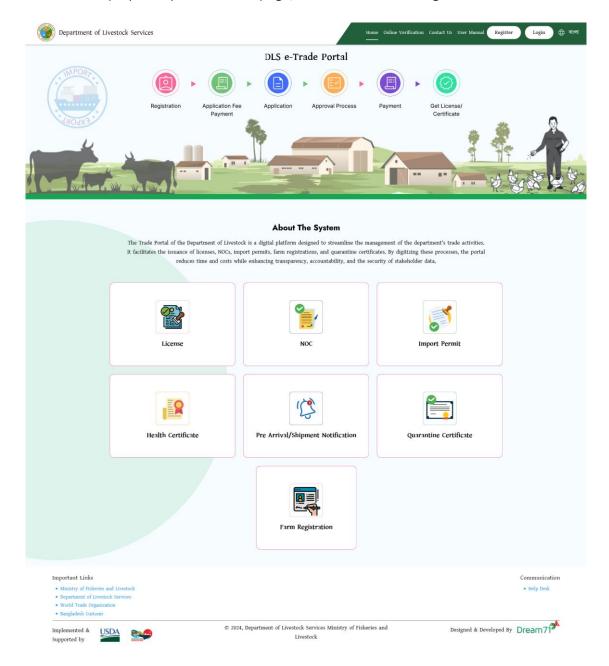
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System Home Page

How can a user join the DLS platform?

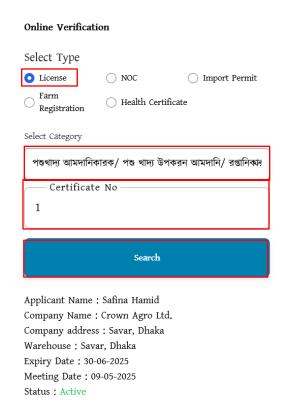
To access the DLS e-Trade Portal, users need an internet-connected device and a web browser. Begin by entering the URL http://etrade.dls.gov.bd/ into the browser's address bar and pressing Enter. This will display the system's homepage, as illustrated in the figure below.





When users access the portal, they are greeted with the homepage, which serves as the main interface for navigation. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- Home: Redirects users to the homepage.
- Online Verification: Facilitates the verification of documents.

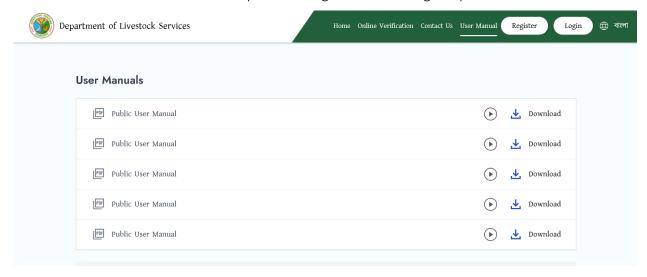


• Contact Us: Offers support and addresses user inquiries.





• User Manual: Provides a comprehensive guide on utilizing the portal's features.



This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.

The homepage contains two key action buttons:

- Register: Redirects new users to the account creation page.
- Login: Opens the login page for existing users.

A language selector in the top-right corner allows users to switch between Bangla and English.

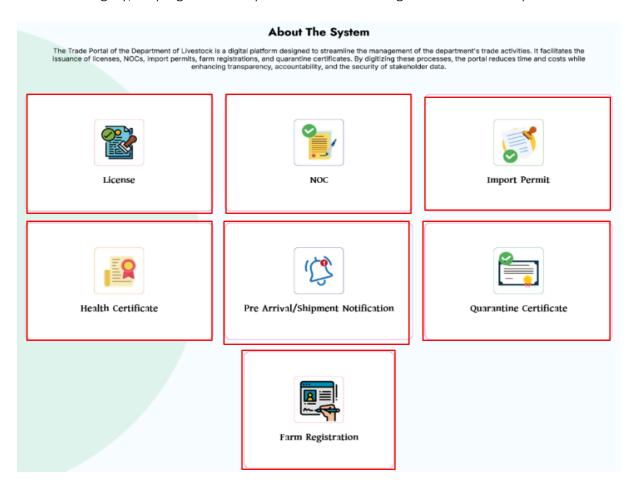


The "About The System" section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and supports users in obtaining Farms and certificates efficiently. This section also features seven cards representing key categories and services:



- License
- NOC
- Import Permit
- Health Certificate
- Pre Arrival/Shipment Notification
- Quarantine Certificate
- Farm Registration

Each card is clickable. Clicking a card displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.

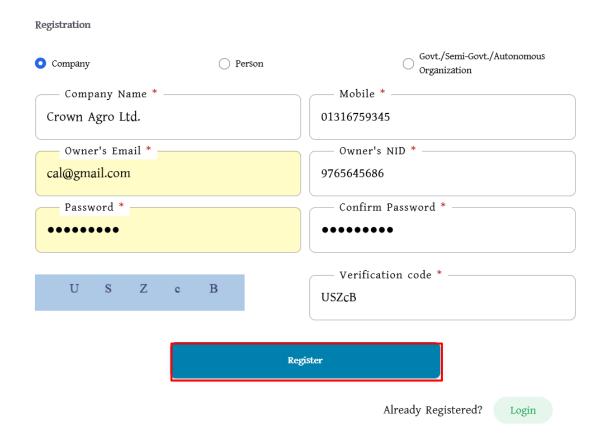




Applicant Panel

Registration and Login

How can a user register and login to the system?



To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields such as **Company Name**, **Mobile no**, **Email**, **NID**, **Password** and **Verification code**.

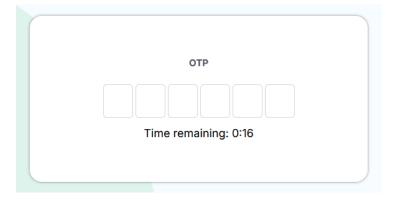
*It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future. *

OTP Verification

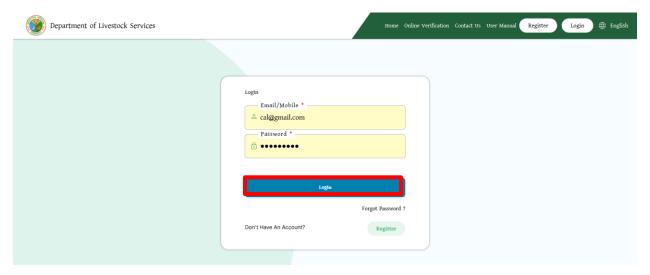
After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.





Once registration is complete, the user can log in using their email address/mobile no. and password.



Profile Update After Login

Upon successful login, a message will prompt the user to "Please Update Your Profile & Create Factory/Warehouse Profile First."

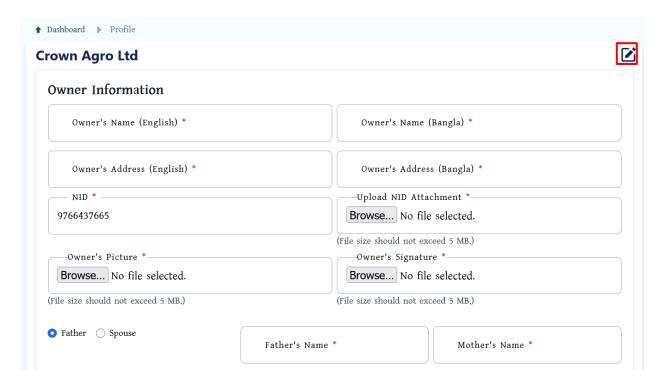




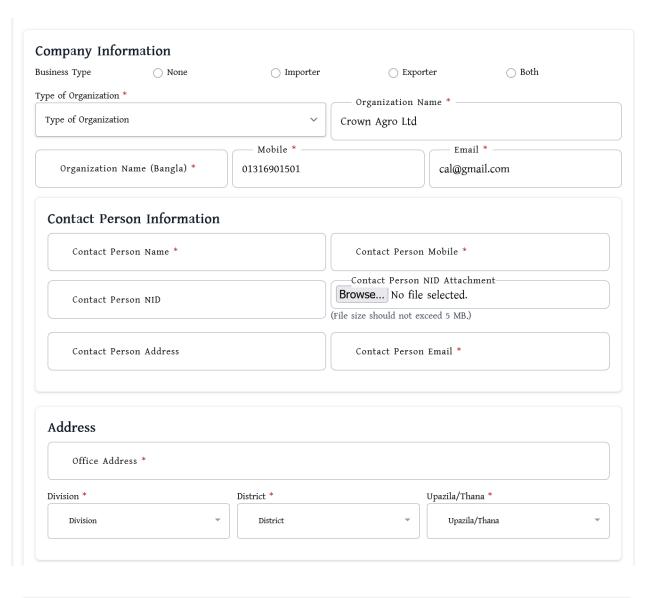
Profile

Can a user update his/her profile after logging into the system?

User can update the profile information by going to the profile section from the left side menu of the system.

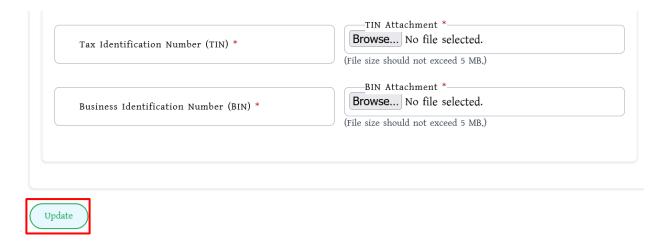










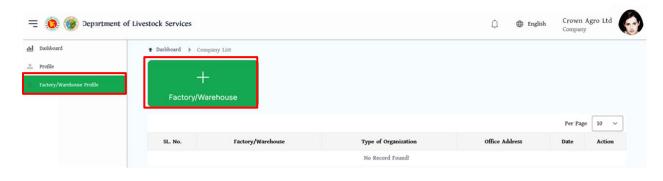


During profile management, the information provided by the user at the time of registration is automatically pre-filled in the profile page. In addition, the applicant is required to fill in other necessary fields, such as Owner's Name (English), Owner's Name (Bangla), Owner's Address (English), Owner's Address (Bangla), NID, Father/Spouse's Name, Mother's Name, Organization's Name (Bangla), Contact Person's Name, Contact Person's Mobile, Contact Person's NID, Contact Person's Address, Contact Person's Email, Office Address, ERC Number, IRC Number, Trade License Number, Tax Identification Number (TIN), and Business Identification Number (BIN). The applicant must also upload mandatory attachments, including Owner's Picture, NID, Owner's Signature, Contact Person's NID, ERC, IRC, Trade License, TIN, and BIN. Furthermore, the applicant must select the Type of Organization, Division, District, and Upazila from the respective dropdown menus. All fields marked with a red asterisk (*) are mandatory. Once all required information is entered, the applicant can click on the Update button to save the changes. If needed, the applicant can revisit the profile and make modifications by clicking on the Edit button located at the top-right corner of the profile page.

Factory/Warehouse Profile

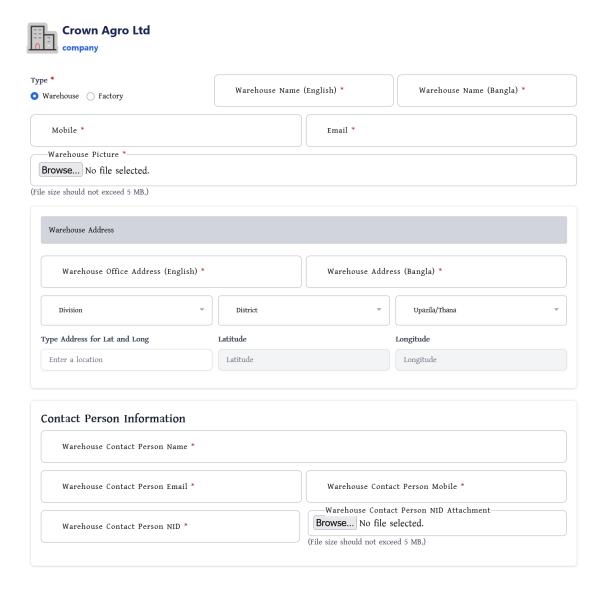
How does an applicant create company profiles through the system?

Applicant can create the Factory/Warehouse profile by going to the Factory/Warehouse Profile section from the left side menu of the system. Clicking on the "Factory/Warehouse" button will bring up the page for creating a new Factory/Warehouse.

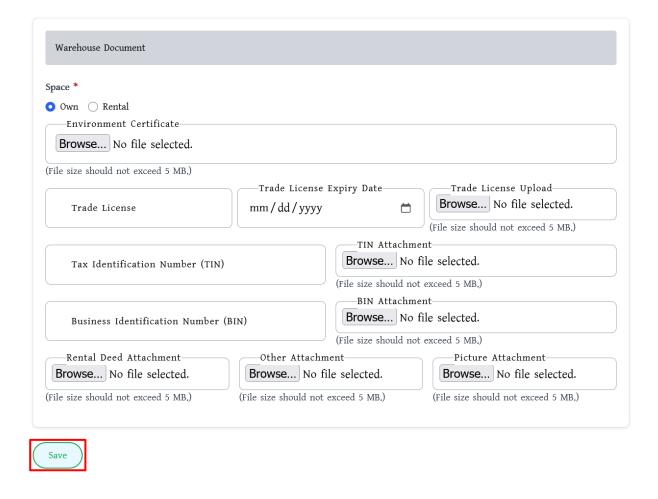




The applicant must fill in the required fields and click the Save button to create the F/W profile. -



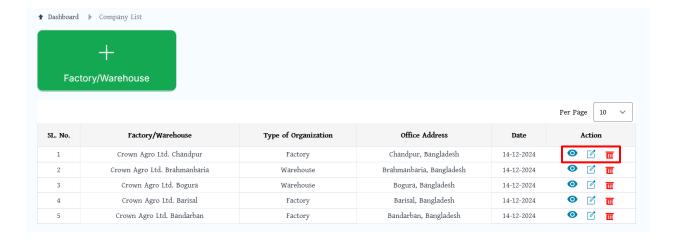




Firstly, the user must select the Type of Organization. Then, the user is required to fill in other necessary fields, including Factory/Warehouse Name (English), Factory/Warehouse Name (Bangla), Mobile Number, Email, Factory/ Warehouse Office Address (English), Factory/ Warehouse Office Address (Bangla), Address for Latitude and Longitude, Factory/Warehouse Contact Person's Name, Factory/Warehouse Contact Person's Email, Factory/Warehouse Contact Person's Mobile, Factory/Warehouse Contact Person's NID, Trade License, Tax Identification Number (TIN), Business Identification Number (BIN). The applicant must upload attachments, such as Factory/Warehouse Picture, Factory/Warehouse Contact Person's NID attachment, Environment Certificate, Trade License, TIN, BIN, Rental Deed, Other attachment, Picture attachment. Additionally, the applicant must select the Division, District, and Upazila from the corresponding dropdown menus. All fields marked with a red asterisk (*) are mandatory.

An applicant can view/edit Factory/Warehouse profiles.

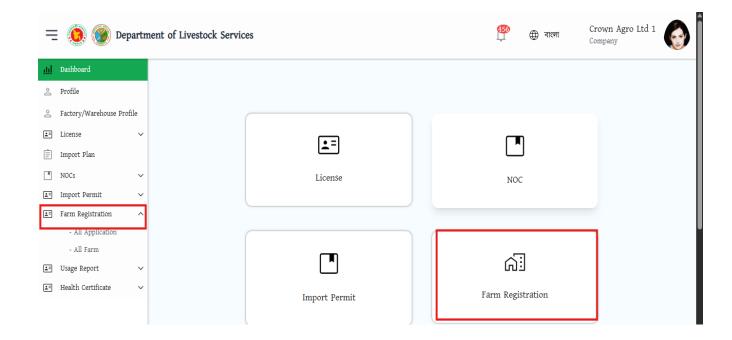




Applicant Dashboard

How does an applicant apply for an Others Farm?

To apply for a **Others Farm**, the applicant needs to click on the Farm registration menu, which directs him/her to the page for creating a new application. The applicant can access the Farm registration application page through both the **Dashboard** and the **sidebar menu**.





Adding a New Application

To add a new application, the applicant must click on the **New Application** button.



The cards at the top provide an overview of the different states of applications and their respective counts. The **Pending** card indicates the number of applications currently in the pending list. The **Processing** card shows the number of applications that are actively being processed. Lastly, the **Rejected** card displays the count of applications that have been rejected.

Applicant can be notified about the different stages of an application by clicking on the **Notification Bell** at the top of the page.

Application Procedure:

After clicking on the add new application button user will be taken to page for application for farm registration where user must select Registration for G.P. Stock and Snake/Crocodile Farm and Farm type can be Chicken G.P farm/Duck G.P farm or Snake Farm/Crocodile farm. User Clicks next button to start the application process.





Duck chicken parent stock/commercial farm

Phase 1: Applicant Information

Phase 1 is auto filled with all the information that is already provided in Profile and Factory/Warehouse Profile. Permanent address needs to be filled as per their respective address. There are drop down menus for division, district and Upazila/Thana That needs to be selected respectively as per their address. Then user clicks the next button again to go to next page.

Applicant Information Organization Information Documents Applicant Name Safina Hamid Applicant Name (Bangla) * সাফিনা হামিদ Mobile Number * Email * 01316901501 cal@gmail.com Present Address * Uttara, Dhaka Present Address (Bangla) * উত্তরা, ঢাকা Farm Address Farm Name * Farm Name (Bangla) * Division * Upazila/ Thana * District * Select Division Select District Select Upazila/Thana Farm Address * Farm Address (Bangla) *

Next >



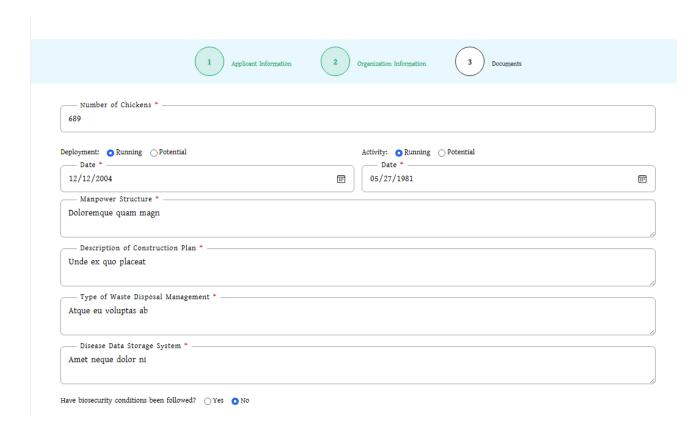
Phase 2: Organization Information

The user has to fill in other necessary fields such as-

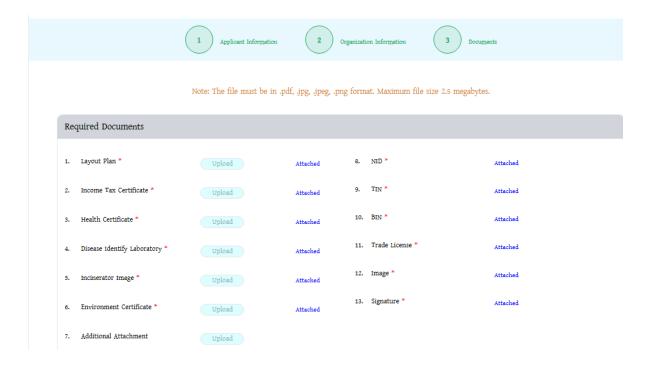
- Number of chickens
- Chicken Breed
- Date
- Man Power Structure
- Description of construction plan
- Chicks' production rate
- Electricity source and amount
- 24/7 Power system status
- Deases Data Storage system
- Number of incubator (Setter and Hatcher)

Applicant needs select radio button whether –

- Have biosecurity conditions been followed
- Has Own Feed Mill
 Then user Clicks on the next button







Phase 3: Documents

Here user needs to upload attachments as per list provided-

- Layout plan
- Income tax certificate
- Health certificate
- Disease identify laboratory
- Incinerator image
- Environment certificate
- Additional attachment

And Some attachments will be auto attached by the system. They are-

- NID
- TIN
- BIN
- Trade License
- Image
- Signature



After entering accurate information in all three phases, the applicant can check the checkbox and click the **Next** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.

Application Preview

The user's application preview is available in both short and long formats. The **long preview** provides a detailed view of all submitted images and attachments, allowing applicants to review their entire submission. By clicking the **Application Preview** button, applicants can access the **short preview**, which offers a concise overview of the key details.

Long preview:





Incinerator Image	:	Attachment
Environment Certificate	:	Attachment
NID Number	:	9766437665
NID	:	Attachment
TIN Number	:	123456789055
TIN	:	Attachment
BIN Number	:	111111111
BIN	:	Attachment
Additional Attachment	:	Attachment



Image

Signature









Income Tax Certificate



Health Certificate





Disease Identify Laboratory



Incinerator Image



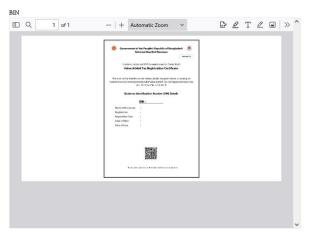
Environment Certificate





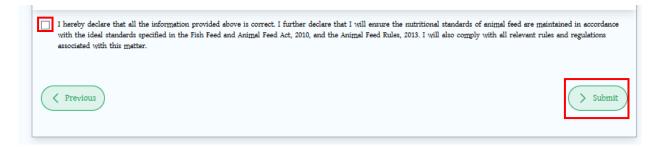












User must accept terms and condition, click on check box and then submit the application.

Duck/Chicken farm

Application Procedure:

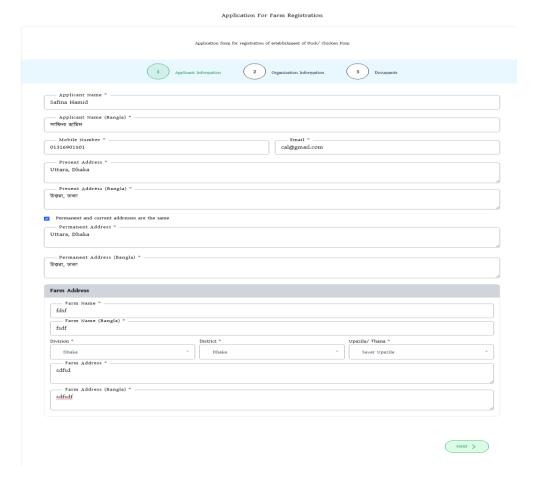
After clicking on the add new application button user will be taken to page for application for farm registration where user must select Registration for Duck/Chicken Farm and Farm type can be Chicken farm (boiler, layer, Sonali),duck farm, hatchery, pheasant farm, pigeon farm, Quail farm, Swan farm, Turkey farm. User Clicks next button to start the application process



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Phase 2: Organization Information

The user has to fill in other necessary fields such as-

- Number of Snake, Crocodiles
- Deployment Date
- Activity Date
- Man Power Structure
- Description of construction plan
- Type of Biosecurity Measures
- Data Storage system
- Type of Waste Disposal Management
- Farm Security Measures

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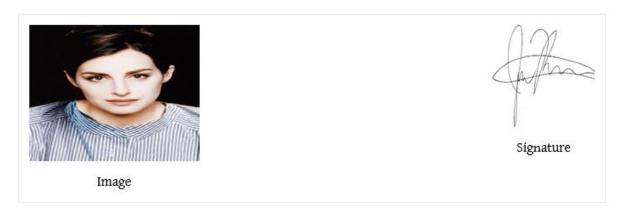
Long preview:

Application Details	Application preview
Farm Type	: Crocodile Farm
Applicant Name	: Risa Sears
Applicant Name (Bangla)	: Damon Pearson
Mobile Number	: 01789780967
Email	: sasesyd@mailinator.com
Present Address	: Eaque natus explicab
Present Address (Bangla)	: Sint duis molestiae
Permanent Address	: Fugiat a quidem ut i
Permanent Address (Bangla)	: Quaerat repellendus
Farm Name	: Deirdre Hyde
Farm Name (Bangla)	: Sheila Byrd
Division	: Sylhet
District	: Habiganj
Upazila/ Thana	: Ajmiriganj
Farm Address	: Non quisquam reicien
Farm Address (Bangla)	: Ab voluptates ad inc
Contact Person Name	: Rakibul Islam
Contact Person Mobile	: 01852525452
Contact Person Email	: jolil@gmail.com
Number of Snake, Crocodile	: 956
Deployment Date	: 1982-10-21

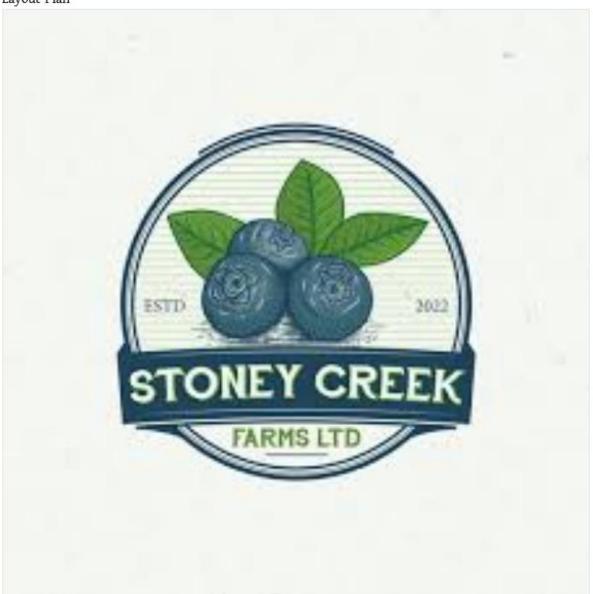


Activity Start Date	:	1970-05-27
Manpower Structure	:	Ut non quo sint prae
Description of Construction Plan	:	Eiusmod tempor et at
Type of Biosecurity Measures	:	Ad fugit et duis ea
Data Storage System	:	Odio veniam illum
Type of Waste Disposal Management	:	Id aut neque omnis
Farm Security Measures	:	Cum pariatur Sunt s
Layout Plan	:	Attachment
Trade License	:	Attachment
Income Tax Certificate	:	Attachment
Health Certificate	:	Attachment
Disease Identify Laboratory	:	Attachment
Incinerator Image	:	Attachment
Environment Certificate	:	Attachment
NID Number	:	9766437665
NID	:	Attachment
TIN Number	:	123456789055
TIN	:	Attachment
BIN Number	:	111111111
BIN	:	Attachment
Additional Attachment	:	Attachment



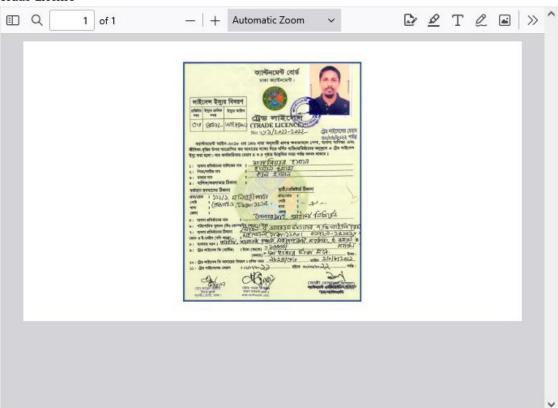








Trade License



Income Tax Certificate





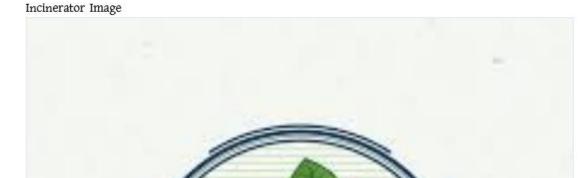
Health Certificate



Disease Identify Laboratory







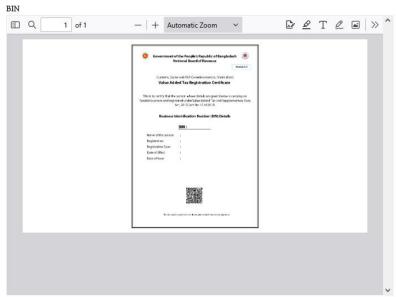
Environment Certificate





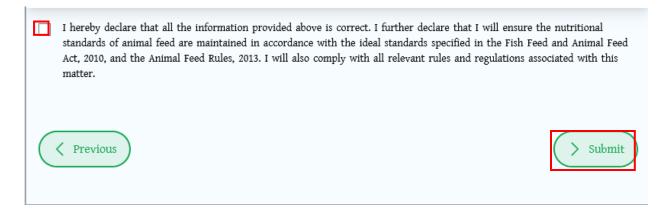












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Cow/Buffalo/goat/sheep others animal commercial Farm

Application Procedure:

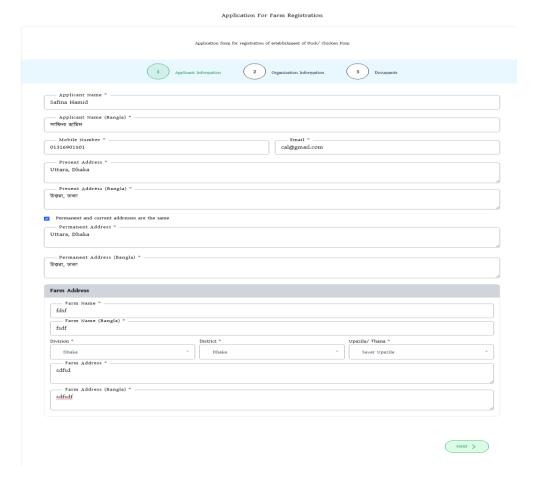
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- Activity Date
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- Data Storage system
- Type of Waste Disposal Management
- Farm Security Measures

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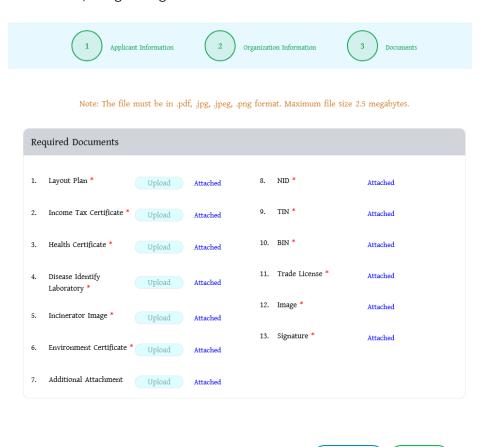


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Previous

Next >

Application Preview



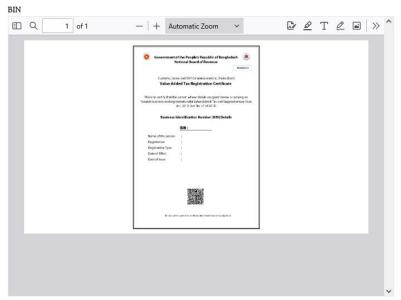
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short preview

ফরম ৮ (ঘ) গৰু/ মহিষ/ ছাগল/ ভেড়া/ অন্যান্য প্ৰাণীর বাণিজ্যিক খামার স্থাপনের নিবন্ধন প্রাঞ্জির আবেদনপত্র [বিধি-১৮ দ্রউব্য] বরাবর, জেলা প্রানিসস্পদ কর্মকর্তা জনাব আমি/ আমরা নিম্নসক্ষরকারী ব্যক্তি/ব্যক্তিবর্গ/কোম্পানি গরু/ মহিষ/ ছাগল/ ভেড়া/ অন্যান্য প্রাণীর বাণিজ্যিক খামার স্থাপন ও পরিচালনা করতে আগ্রহী। সংশ্লিষ্ট বিষয়ে প্রচলিত সরকারী নীতিমালা ও শর্তাবলী পালনে অঙ্গীকারাবদ্ধ। আবেদনকারী ব্যক্তি/ প্রতিষ্ঠানের নাম Simone Cooley ঠিকানাঃ ক) স্থায়ী - Autem in rerum ut co খ) বৰ্তমান - Qui ea consectetur e গরু, মহিষ, ছাগল ও ভেড়ার সংখ্যা 36 : সম্ভাব্য স্থাপনকাল 08-11-1976 R۱ অবস্থান ও ঠিকানা Non nulla culpa quia, সাভার উপজেলা, ঢাকা, ঢাকা œ١ বর্তমান কার্যক্রম চলমান কি না, হইলে চালুর তারিখ হাাঁ। তারিখঃ- 16-01-1977 চলমান না হইলে সম্ভাব্য চালুর তারিখ ۹1 লে-আউট প্লান (সংযুক্ত) bπ Attached (যে ক্ষেত্রে সংগ্রহ করা হয় নাই সেক্ষেত্রে সংগৃহীতব্য বিবরণ) ন্তকর খামার জনবল কাঠামো Voluptatem odio volu 201 নিৰ্মাণ 22.1 Quo amet maxime eu পরিকল্পিত নির্মাণের বর্ণনা 251 Minim optio est sin বায়োসিকিউরিটি ব্যবস্থার ধরণ Magnam eum laborum 30 I রেকর্ড সংরক্ষণের পদ্ধতি Nemo nihil sequi con **58** i বর্জা অপসারণের ব্যবস্থাপনার ধরণ Expedita quisquam ve Proprietor's signature Date- 29-05-2025 (Seal)

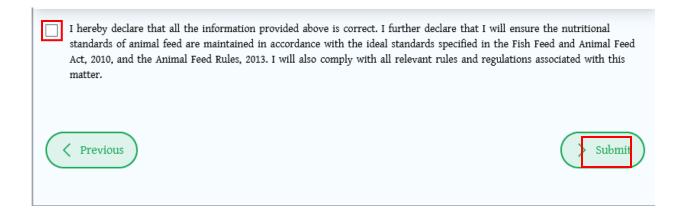












Incomplete Answering Process

If the DLO identifies any discrepancies or missing information in the applicant's submission, the application is marked with an **Incomplete** status and sent back to the applicant for corrections.



By clicking on **Edit** button, the applicant is only permitted to modify the specific fields flagged by the **DLO** as requiring correction. All other fields remain locked and cannot be edited.

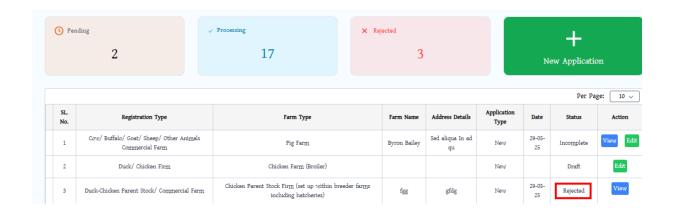


Once the Incomplete information is corrected, the applicant resubmits the application. Upon resubmission, the application's status updates to **Resubmitted**.



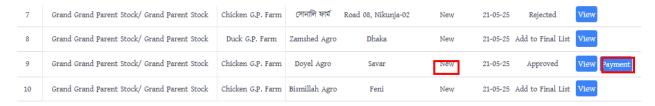
Rejection Process

When an application is rejected by the DLO, the applicant can no longer use it for Farm issuance. The status of the application is updated to **Rejected**.



Farm Registration Fee payment process

Once an application is deemed worthy of Farm issuance, the applicant is notified to pay the farm fee. The application status in the list changes to **Approved**, and a new **Payment** button becomes visible in the **Action** column.



By clicking on the **Payment** button, applicant can pay the farm fee in the same manner of the application fee. Once farm fee is paid, the application status in the list changes to **Farn registration Fee Paid.**

The **Status** column data keeps updating based on the stages an application is going through.

Step-by-Step Instructions for Payment



- Review Transaction Details:
 Verify the transaction amount, invoice number, and contact details to ensure accuracy.
- Select Payment Method:Choose one of the three tabs for payment:
- a. Sonali Bank: If you prefer a direct bank transfer or counter payment.
- b. Card: If you wish to pay using a debit/credit card.
- c. Mobile Banking: For payment through Bkash mobile banking apps.
- d. Internet Banking: For payment through other internet-based services.
- 3. Confirm and Exit:
 Once the payment is successful, you will receive a confirmation message. Click Exit to leave the portal.





(b)



(c)



(d)

Paying via Sonali Bank Account

(a)

If the applicant chooses to pay directly via Sonali Bank Account, after clicking the **Confirm** button, they will be redirected to the payment portal. The applicant must then provide the **Bank Account Number**, **Account Name**, and **Mobile Number**. **Paying via Sonali Bank Account**

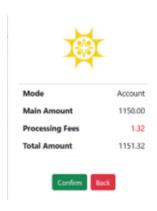
If the applicant chooses to pay directly via Sonali Bank Account, after clicking the **Confirm** button, they will be redirected to the payment portal. The applicant must then provide the **Bank Account Number**, **Account Name**, and **Mobile Number**.

OTP Verification for Payment

Shortly after, an OTP will be sent to the applicant's mobile number. Once the OTP is entered and the **Confirm Payment** button is clicked, the payment is successfully completed. **OTP Verification for Payment**



Shortly after, an OTP will be sent to the applicant's mobile number. Once the OTP is entered and the **Confirm Payment** button is clicked, the payment is successfully completed.







Once the application fee is successfully paid, the status in the application table will update to **Registration Fee Paid**. At this stage, the user can access their application and click the **Edit** button to provide any additional information required to complete the farm application process

An **Invoice** button is available in the **Action** column for applicants to have proof of the payment. There is a **Print** button available at the bottom of the **Invoice** page for the Invoice page to be printed, if desired.





Once Farm is issued, the application status in the list changes to Farm Issued.

All Farm Menu

Applicants can view all details about an existing Farm by navigating to the **All-Farm** menu available in the sidebar. This section provides comprehensive information on Farms issued to the applicant.



Active Farm Tab

Active Farm tab shows the list of all farm that are already approved. The table within this tab includes columns such as SL. No., Farm Name, Category, Registration number, issue date, Expiry Date, and Action. The Action column includes the following features for the applicant:

- View: To view the details of the farm.
- Amendment: To amend an active farm.
- Renew: To renew a farm.

By clicking the **View** button, the applicant is redirected to the **Farm**. There are **Print**, **Amendment** and **Renewal** button available at the bottom of the Farm page.

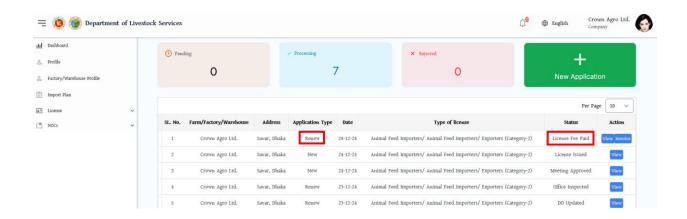




By clicking the **Renewal** button, the applicant is redirected to the **applicant information page**.

To renew a farm, applicant has to perform the entire farm issuance again in the same process. After that, Application Type will be changed to **Renew**.





Once the **Renewal** is issued, applicant can see it in the **Active Farm** tab.

Here applicant has to pay again for renewal of his application like before.



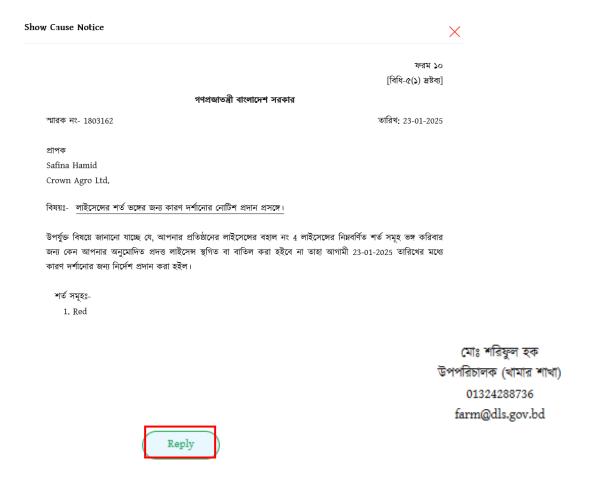
Show Cause Tab

If a Farm is **show caused** by DLO, it is stored in this tab. The status is displayed as **create**.



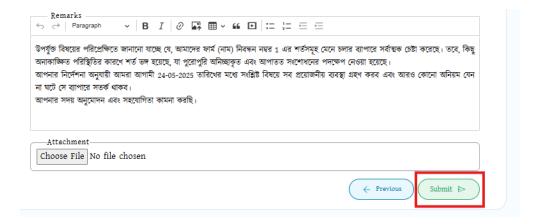


By clicking on the View button, applicant can see the Show Cause Notice.



By clicking on the Reply and Submit button, applicant can answer the Show Cause.





Once the applicant answers the show cause, the status changes to **answered**.



Suspended Tab

This tab includes all the farm of an applicant that are already suspended. The **Action** column presents two features: **Appeal** and **View**.



By clicking on View, applicant can see the Suspension Notice.



