





Department of Livestock Services (DLS)

User Manual

of No Objection Certificate for Pet Animal Companion

24th May 2025

Submitted by:

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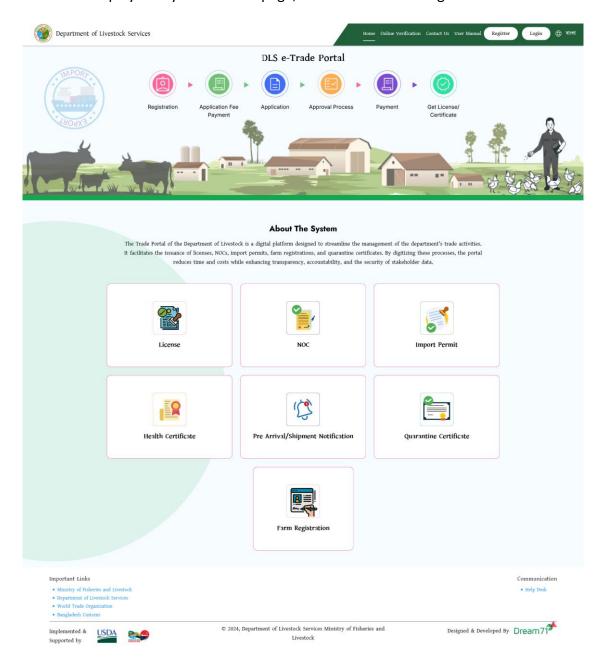
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System Home Page

How can a user join the DLS platform?

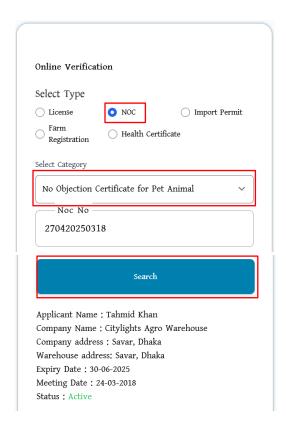
To access the DLS e-Trade Portal, users need an internet-connected device and a web browser. Begin by entering the URL http://etrade.dls.gov.bd/ into the browser's address bar and pressing Enter. This will display the system's homepage, as illustrated in the figure below.





When users access the portal, they are greeted with the homepage, which serves as the main interface for navigation. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- **Home**: Redirects users to the homepage.
- Online Verification: Facilitates the verification of documents.

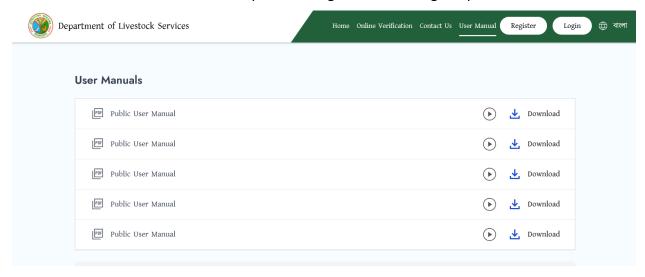


Contact Us: Offers support and addresses user inquiries.





• User Manual: Provides a comprehensive guide on utilizing the portal's features.



This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.

The homepage contains two key action buttons:

- Register: Redirects new users to the account creation page.
- Login: Opens the login page for existing users.

A language selector in the top-right corner allows users to switch between Bangla and English.

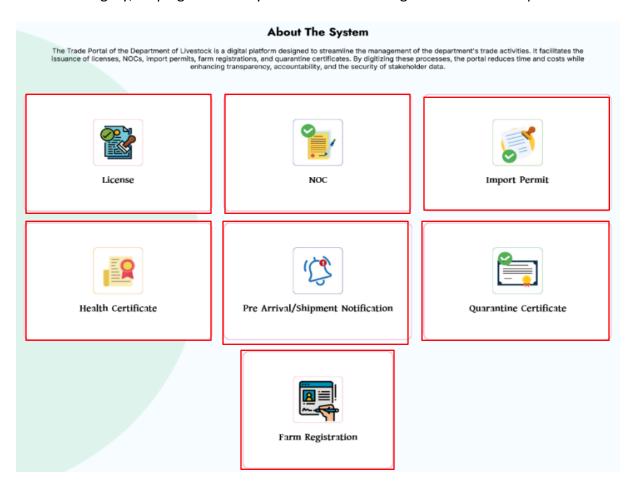


The "About The System" section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and supports users in obtaining licenses and certificates efficiently. This section also features seven cards representing key categories and services:



- License
- NOC
- Import Permit
- Health Certificate
- Pre Arrival/Shipment Notification
- Quarantine Certificate
- Farm Registration

Each card is clickable. Clicking a card displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.

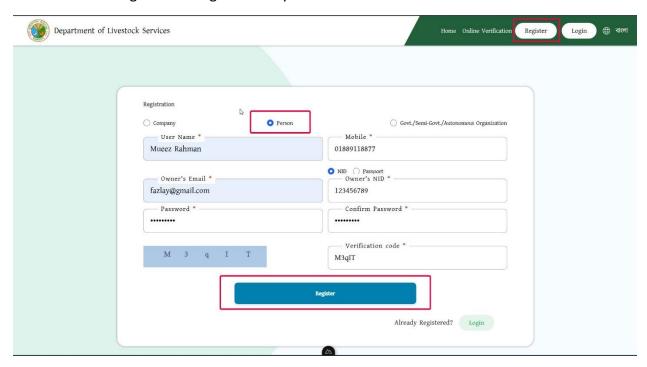




Applicant Panel

Registration and Login with Personal Account

How can a user register and login to the system?



To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields such as **Person Name**, **Mobile no**, **Email**, **NID**, **Password** and **Verification code**.

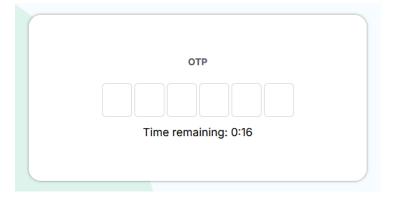
It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future.

OTP Verification

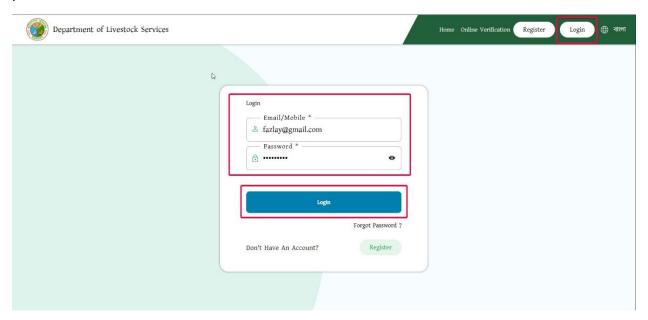
After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.





Once registration is complete, the user can log in using their email address/mobile no. and password.



Profile Update After Login

Upon successful login, a message will prompt the user to "Please Update Your Profile."

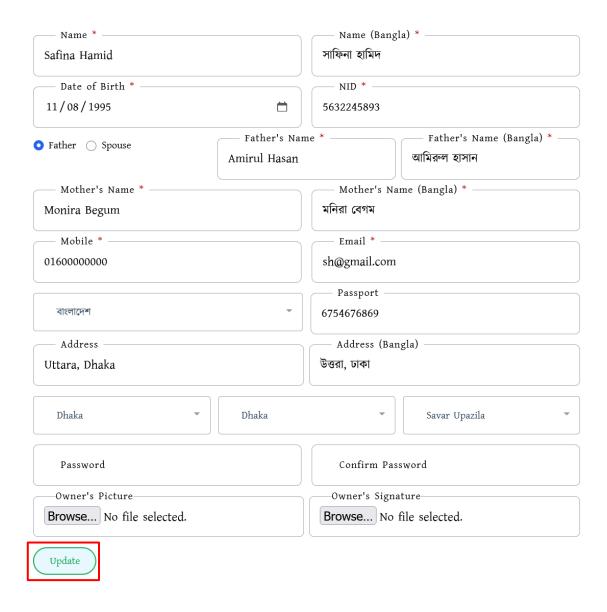
Profile

Can a user update his/her profile after logging into the system?

User can update the profile information by going to the profile section from the left side menu of the system.



My Profile Safina Hamid



During profile management, the information provided by the user at the time of registration is automatically pre-filled in the profile page. In addition, the applicant is required to fill in other necessary fields, such as Owner's Name (English), Owner's Name (Bangla), Date of Birth, Owner's Address (English), Owner's Address (Bangla), Father/Spouse's Name, Mother's Name, Country, Passport No, Division, District and Upazila. The applicant must also upload mandatory attachments, including Owner's Picture, NID and Owner's Signature. All fields marked with a red asterisk (*) are mandatory. Once all required information is entered, the applicant can click on



the **Update** button to save the changes. If needed, the applicant can revisit the profile and make modifications by clicking on the **Edit** button located at the top-right corner of the profile page.

Applicant Dashboard

How does an applicant apply for a No Objection Certificate for Pet Animal Companion (Import / Export)?

To apply for a NOC, the applicant needs to click on the NOC menu, which directs him/her to the page for creating a new application. The applicant can access the NOC application page through both the **Dashboard** and the **sidebar menu**.

Application Process

To add a new application, the applicant must click on the **New Application** button.



The selected area on the left sidebar is "Applications," which is nested under "NOCs." On the main content area, a prominent green button labeled "New Application" is highlighted. To add a new application, the applicant must click this "New Application" button, which will likely initiate the application process or open a form to submit new information.

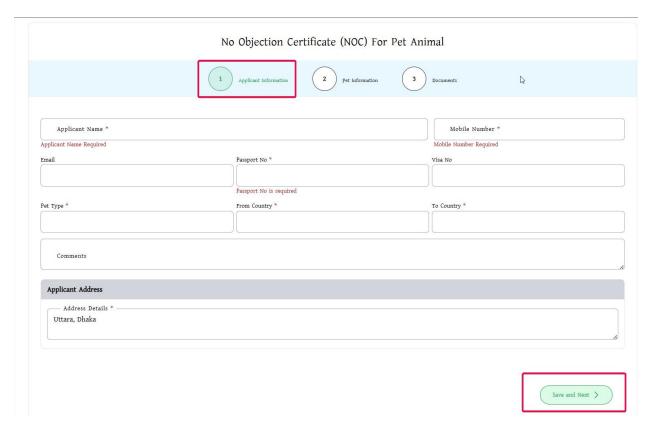
Select NOC Type

This interface guides applicants through the initial steps of applying for a No Objection Certificate (NOC) from the Department of Livestock Services. The primary section visible is the "Application for No Objection Certificate (NOC)" form. Here, the applicant must first select the "NOC Type" from a dropdown menu, which currently displays "No Objection Certificate for Pet Animal Companion." Below this, there's a "Type" selection with two radio buttons: "Import" and "Export," requiring the applicant to specify the purpose of the NOC. Once these mandatory fields are filled, the applicant proceeds by clicking the "Next >" button located at the bottom right of the form.





Phase-1: Applicant Information



This interface represents the "Applicant Information" step of the "No Objection Certificate (NOC) For Pet Animal" application process, indicated by the highlighted "Phase 1 Applicant Information" in the progress tracker at the top.

Here's how an applicant proceeds:



- 1. **Fill Mandatory Fields:** The applicant must accurately fill in all fields marked with a red asterisk (*), which include:
 - Applicant Name
 - Mobile Number
 - Passport No
 - Pet Type
 - From Country
 - To Country
 - Address Details (under "Applicant Address" section)
- 2. **Fill Optional Fields:** The applicant can optionally fill in the "email," "Visa No," and "Comments" fields.
- 3. **Save and Proceed:** Once all required information is entered, the applicant clicks the "Save and Next >" button at the bottom right. This action saves the entered applicant details and moves the application to the next step, "2 Pet Information."

Phase-2: Step-by-Step Pet Information

This image displays the "Pet Information" step, indicated by the highlighted "2 Pet Information" in the progress tracker for the "No Objection Certificate (NOC) For Pet Animal" application.

Here's how an applicant proceeds:

- 1. **Enter Port Information:** The applicant must fill in the mandatory fields: "Port of Discharge," "Port of Loading," and "Transportation Type." "Port of Discharge" is a dropdown menu, while the other two are text input fields.
- 2. Add Pet Particulars: The application allows for adding details of up to three pet animals.
- 3. Navigate Application:
 - To go back and modify the previously entered "Applicant Information," the applicant clicks the "< Previous" button.
 - Once all required pet information is entered, the applicant clicks the "Next >"
 button to proceed to the "3 Documents" step of the application.





Phase-2: Step-by-Step Pet Information (Add Pet Information Form)

This image displays a modal window titled "Pet Particular" that appears when an applicant chooses to add a pet's details within the "Pet Information" section of the NOC application.

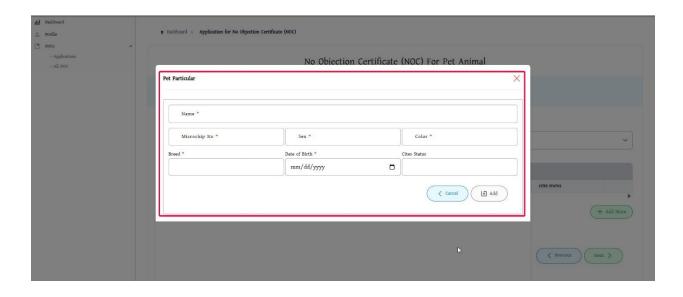
Here's how an applicant proceeds:

- 1. **Enter Mandatory Pet Details:** The applicant must fill in all fields marked with a red asterisk (*), which include:
 - Name
 - Microchip No
 - Sex
 - Color
 - o Breed
- 2. **Enter Optional Pet Details:** The applicant can optionally enter the "Date of Birth" using the provided date picker.

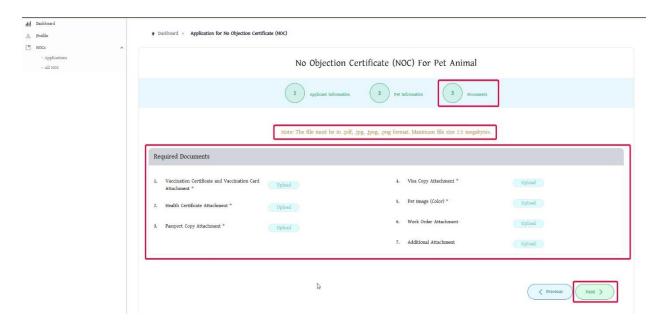
3. Confirm or Cancel:

- To save the entered pet details and add the pet to the application, the applicant clicks the "Add" button.
- To discard the entered information and close the modal without adding the pet, the applicant clicks the "Cancel" button.





Phase-3: Documents Attachment



This image displays the "Documents" step, indicated by the highlighted "3 Documents" in the progress tracker for the "No Objection Certificate (NOC) For Pet Animal" application. A crucial note states: "The file must be in .pdf, .jpg, .jpeg, .png format. Maximum file size 2.5 megabytes."

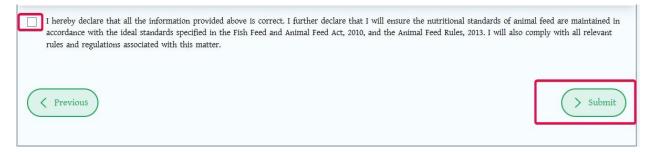


Here's how an applicant proceeds:

- 1. **Upload Required Documents:** The applicant must upload the following mandatory documents, indicated by a red asterisk (*), by clicking the "**Upload**" button next to each:
 - Vaccination Certificate and Vaccination Card Attachment
 - Health Certificate Attachment
 - Passport Copy Attachment
 - Visa Copy Attachment
 - Pet Image (Color)
- 2. Upload Optional Documents: The applicant can optionally upload:
 - Work Order Attachment
 - Additional Attachment
- 3. Navigate Application:
 - To go back and modify previously entered "Pet Information," the applicant clicks the "< Previous" button.
 - Once all required documents are uploaded, the applicant clicks the "Next >"
 button to proceed, likely to a review or submission stage of the application.

Application Details

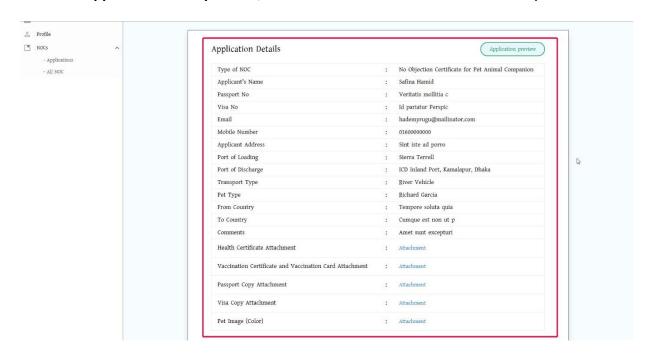
After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.

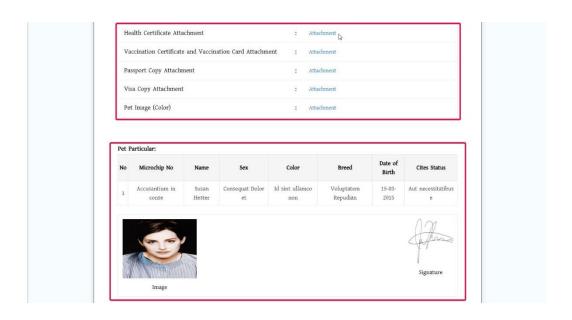




Application Long Preview:

The user's application preview is available in both long and application letter formats. The **long preview** provides a detailed view of all submitted images and attachments, allowing applicants to review their entire submission. By clicking the **Application Preview** button, applicants can access the **application letter preview**, which offers a concise overview of the key details.







Application Letter Format preview:

At the top right, there's an "Application preview" button, which likely allows the applicant to see an application letter formatted version of their application before submission. This page serves as a final review point for the applicant to verify all entered data and upload documents before finalizing the application.

Application Details

Application preview

This image displays a preview of the "No Objection Certificate (NOC) for pet animal" application, formatted as a letter. It includes the applicant's details (name, passport, visa, travel itinerary), a list of required accompanying documents, and a table detailing the pet's particulars. The letter concludes with a formal request for the NOC, signed by the applicant with contact information and the application Date of (Month-Date-Year). A "← Back" button is present at the bottom left, allowing the applicant to return to previous sections if needed.





After Submitted View button

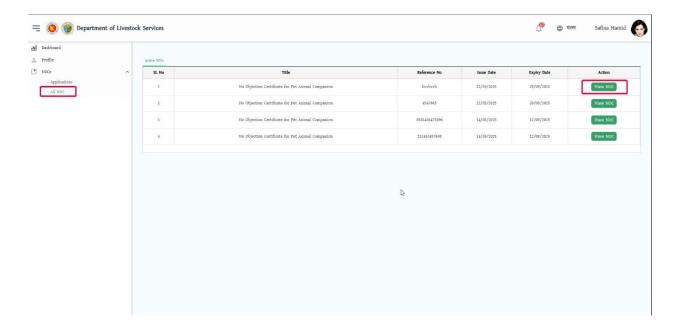
When an application is rejected by the DD, the applicant can no longer use it for license issuance. The status of the application is updated to **Rejected.**



NOC Issue Letter View

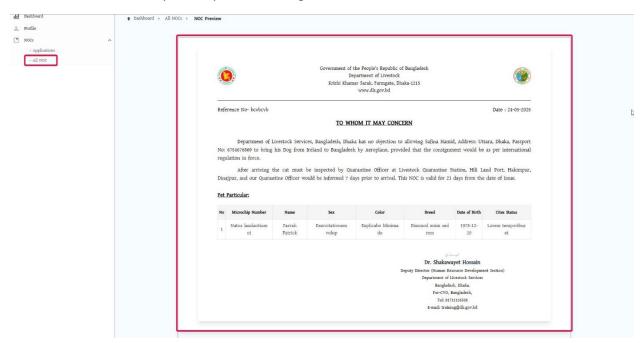
This interface displays a list of "Active NOCs" (No Objection Certificates) under the "All NOC" section, which is part of the "Applications" menu item highlighted on the left sidebar. The main table presents a concise overview of each NOC, including its serial number, title (e.g., "No Objection Certificate for Pet Animal Companion"), a unique reference number, the issue date, and the expiry date. For each entry, there's an "Action" column featuring a "View NOC" button. Clicking this button would allow the user to access the full details and potentially the generated document for that specific No Objection Certificate. This page provides a centralized hub for users to monitor and access their active NOC applications.





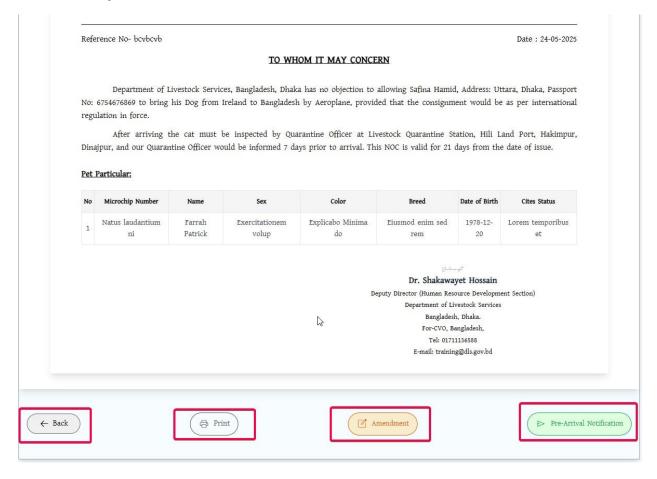
NOC Letter

Applicants can view No Objection Certificate from the Department of Livestock Services, Government of the People's Republic of Bangladesh





Active NOC Options

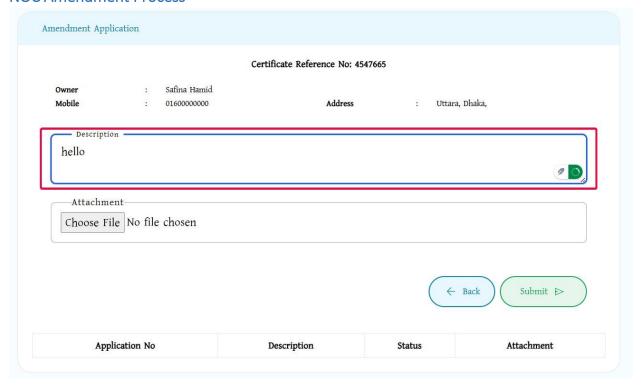


Here's a concise step-by-step breakdown of the functionalities:

- **Back:** Click to return to the previous page or step in the application.
- **Print:** Click to generate a printable version (e.g., PDF) of the current application.
- **Amendment:** Initiate a process to modify or correct details of a previously submitted or approved application.
- **Pre-Arrival Notifications:** Send advance alerts about an upcoming arrival to relevant authorities for necessary preparations and checks.



NOC Amendment Process



The "Amendment Application" interface, specifically for Certificate Reference No: 4547665. It shows the owner's details (Safina Hamid, mobile, and address).

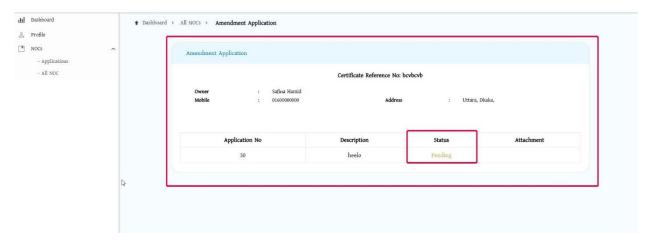
Here's how an applicant proceeds for an amendment:

- 1. **Provide Description:** The applicant must enter a detailed "**Description**" of the requested amendment in the provided text area. This explains what changes are needed.
- 2. Attach Supporting Documents (Optional): If there are any supporting documents for the amendment, the applicant can click "Choose File" under the "Attachment" section to upload them.
- 3. **Submit Amendment:** Once the description is provided and any necessary attachments are uploaded, the applicant clicks the **"Submit"** button to send the amendment request.
- 4. Review Previous Applications (if applicable): Below the submission section, there's a table that appears to list past "Amendment Application" details, including "Application No," "Description," "Status," and "Attachment," allowing the applicant to track their amendment history.
- 5. **Go Back:** The applicant can click the "← Back" button to return to the previous screen without submitting the amendment.



Amendment Process

After an amendment is submitted, the applicant can track its status through the "Amendment Application" interface. As seen in the image, the application, identified by "Application No: 30" and described as "heelo," currently shows a "Pending" status. This indicates that the amendment is awaiting review or processing by the relevant authority. The applicant can check this page periodically for updates on the application's progress, which will change from "Pending" to approved, rejected, or another status as the process continues.



Pre-Arrival Notification Process

Here's a step-by-step description of how an applicant proceeds with the "Pre-arrival Notification" based on the provided image:

Step-by-Step Guide for Pre-arrival Notification:

- 1. **Select Transportation Type:** The applicant begins by choosing the "Transportation Type" from the dropdown menu. This is a mandatory field.
- 2. **Enter Booking/Rental Number:** The "Booking/Rental Number" must be entered. This is a required field.

3. Attach Relevant Documents:

- Commercial Invoice: If applicable, the "Commercial Invoice No." needs to be entered and the "Commercial Invoice Date" is selected using the calendar icon. The "Commercial Invoice Attachment" file should be uploaded by clicking "Choose File."
- Health Certificate/Veterinary Certificate: The "Health Certificate/Veterinary Certificate (if any)" should be uploaded by clicking "Choose File."

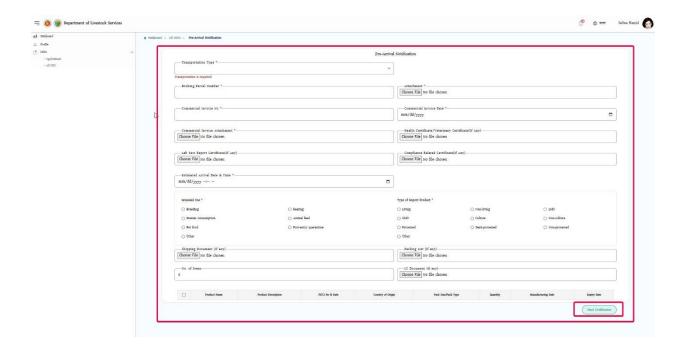


- Lab Test Report: The "Lab Test Report (Certified) (if any)" should be uploaded by clicking "Choose File."
- Compliance Related Certificate: The "Compliance Related Certificate (if any)" should be uploaded by clicking "Choose File."
- 4. **Enter Estimated Arrival Date & Time:** The applicant must input the "Estimated arrival Date & Time" using the calendar and time selector.
- 5. **Select Intended Use:** The applicant selects the "Intended use" of the product by choosing one of the radio button options:
 - Breeding
 - Rearing
 - o Human consumption
 - o Animal feed
 - Pet food
 - o Post-entry quarantine
 - Other
- 6. **Select Type of Import Product:** The applicant chooses the "Type of Import Product" from the radio button options:
 - Living
 - o Dried
 - o GMO
 - Culture
 - Processed
 - Semi-processed
 - In-processed
 - Other
- 7. Upload Supporting Documents:



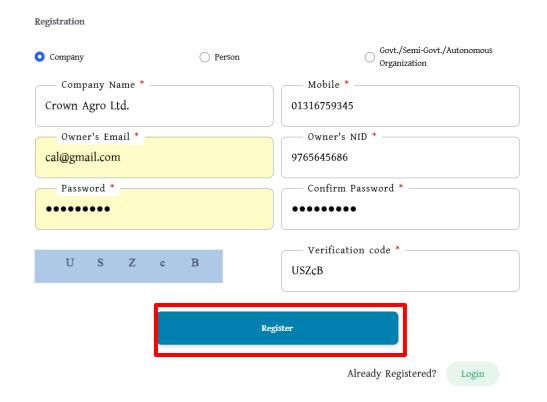
- Shipping Document: The "Shipping Document (if any)" should be uploaded by clicking "Choose File."
- Packing List: The "Packing List (if any)" should be uploaded by clicking "Choose File."
- AOD Document: The "AOD Document (if any)" should be uploaded by clicking "Choose File."
- 8. Enter Number of Items: The "No. of Items" must be entered.
- 9. **Add Product Details to Table:** For each product, the applicant needs to fill in the following details in the table at the bottom of the form:
 - Product Name
 - Product Description
 - PVU No. & Date
 - Country of Origin
 - Pack Unit/Pack Type
 - Quantity
 - Manufacturing Date
 - Expiry Date To add new rows for multiple products, the applicant would likely click an "Add" or "Add Item" button (not explicitly visible but implied for such tables).
- 10. **Final Submission:** Once all mandatory fields are filled and necessary documents are attached, the applicant clicks the "Send Notification" button (highlighted in red) to submit the pre-arrival notification.





Registration and Login with Company Account

How can a user register and login to the system?





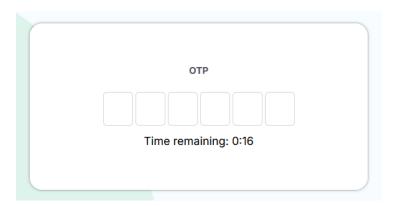
To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields such as **Company Name**, **Mobile no**, **Email**, **NID**, **Password** and **Verification code**.

*It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future. *

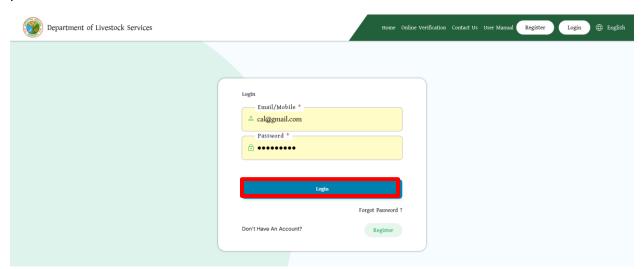
OTP Verification

After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.



Once registration is complete, the user can log in using their email address/mobile no. and password.





Profile Update After Login

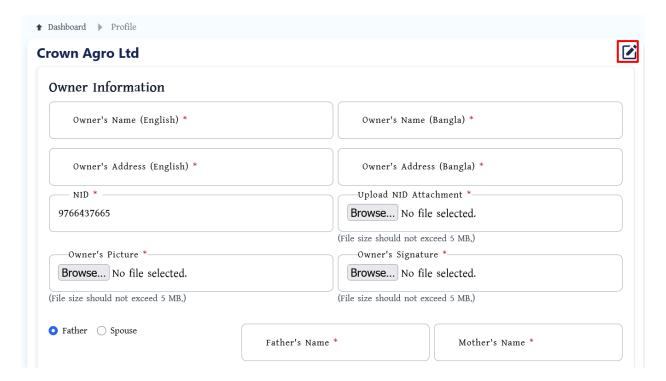
Upon successful login, a message will prompt the user to "Please Update Your Profile & Create Factory/Warehouse Profile First."



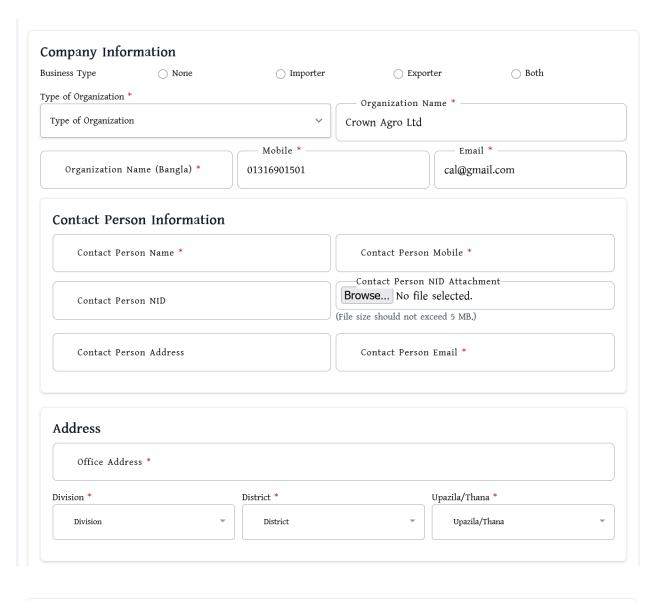
Profile

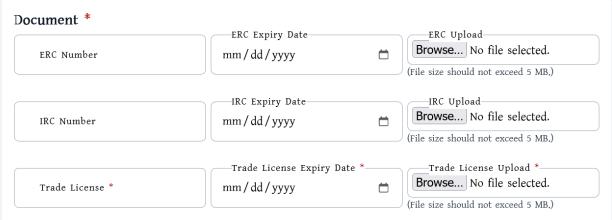
Can a user update his/her profile after logging into the system?

User can update the profile information by going to the profile section from the left side menu of the system.













During profile management, the information provided by the user at the time of registration is automatically pre-filled in the profile page. In addition, the applicant is required to fill in other necessary fields, such as Owner's Name (English), Owner's Name (Bangla), Owner's Address (English), Owner's Address (Bangla), NID, Father/Spouse's Name, Mother's Name, Organization's Name (Bangla), Contact Person's Name, Contact Person's Mobile, Contact Person's NID, Contact Person's Address, Contact Person's Email, Office Address, ERC Number, IRC Number, Trade License Number, Tax Identification Number (TIN), and Business Identification Number (BIN). The applicant must also upload mandatory attachments, including Owner's Picture, NID, Owner's Signature, Contact Person's NID, ERC, IRC, Trade License, TIN, and BIN. Furthermore, the applicant must select the Type of Organization, Division, District, and Upazila from the respective dropdown menus. All fields marked with a red asterisk (*) are mandatory. Once all required information is entered, the applicant can click on the Update button to save the changes. If needed, the applicant can revisit the profile and make modifications by clicking on the Edit button located at the top-right corner of the profile page.

Factory/Warehouse Profile

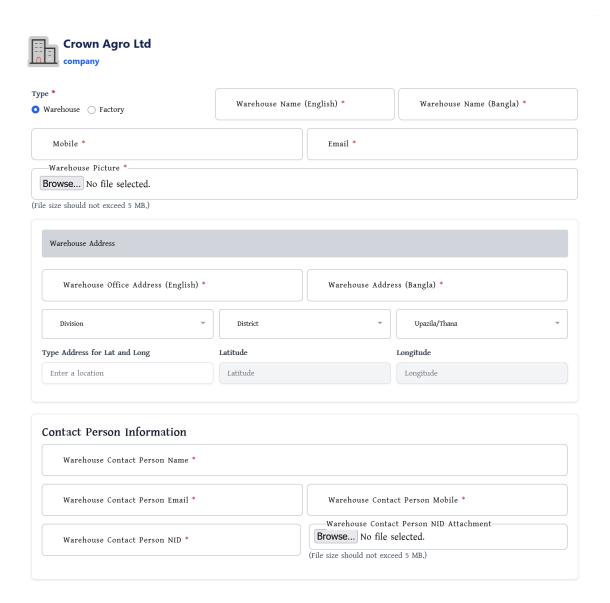
How does an applicant create company profiles through the system?

Applicant can create the Factory/Warehouse profile by going to the **Factory/Warehouse Profile** section from the left side menu of the system. Clicking on the "Factory/Warehouse" button will bring up the page for creating a new Factory/Warehouse.

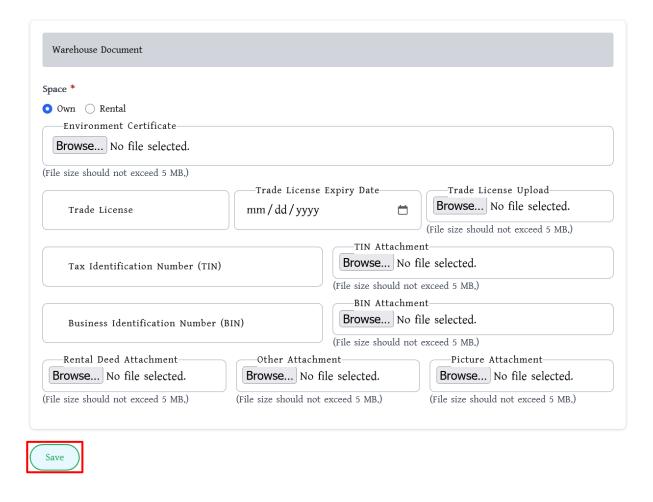




The applicant must fill in the required fields and click the **Save** button to create the Factory/Warehouse profile. -



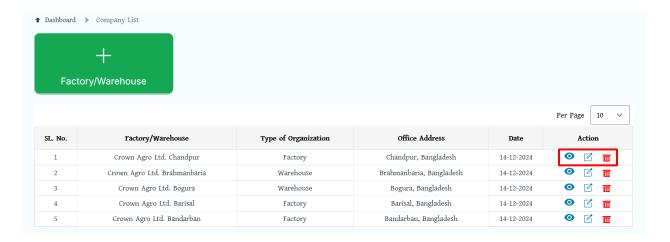




Firstly, the user must select the **Type of Organization**. Then, the user is required to fill in other necessary fields, including **Factory/Warehouse Name** (English), Factory/Warehouse Name (Bangla), Mobile Number, Email, Factory/ Warehouse Office Address (English), Factory/Warehouse Office Address (Bangla), Address for Latitude and Longitude, Factory/Warehouse Contact Person's Name, Factory/Warehouse Contact Person's Email, Factory/Warehouse Contact Person's NID, Trade License, Tax Identification Number (TIN), Business Identification Number (BIN). The applicant must upload attachments, such as Factory/Warehouse Picture, Factory/Warehouse Contact Person's NID attachment, Environment Certificate, Trade License, TIN, BIN, Rental Deed, Other attachment, Picture attachment. Additionally, the applicant must select the Division, District, and Upazila from the corresponding dropdown menus. All fields marked with a red asterisk (*) are mandatory.

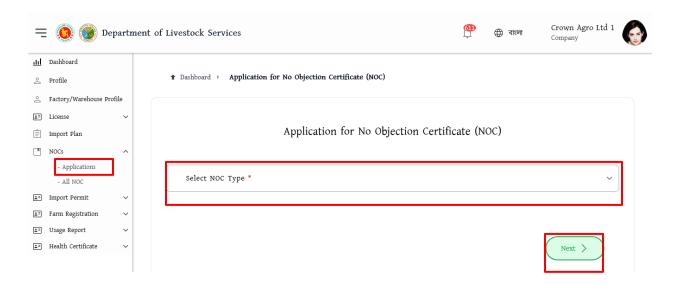
An applicant can view/edit Factory/Warehouse profiles.





Application Process

To add a new application, the applicant must click on the **New Application** button.



The selected area on the left sidebar is "Applications," which is nested under "NOCs." On the main content area, a prominent green button labeled "New Application" is highlighted. To add a new application, the applicant must click this "New Application" button, which will likely initiate the application process or open a form to submit new information.

Select NOC Type

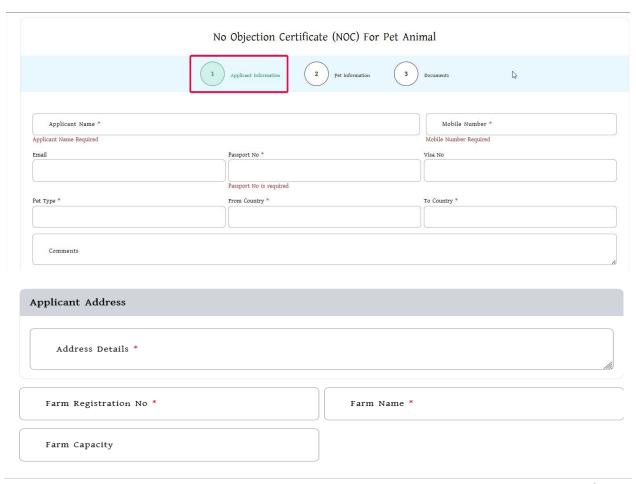
This interface guides applicants through the initial steps of applying for a No Objection Certificate (NOC) from the Department of Livestock Services. The primary section visible is the "Application for No Objection Certificate (NOC)" form. Here, the applicant must first select the "NOC Type" from a dropdown menu, which currently displays "No Objection Certificate for Pet Animal Companion." Below this, there's a "Type" selection with two radio buttons: "Import" and "Export," requiring the applicant to specify the purpose of the NOC. Once these mandatory fields



are filled, the applicant proceeds by clicking the "Next >" button located at the bottom right of the form.



Phase-1: Applicant Information









This interface represents the "Applicant Information" step of the "No Objection Certificate (NOC) For Pet Animal" application process, indicated by the highlighted "Phase 1 Applicant Information" in the progress tracker at the top.

Here's how an applicant proceeds:

- 4. **Fill Mandatory Fields:** The applicant must accurately fill in all fields marked with a red asterisk (*), which include:
 - Applicant Name
 - Mobile Number
 - Passport No
 - Pet Type
 - From Country
 - To Country
 - Address Details (under "Applicant Address" section)
 - Factory/Warehouse Address details.
- 5. **Fill Optional Fields:** The applicant can optionally fill in the "email," "Visa No," and "Comments" fields.
- 6. **Save and Proceed:** Once all required information is entered, the applicant clicks the "Save and Next >" button at the bottom right. This action saves the entered applicant details and moves the application to the next step, "2 Pet Information."

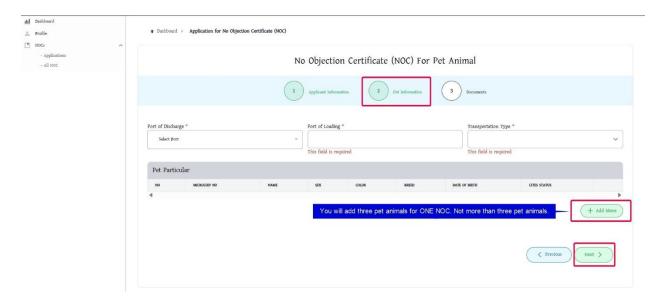


Phase-2: Step-by-Step Pet Information

This image displays the "Pet Information" step, indicated by the highlighted "2 Pet Information" in the progress tracker for the "No Objection Certificate (NOC) For Pet Animal" application.

Here's how an applicant proceeds:

- 4. **Enter Port Information:** The applicant must fill in the mandatory fields: "Port of Discharge," "Port of Loading," and "Transportation Type." "Port of Discharge" is a dropdown menu, while the other two are text input fields.
- 5. Add Pet Particulars: The application allows for adding details of up to three pet animals.
- 6. Navigate Application:
 - To go back and modify the previously entered "Applicant Information," the applicant clicks the "< Previous" button.
 - Once all required pet information is entered, the applicant clicks the "Next >"
 button to proceed to the "3 Documents" step of the application.



Phase-2: Step-by-Step Pet Information (Add Pet Information Form)

This image displays a modal window titled "Pet Particular" that appears when an applicant chooses to add a pet's details within the "Pet Information" section of the NOC application.

Here's how an applicant proceeds:

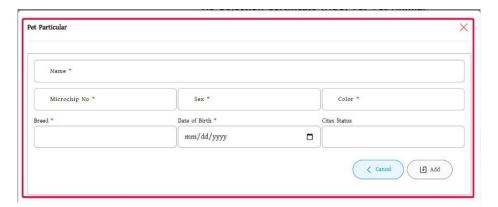
- 4. **Enter Mandatory Pet Details:** The applicant must fill in all fields marked with a red asterisk (*), which include:
 - Name
 - Microchip No



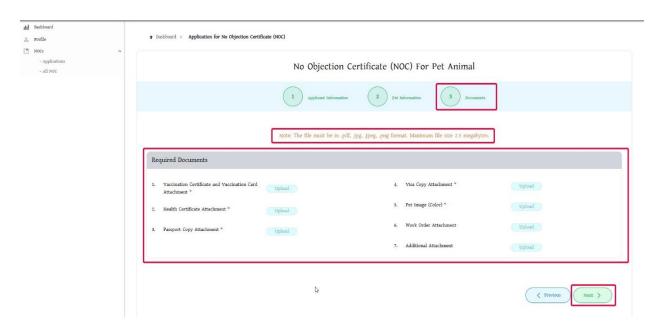
- Sex
- Color
- o Breed
- 5. **Enter Optional Pet Details:** The applicant can optionally enter the **"Date of Birth"** using the provided date picker.

6. Confirm or Cancel:

- To save the entered pet details and add the pet to the application, the applicant clicks the "Add" button.
- To discard the entered information and close the modal without adding the pet, the applicant clicks the "Cancel" button.



Phase-3: Documents Attachment





This image displays the "Documents" step, indicated by the highlighted "3 Documents" in the progress tracker for the "No Objection Certificate (NOC) For Pet Animal" application. A crucial note states: "The file must be in .pdf, .jpg, .jpeg, .png format. Maximum file size 2.5 megabytes."

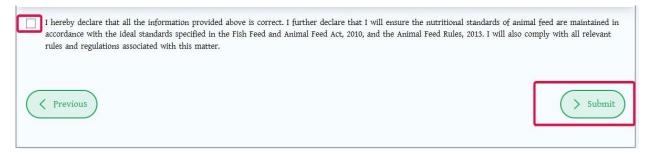
Here's how an applicant proceeds:

- 4. **Upload Required Documents:** The applicant must upload the following mandatory documents, indicated by a red asterisk (*), by clicking the "**Upload**" button next to each:
 - Vaccination Certificate and Vaccination Card Attachment
 - Health Certificate Attachment
 - Passport Copy Attachment
 - Visa Copy Attachment
 - Pet Image (Color)
- 5. **Upload Optional Documents:** The applicant can optionally upload:
 - Work Order Attachment
 - o Additional Attachment
- 6. Navigate Application:
 - To go back and modify previously entered "Pet Information," the applicant clicks the "< Previous" button.
 - Once all required documents are uploaded, the applicant clicks the "Next >"
 button to proceed, likely to a review or submission stage of the application.

Application Details

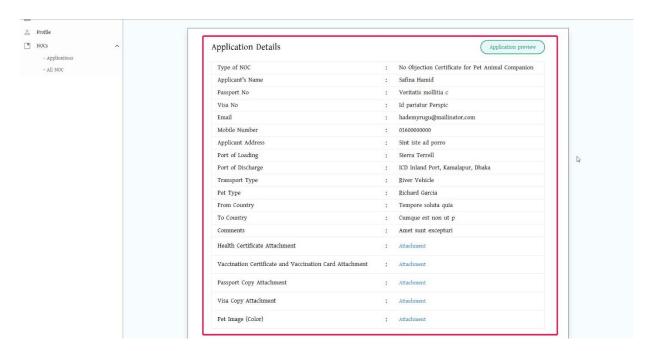
After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.



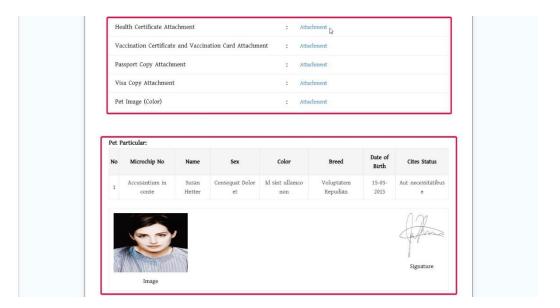


Application Long Preview:

The user's application preview is available in both long and application letter formats. The **long preview** provides a detailed view of all submitted images and attachments, allowing applicants to review their entire submission. By clicking the **Application Preview** button, applicants can access the **application letter preview**, which offers a concise overview of the key details.







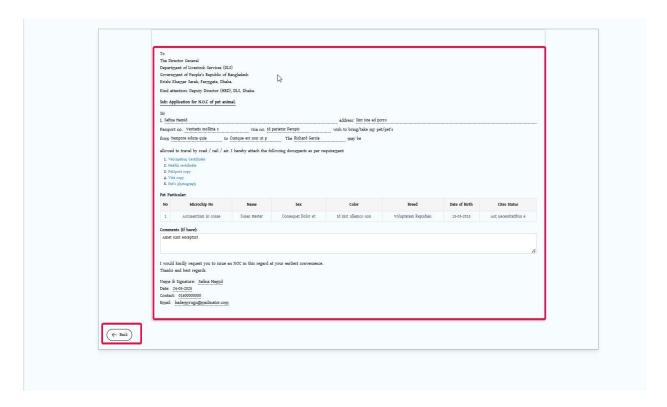
Application Letter Format preview:

At the top right, there's an "Application preview" button, which likely allows the applicant to see an application letter formatted version of their application before submission. This page serves as a final review point for the applicant to verify all entered data and upload documents before finalizing the application.



This image displays a preview of the "No Objection Certificate (NOC) for pet animal" application, formatted as a letter. It includes the applicant's details (name, passport, visa, travel itinerary), a list of required accompanying documents, and a table detailing the pet's particulars. The letter concludes with a formal request for the NOC, signed by the applicant with contact information and the application Date of (Month-Date-Year). A "← Back" button is present at the bottom left, allowing the applicant to return to previous sections if needed.





After Submitted View button

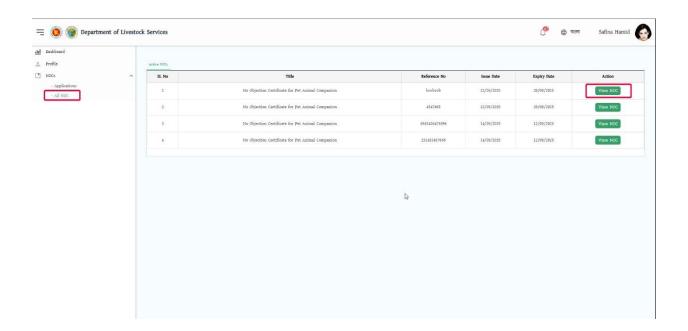
When an application is rejected by the DD, the applicant can no longer use it for license issuance. The status of the application is updated to **Rejected.**





NOC Issue Letter View

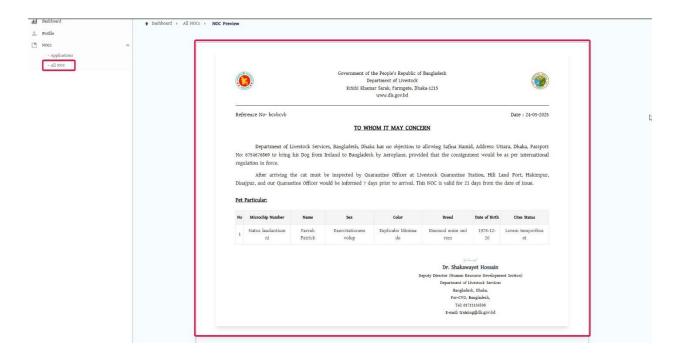
This interface displays a list of "Active NOCs" (No Objection Certificates) under the "All NOC" section, which is part of the "Applications" menu item highlighted on the left sidebar. The main table presents a concise overview of each NOC, including its serial number, title (e.g., "No Objection Certificate for Pet Animal Companion"), a unique reference number, the issue date, and the expiry date. For each entry, there's an "Action" column featuring a "View NOC" button. Clicking this button would allow the user to access the full details and potentially the generated document for that specific No Objection Certificate. This page provides a centralized hub for users to monitor and access their active NOC applications.



NOC Letter

Applicants can view No Objection Certificate from the Department of Livestock Services, Government of the People's Republic of Bangladesh







Active NOC Options

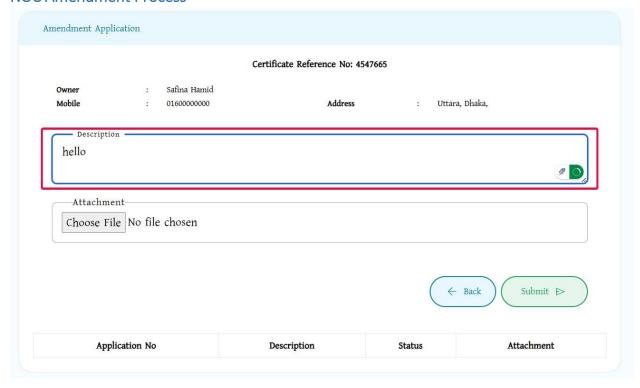


Here's a concise step-by-step breakdown of the functionalities:

- Back: Click to return to the previous page or step in the application.
- **Print:** Click to generate a printable version (e.g., PDF) of the current application.
- **Amendment:** Initiate a process to modify or correct details of a previously submitted or approved application.
- Pre-Arrival Notifications: Send advance alerts about an upcoming arrival to relevant authorities for necessary preparations and checks.



NOC Amendment Process



The "Amendment Application" interface, specifically for Certificate Reference No: 4547665. It shows the owner's details (Safina Hamid, mobile, and address).

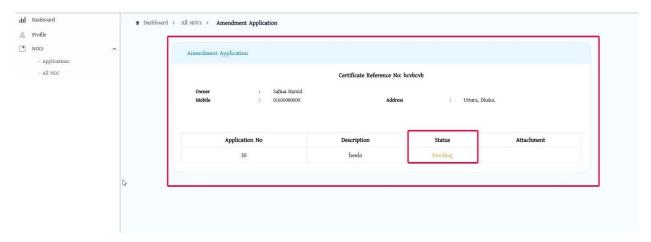
Here's how an applicant proceeds for an amendment:

- 6. **Provide Description:** The applicant must enter a detailed "**Description**" of the requested amendment in the provided text area. This explains what changes are needed.
- 7. Attach Supporting Documents (Optional): If there are any supporting documents for the amendment, the applicant can click "Choose File" under the "Attachment" section to upload them.
- 8. **Submit Amendment:** Once the description is provided and any necessary attachments are uploaded, the applicant clicks the **"Submit"** button to send the amendment request.
- Review Previous Applications (if applicable): Below the submission section, there's a
 table that appears to list past "Amendment Application" details, including "Application
 No," "Description," "Status," and "Attachment," allowing the applicant to track their
 amendment history.
- 10. **Go Back:** The applicant can click the "← **Back**" button to return to the previous screen without submitting the amendment.



Amendment Process

After an amendment is submitted, the applicant can track its status through the "Amendment Application" interface. As seen in the image, the application, identified by "Application No: 30" and described as "heelo," currently shows a "Pending" status. This indicates that the amendment is awaiting review or processing by the relevant authority. The applicant can check this page periodically for updates on the application's progress, which will change from "Pending" to approved, rejected, or another status as the process continues.



Pre-Arrival Notification Process

Here's a step-by-step description of how an applicant proceeds with the "Pre-arrival Notification" based on the provided image:

Step-by-Step Guide for Pre-arrival Notification:

- 11. **Select Transportation Type:** The applicant begins by choosing the "Transportation Type" from the dropdown menu. This is a mandatory field.
- 12. **Enter Booking/Rental Number:** The "Booking/Rental Number" must be entered. This is a required field.

13. Attach Relevant Documents:

- Commercial Invoice: If applicable, the "Commercial Invoice No." needs to be entered and the "Commercial Invoice Date" is selected using the calendar icon. The "Commercial Invoice Attachment" file should be uploaded by clicking "Choose File."
- Health Certificate/Veterinary Certificate: The "Health Certificate/Veterinary Certificate (if any)" should be uploaded by clicking "Choose File."



- Lab Test Report: The "Lab Test Report (Certified) (if any)" should be uploaded by clicking "Choose File."
- Compliance Related Certificate: The "Compliance Related Certificate (if any)" should be uploaded by clicking "Choose File."
- 14. **Enter Estimated Arrival Date & Time:** The applicant must input the "Estimated arrival Date & Time" using the calendar and time selector.
- 15. **Select Intended Use:** The applicant selects the "Intended use" of the product by choosing one of the radio button options:
 - Breeding
 - Rearing
 - Human consumption
 - o Animal feed
 - Pet food
 - o Post-entry quarantine
 - o Other
- 16. **Select Type of Import Product:** The applicant chooses the "Type of Import Product" from the radio button options:
 - o Living
 - o Dried
 - o GMO
 - Culture
 - Processed
 - Semi-processed
 - In-processed
 - o Other
- 17. Upload Supporting Documents:



- Shipping Document: The "Shipping Document (if any)" should be uploaded by clicking "Choose File."
- Packing List: The "Packing List (if any)" should be uploaded by clicking "Choose File."
- AOD Document: The "AOD Document (if any)" should be uploaded by clicking "Choose File."
- 18. Enter Number of Items: The "No. of Items" must be entered.
- 19. **Add Product Details to Table:** For each product, the applicant needs to fill in the following details in the table at the bottom of the form:
 - Product Name
 - Product Description
 - PVU No. & Date
 - Country of Origin
 - Pack Unit/Pack Type
 - Quantity
 - Manufacturing Date
 - Expiry Date To add new rows for multiple products, the applicant would likely click an "Add" or "Add Item" button (not explicitly visible but implied for such tables).
- 20. **Final Submission:** Once all mandatory fields are filled and necessary documents are attached, the applicant clicks the "Send Notification" button (highlighted in red) to submit the pre-arrival notification.

