



Department of Livestock Services (DLS)

User Manual

of

Health Certificate

1st May 2025

Submitted by:

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System Home Page

How can a user join the DLS platform?

To access the DLS e-Trade Portal, users need an internet-connected device and a web browser. Begin by entering the URL <http://etrade.dls.gov.bd/> into the browser's address bar and pressing **Enter**. This will display the system's homepage, as illustrated in the figure below.

Department of Livestock Services

Home Online Verification Contact Us User Manual Register Login

DLS e-Trade Portal

Registration Application Fee Payment Application Approval Process Payment Get License/Certificate

About The System

The Trade Portal of the Department of Livestock is a digital platform designed to streamline the management of the department's trade activities. It facilitates the issuance of licenses, NOCs, import permits, farm registrations, and quarantine certificates. By digitizing these processes, the portal reduces time and costs while enhancing transparency, accountability, and the security of stakeholder data.

License

NOC

Import Permit

Health Certificate

Pre Arrival/Shipement Notification

Quarantine Certificate

Farm Registration

Important Links

- Ministry of Fisheries and Livestock
- Department of Livestock Services
- World Trade Organization
- Bangladesh Customs

Communication

- Help Desk

Implemented & Supported by

© 2024, Department of Livestock Services Ministry of Fisheries and Livestock

Designed & Developed By

When users access the portal, they are greeted with the homepage, which serves as the main interface for navigation. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- **Home:** Redirects users to the homepage.
- **Online Verification:** Facilitates the verification of documents.

Online Verification

Select Type

- ☒ License ☐ NOC ☐ Import Permit
☐ Farm Registration ☐ Health Certificate

Select Category

পশুখাদ্য আমদানিকারক/ পশু খাদ্য উপকরণ আমদানি/ রপ্তানিকারক

Certificate No

1

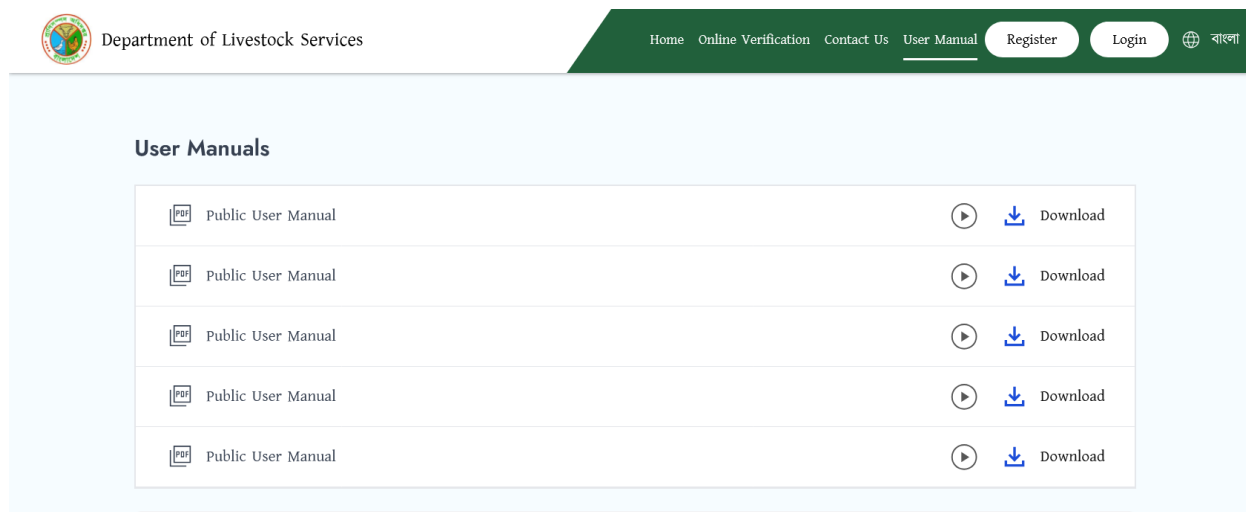
Search

Applicant Name : Safina Hamid
Company Name : Crown Agro Ltd.
Company address : Savar, Dhaka
Warehouse : Savar, Dhaka
Expiry Date : 30-06-2025
Meeting Date : 09-05-2025
Status : **Active**

- **Contact Us:** Offers support and addresses user inquiries.

 Address প্রাণিসম্পদ অধিদপ্তর, বাংলাদেশ কৃষি খামার সড়ক, ফার্মগেট, ঢাকা	 dg@dls.gov.bd	 ০২-৯১০১৯০২
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- **User Manual:** Provides a comprehensive guide on utilizing the portal's features.

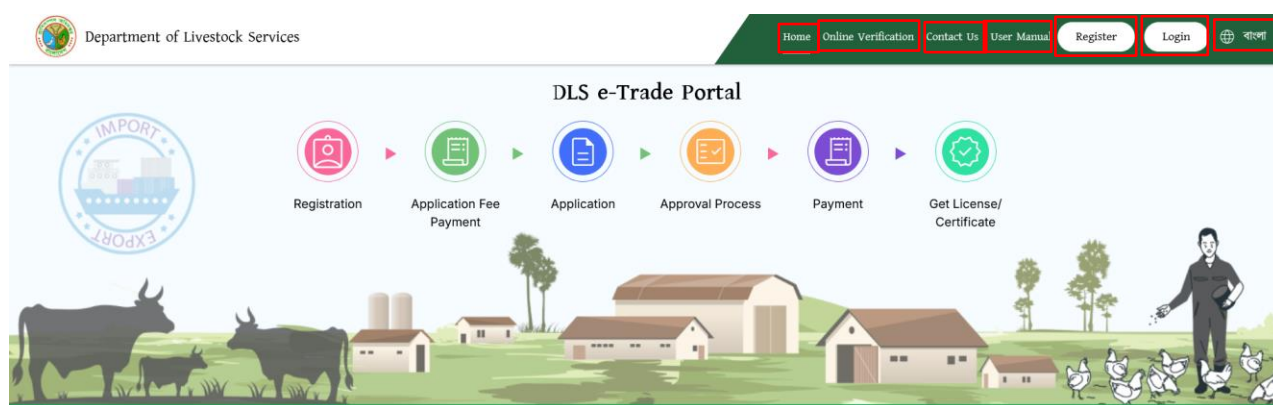


This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.

The homepage contains two key action buttons:

- **Register:** Redirects new users to the account creation page.
- **Login:** Opens the login page for existing users.

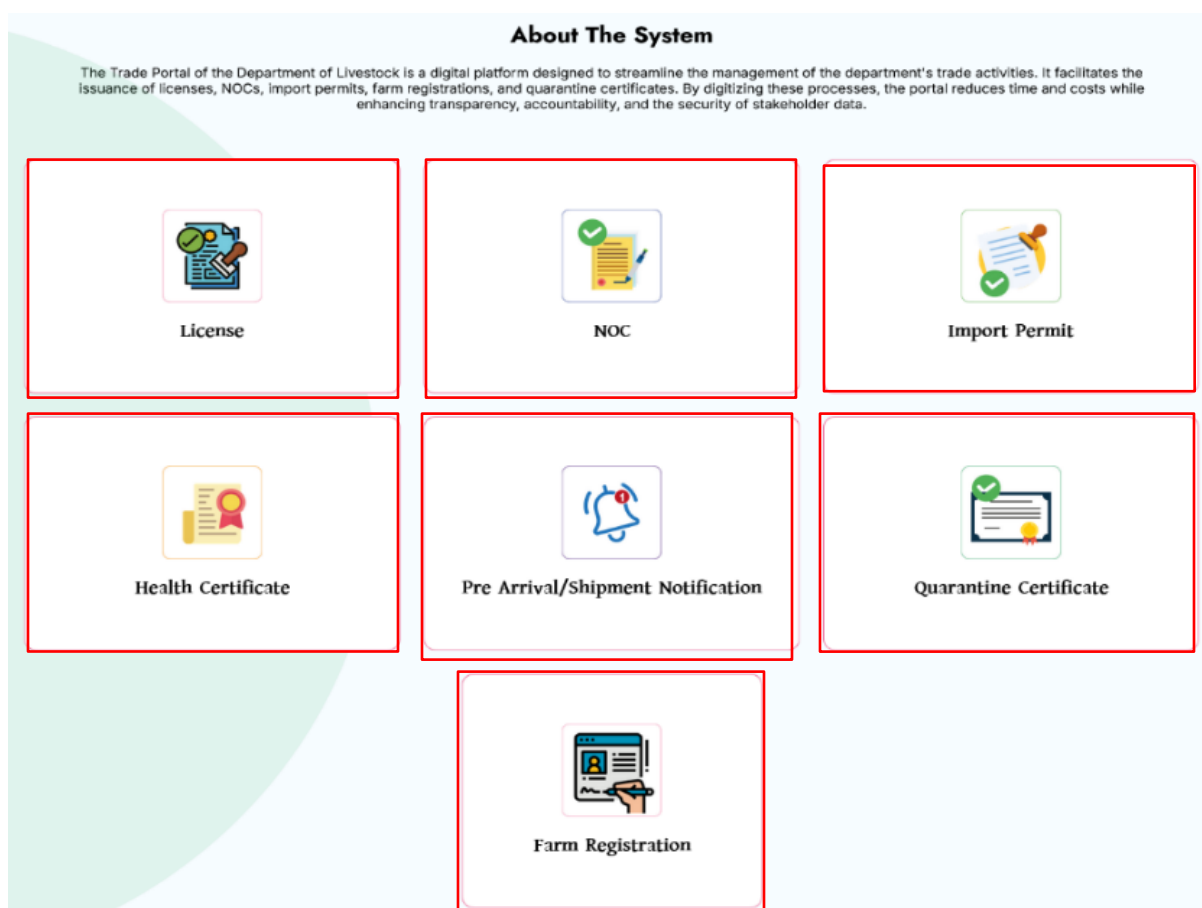
A **language selector** in the top-right corner allows users to switch between **Bangla** and **English**.



The **"About The System"** section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and supports users in obtaining Health Certificates and certificates efficiently. This section also features seven cards representing key categories and services:

- License
- NOC
- Import Permit
- Health Certificate
- Pre Arrival/Shipment Notification
- Quarantine Certificate
- Farm Registration

Each card is clickable. Clicking a card displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.



Applicant Panel

Registration and Login

How can a user register and login to the system?

Registration

☒ Company

☐ Person

☐ Govt./Semi-Govt./Autonomous
Organization

Company Name * Crown Agro Ltd.	Mobile * 01316759345
Owner's Email * cal@gmail.com	Owner's NID * 9765645686
Password * ●●●●●●●●	Confirm Password * ●●●●●●●●
U S Z c B	Verification code * USZcB

Register

Already Registered?

Login

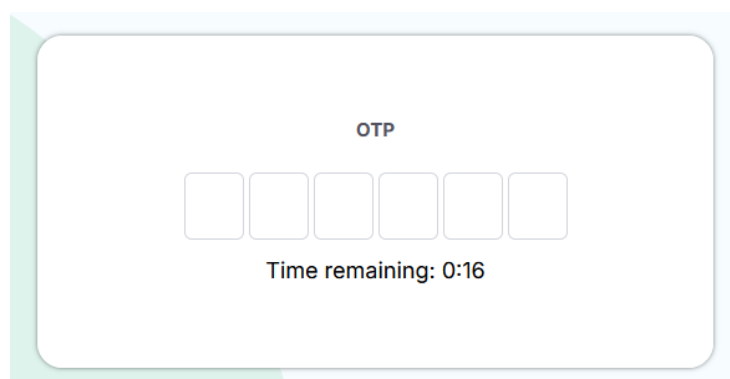
To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields such as **Company Name**, **Mobile no**, **Email**, **NID**, **Password** and **Verification code**.

It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future.

OTP Verification

After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.

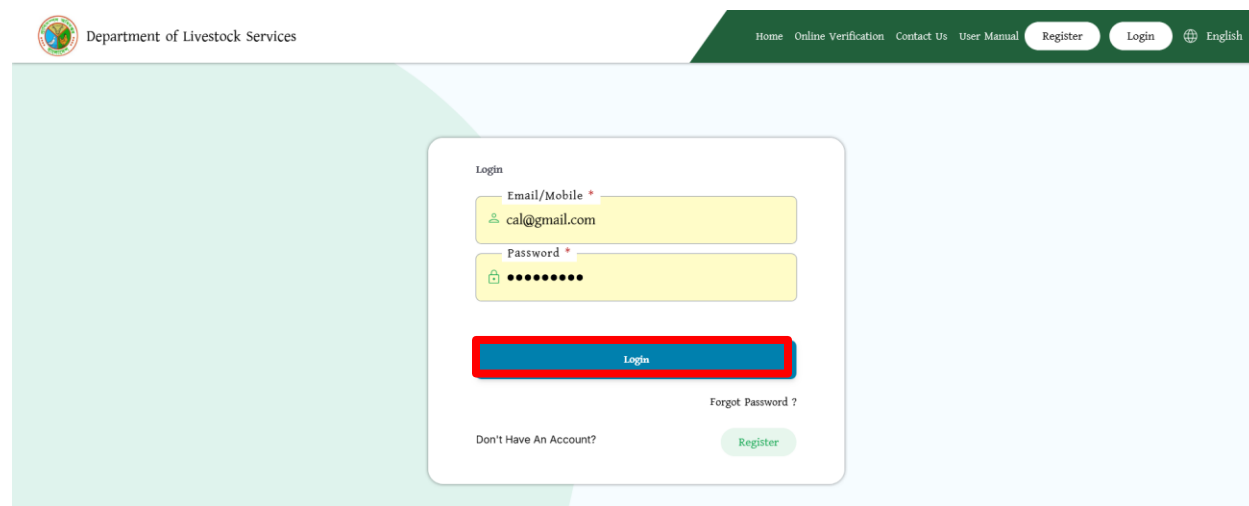


OTP

Time remaining: 0:16

The image shows a white rounded rectangular box with a light blue border. Inside the box, the text "OTP" is centered at the top. Below it are six empty square input fields arranged horizontally. At the bottom of the box, the text "Time remaining: 0:16" is displayed.

Once registration is complete, the user can log in using their email address/mobile no. and password.



Department of Livestock Services

Home Online Verification Contact Us User Manual Register Login English

Login

Email/Mobile *
cal@gmail.com

Password *
••••••••

Login

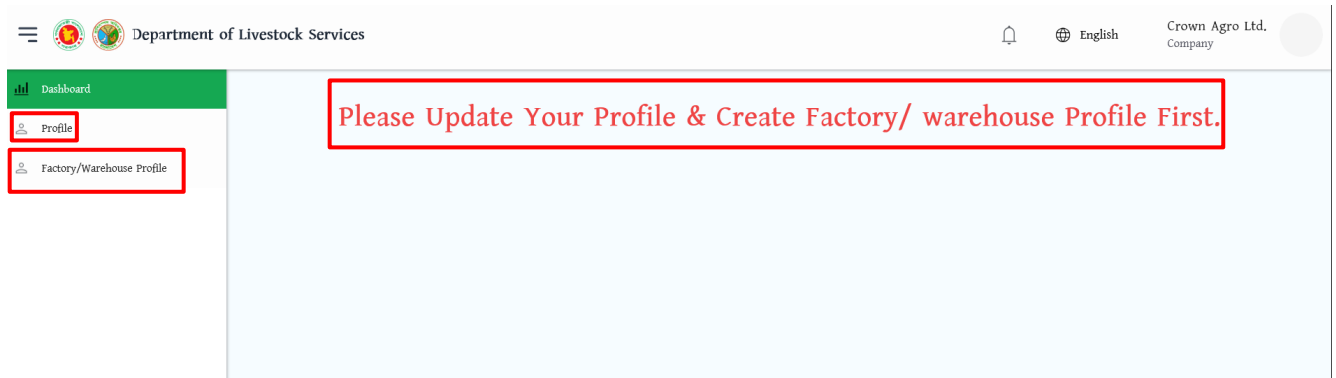
Forgot Password ?

Don't Have An Account? Register

The image shows a screenshot of a web application. At the top left is the Department of Livestock Services logo and name. At the top right is a dark green navigation bar with links: Home, Online Verification, Contact Us, User Manual, Register, Login, and English. The main content area has a light blue background. In the center is a white rounded rectangular box containing the login form. The form has two input fields: "Email/Mobile *" with the value "cal@gmail.com" and "Password *" with masked characters. Below the fields is a blue "Login" button with a red border. To the right of the button is a link "Forgot Password ?". At the bottom left of the box is the text "Don't Have An Account?" and at the bottom right is a green "Register" button.

Profile Update After Login

Upon successful login, a message will prompt the user to "Please Update Your Profile & Create Factory/Warehouse Profile First."



Profile

Can a user update his/her profile after logging into the system?

User can update the profile information by going to the profile section from the left side menu of the system.

A screenshot of a web form titled 'Crown Agro Ltd' for updating profile information. The form is divided into two columns. The left column contains fields for 'Owner's Name (English) *', 'Owner's Name (Bangla) *', 'Owner's Address (English) *', 'Owner's Address (Bangla) *', 'NID *' (with value 9766437665), 'Owner's Picture *' (with a 'Browse...' button and a note '(File size should not exceed 5 MB.)'), and radio buttons for 'Father' (selected) and 'Spouse'. The right column contains fields for 'Owner's Name (Bangla) *', 'Owner's Address (Bangla) *', 'Upload NID Attachment *' (with a 'Browse...' button and a note '(File size should not exceed 5 MB.)'), 'Owner's Signature *' (with a 'Browse...' button and a note '(File size should not exceed 5 MB.)'), 'Father's Name *', and 'Mother's Name *'. A red box highlights an edit icon in the top right corner of the form.

Company Information

Business Type

☐ None☐ Importer☐ Exporter☐ Both

Type of Organization *

Type of Organization

Organization Name *

Crown Agro Ltd

Organization Name (Bangla) *

Mobile *

01316901501

Email *

cal@gmail.com

Contact Person Information

Contact Person Name *

Contact Person Mobile *

Contact Person NID

Contact Person NID Attachment

Browse... No file selected.

(File size should not exceed 5 MB.)

Contact Person Address

Contact Person Email *

Address

Office Address *

Division *

Division

District *

District

Upazila/Thana *

Upazila/Thana

Document *

ERC Number

ERC Expiry Date

mm/dd/yyyy



ERC Upload

Browse... No file selected.

(File size should not exceed 5 MB.)

IRC Number

IRC Expiry Date

mm/dd/yyyy



IRC Upload

Browse... No file selected.

(File size should not exceed 5 MB.)

Trade License *

Trade License Expiry Date *

mm/dd/yyyy



Trade License Upload *

Browse... No file selected.

(File size should not exceed 5 MB.)

Tax Identification Number (TIN) *

TIN Attachment *
Browse... No file selected.
(File size should not exceed 5 MB.)

Business Identification Number (BIN) *

BIN Attachment *
Browse... No file selected.
(File size should not exceed 5 MB.)

Update

During profile management, the information provided by the user at the time of registration is automatically pre-filled in the profile page. In addition, the applicant is required to fill in other necessary fields, such as **Owner's Name (English)**, **Owner's Name (Bangla)**, **Owner's Address (English)**, **Owner's Address (Bangla)**, **NID**, **Father/Spouse's Name**, **Mother's Name**, **Organization's Name (Bangla)**, **Contact Person's Name**, **Contact Person's Mobile**, **Contact Person's NID**, **Contact Person's Address**, **Contact Person's Email**, **Office Address**, **ERC Number**, **IRC Number**, **Trade Health Certificate Number**, **Tax Identification Number (TIN)**, and **Business Identification Number (BIN)**. The applicant must also upload mandatory attachments, including **Owner's Picture**, **NID**, **Owner's Signature**, **Contact Person's NID**, **ERC**, **IRC**, **Trade Health Certificate**, **TIN**, and **BIN**. Furthermore, the applicant must select the **Type of Organization**, **Division**, **District**, and **Upazila** from the respective dropdown menus. All fields marked with a red asterisk (*) are mandatory. Once all required information is entered, the applicant can click on the **Update** button to save the changes. If needed, the applicant can revisit the profile and make modifications by clicking on the **Edit** button located at the top-right corner of the profile page.

Factory/Warehouse Profile

How does an applicant create company profiles through the system?

Applicant can create the Factory/Warehouse profile by going to the **Factory/ Warehouse Profile** section from the left side menu of the system. Clicking on the "Factory/Warehouse" button will bring up the page for creating a new Factory/Warehouse.

Department of Livestock Services

English
Crown Agro Ltd Company

Dashboard
Profile
Factory/Warehouse Profile

Dashboard > Company List

+
Factory/Warehouse

Sl. No.	Factory/Warehouse	Type of Organization	Office Address	Date	Action
No Record Found!					

The applicant must fill in the required fields and click the **Save** button to create the Factory/Warehouse profile. -


Crown Agro Ltd
company

Type *
☒ Warehouse ☐ Factory

Warehouse Name (English) *

Warehouse Name (Bangla) *

Mobile *

Email *

Warehouse Picture *
 Browse... No file selected.
 (File size should not exceed 5 MB,)

Warehouse Address

Warehouse Office Address (English) *

Warehouse Address (Bangla) *

Division ▼

District ▼

Upazila/Thana ▼

Type Address for Lat and Long

Enter a location

Latitude

Longitude

Contact Person Information

Warehouse Contact Person Name *

Warehouse Contact Person Email *

Warehouse Contact Person Mobile *

Warehouse Contact Person NID *

Warehouse Contact Person NID Attachment
 Browse... No file selected.
 (File size should not exceed 5 MB,)

Warehouse Document

Space *

☒ Own ☐ Rental

Environment Certificate

Browse...

No file selected.

(File size should not exceed 5 MB.)

Trade License

Trade License Expiry Date

mm / dd / yyyy

Browse...

No file selected.

(File size should not exceed 5 MB.)

Tax Identification Number (TIN)

TIN Attachment

Browse...

No file selected.

(File size should not exceed 5 MB.)

Business Identification Number (BIN)

BIN Attachment

Browse...

No file selected.

(File size should not exceed 5 MB.)

Rental Deed Attachment

Browse...

No file selected.

(File size should not exceed 5 MB.)

Other Attachment

Browse...

No file selected.

(File size should not exceed 5 MB.)

Picture Attachment

Browse...

No file selected.

(File size should not exceed 5 MB.)

Save

Firstly, the user must select the **Type of Organization**. Then, the user is required to fill in other necessary fields, including **Factory/Warehouse Name (English)**, **Factory/Warehouse Name (Bangla)**, **Mobile Number**, **Email**, **Factory/ Warehouse Office Address (English)**, **Factory/ Warehouse Office Address (Bangla)**, **Address for Latitude and Longitude**, **Factory/Warehouse Contact Person's Name**, **Factory/Warehouse Contact Person's Email**, **Factory/Warehouse Contact Person's Mobile**, **Factory/Warehouse Contact Person's NID**, **Trade Health Certificate**, **Tax Identification Number (TIN)**, **Business Identification Number (BIN)**. The applicant must upload attachments, such as **Factory/Warehouse Picture**, **Factory/Warehouse Contact Person's NID attachment**, **Environment Certificate**, **Trade Health Certificate**, **TIN**, **BIN**, **Rental Deed**, **Other attachment**, **Picture attachment**. Additionally, the applicant must select the **Division**, **District**, and **Upazila** from the corresponding dropdown menus. All fields marked with a red asterisk (*) are mandatory.

An applicant can **view/edit** Factory/Warehouse profiles.

Dashboard Company List



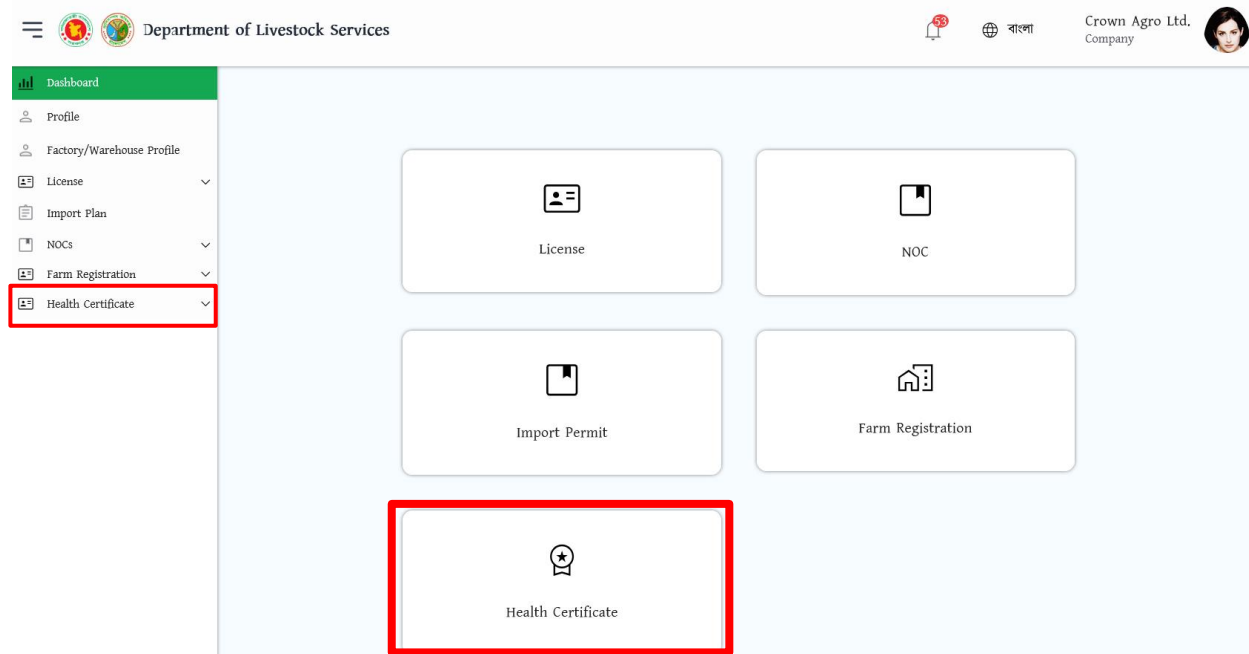
Per Page 10

SL. No.	Factory/Warehouse	Type of Organization	Office Address	Date	Action
1	Crown Agro Ltd. Chandpur	Factory	Chandpur, Bangladesh	14-12-2024	
2	Crown Agro Ltd. Brahmanbaria	Warehouse	Brahmanbaria, Bangladesh	14-12-2024	
3	Crown Agro Ltd. Bogura	Warehouse	Bogura, Bangladesh	14-12-2024	
4	Crown Agro Ltd. Barisal	Factory	Barisal, Bangladesh	14-12-2024	
5	Crown Agro Ltd. Bandarban	Factory	Bandarban, Bangladesh	14-12-2024	

Applicant Dashboard

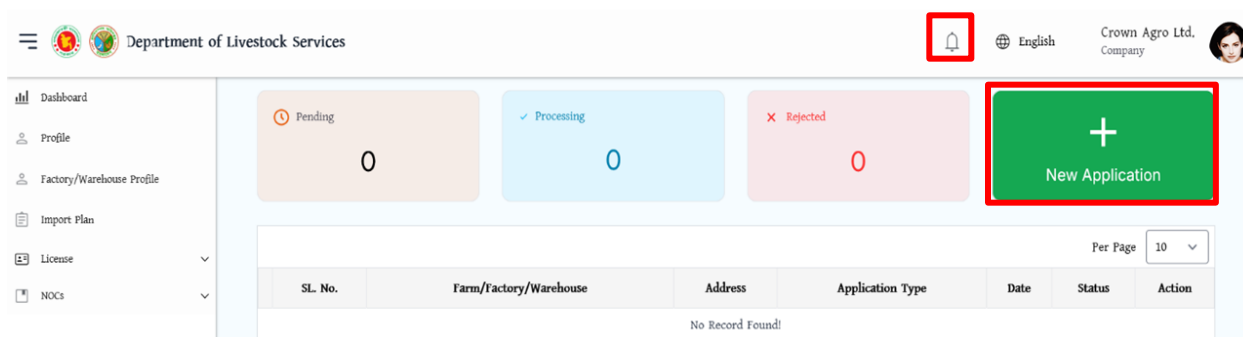
How does an applicant apply for a **Health Certificate**?

To apply for a Health Certificate, the applicant needs to click on the Health Certificate menu, which directs him/her to the page for creating a new application. The applicant can access the Health Certificate application page through both the **Dashboard** and the **sidebar menu**.



Adding a New Application

To add a new application, the applicant must click on the **New Application** button.



The cards at the top provide an overview of the different states of applications and their respective counts. The **Pending** card indicates the number of applications currently in the pending list. The **Processing** card shows the number of applications that are actively being processed. Lastly, the **Rejected** card displays the count of applications that have been rejected.

Applicant can be notified about the different stages of an application by clicking on the **Notification Bell** at the top of the page.

Application Process

After selecting from the Health Certificate type drop-down menu, additional information for each respective Health Certificate and **Certificate Title Type**, click the **Next** button at the bottom-right corner of the page to proceed.

Application For Veterinary Health/ Sanitary Certificate

Select Veterinary Health/ Sanitary Certificate Type *
Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements

Select Company *
Crown Agro Warehouse

Select License *
Animal feed importer, exporter, storage, and marketer (Category-2) License - 22

Certificate Title type *
☒ Veterinary Health ☐ Sanitary



Continuing the Application

The applicant must complete the application form for the Health Certificate by providing accurate information in three phases.

Phase 1: Applicant Information

Phase 1 is auto filled with all the information that is already provided in Profile and Factory/Warehouse Profile.

Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements

1

Applicant Information

2

Export Information

3

Documents

Applicant Name *	Applicant Name (Bangla) *
Safina Hamid	সাবিনা হামিদ
Email *	Mobile Number *
cal@gmail.com	01316901501
Factory/ Warehouse/ Farm Name *	Factory/ Warehouse Name/ Farm (Bangla) *
Crown Agro Warehouse	ক্রাউন অগ্রো ওয়ারহাউস

Factory /Warehouse /Farm Address

Division *	District *	Upazila *
Dhaka	Dhaka	Savar Upazila
Address Details *		
Savar, Dhaka		
Address Details (Bangla) *		
সাভার, ঢাকা		

Office Address

Office Address (English) *
Kotwali, Dhaka
Office Address (Bangla) *
কোতোয়ালি, ঢাকা

Save and Next >

Phase 2: Export Information

Importer Information

Importer Name *

Importer Mobile

Importer Email *

Importer Reg. No

Country of Importer *

Importer Address *

Port of Loading *

Port of Destination *

Transport Type *

PI No *

CI No *

Export Date *

Transport Identification *

Expected Border Post

Zone or Compartment of Origin

Zone or Compartment of Destination

CITES Permit No(s)

Description of Commodity *

Commodity Code (HS Code) *

Temperature of The Product

Identification of Container/ Seal No

Type of Packaging

Commodities Intended for Use As *

Applicant needs to provide the detailed import information and product particulars. An applicant can add one or multiple products by clicking the **Add More** button.

Add New Product



Species

Nature Of The Commodity

Treatment Type

Number Of Packages

Lot Or Batch No

Quantity *

Unit *

Select Unit

Additional Document (If Necessary)

Browse...

No file selected.

< Cancel

 Add

Phase 3: Documents

Documents regarding the products are attached in this step.



Note: The file must be in .pdf, .jpg, .jpeg, .png format. Maximum file size 2.5 megabytes.

Required Documents

- | | | | |
|--|--------|---|----------|
| 1. Proforma Invoice/Sales Contract/Contract Paper * | Upload | 9. VAT Certificate * | Upload |
| 2. Lab Test/Analysis Report * | Upload | 10. Tax Certificate * | Upload |
| 3. Material Safety Data Sheet * | Upload | 11. Additional Attachment | Upload |
| 4. Product Label Image * | Upload | 12. Trade License * | Attached |
| 5. Packing List * | Upload | 13. ERC * | Attached |
| 6. Permit Paper Issued by the Appropriate Authority of the Importing Country * | Upload | 14. TIN * | Attached |
| 7. Other Test Reports as Required by the Importer's Request | Upload | 15. Environmental Clearance Certificate * | Attached |
| 8. Product Composition Test Report (if applicable, third-party test must be conducted) | Upload | | |

[< Previous](#)[Next >](#)

After entering accurate information in all three phases, the applicant can check the checkbox and click the **Next** button to complete the application process.

Application Preview

Application Details

Type	:	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements
Applicant's Name	:	Safina Hamid
Applicant Mobile	:	01316901501
Factory/Warehouse/Feed Plant/Farm Name	:	Crown Agro Warehouse
Company Division Name	:	Dhaka
Company District Name	:	Dhaka
Company Upazilla Name	:	Savar Upazila
Factory/Warehouse Address	:	Savar, Dhaka
Country of Importer	:	Albania
Product PI/CI No	:	19
CI No	:	427
Export Date	:	20-11-2024
Importer Name	:	Belle Schuppe
Importer Reg. No	:	589
Importer Email	:	your.email+fakedata49192@gmail.com
Importer Mobile	:	Product Mobility Developer
Importer Address	:	11930 Torp Spring
Port of Loading	:	Birol Land Port, Birol, Dinajpur
Port of Destination	:	2024-11-16 12:29:16
Zone or Compartment of Origin	:	Heller LLC
Zone or Compartment of Destination	:	Denesik, Jast and O'Conner
Transport Type	:	Ship
Transport Identification	:	Vero sequi occaecati magnam incidunt quia ipsam deserunt.

Expected Border Post	:	870 Bahringer Skyway
CITES Permit No(s)	:	436
Description of Commodity	:	Elkhart
Commodity Code (HS Code)	:	30383
Temperature of The Product	:	Rhode Island
Indentification of Container/ Seal No	:	Aland Islands
Type of Packaging	:	Quia accusamus doloremque tempora eaque rerum consectetur quam non.
Commodities Intended for Use As	:	Janick72
Details of Raw Materials Used in the Product	:	ghjgy
Details of the Product's Nutritional Value	:	ghgj
Proforma invoice	:	Attachment
Lab Test/Analysis Report	:	Attachment
Material Safety Data Sheet	:	Attachment
Product Label Image	:	Attachment
Packing List	:	Attachment

Trade License	:	Attachment
ERC	:	Attachment
TIN Attachment	:	Attachment
VAT Certificate	:	Attachment
Tax Certificate	:	Attachment
Permit Paper Issued by the Appropriate Authority of the Importing Country	:	Attachment
Environmental Clearance Certificate	:	Attachment

Product Composition Test Report (if applicable, third-party test must be conducted)	:	Attachment
Other Test Reports as Required by the Importer's Request	:	Attachment
Additional Attachment	:	Attachment

Serial No.	Species	Nature Of The Commodity	Treatment Type	Number Of Packages	Net Weight	Lot Or Batch No	Quantity	Unit	Attachment
1	ghnh	ghg	gfh	67	6768bn	hgj	5657	pounddddd	

 Image	 Signature
---	---

☒ I hereby declare that all the information provided above is correct. I further declare that I will ensure the nutritional standards of animal feed are maintained in accordance with the ideal standards specified in the Fish Feed and Animal Feed Act, 2010, and the Animal Feed Rules, 2013. I will also comply with all relevant rules and regulations associated with this matter.

[< Previous](#)

[> Submit](#)

The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.

Submit
7

Processing
50

Reject
1

+
New Application

SL No	Title	Factory/ Warehouse/ Farm Name	Date	Status	Action
1	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)		01-06-2025	Draft	Resume View
2	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements	Crown Agro Warehouse	01-06-2025	Submitted	View

Incomplete Answering Process

If the DD identifies any discrepancies or missing information in the applicant's submission, the application is marked with an **Incomplete** status and sent back to the applicant for corrections.

SL No	Title	Factory/ Warehouse/ Farm Name	Date	Status	Action
1	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	Crown Agro Feed Plant Savar	01-06-2025	Draft	Resume View
2	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements	Crown Agro Warehouse	01-06-2025	Incomplete	Incomplete View

By clicking on **Incomplete** button, the applicant is only permitted to modify the specific fields flagged by the DD as requiring correction. All other fields remain locked and cannot be edited.

Importer Information

Importer Name *

Belle Schuppe

Importer Mobile

Product Mobility Developer

Importer Email *

your.email+fakedata49192@gmail.com

bcfng

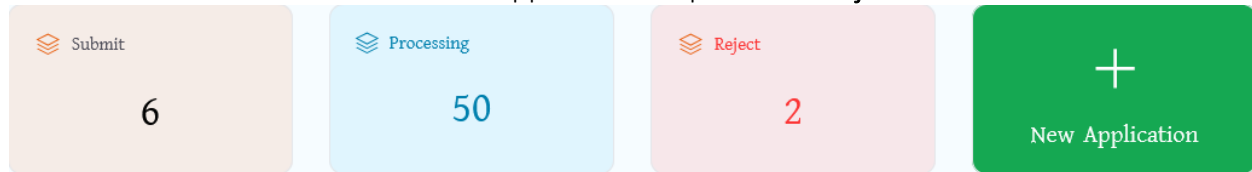
Importer Reg. No

589

Once the Incomplete information is corrected, the applicant resubmits the application. Upon resubmission, the application's status updates to **Resubmitted**.

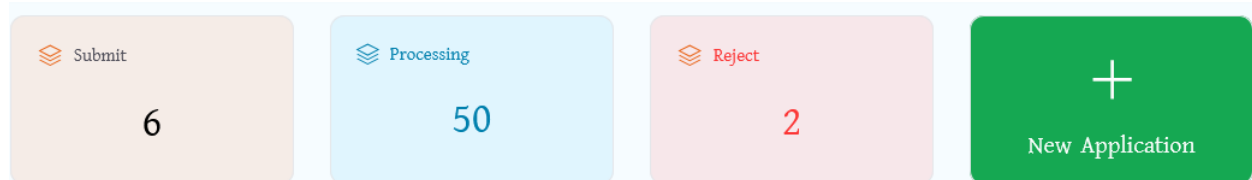
Rejection Process

When an application is rejected by the DD, the applicant can no longer use it for Health Certificate issuance. The status of the application is updated to **Rejected**.



SL No	Title	Factory/ Warehouse/ Farm Name	Date	Status	Action
1	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	Crown Agro Feed Plant Savar	01-06-2025	Draft	Resume View
2	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements	Crown Agro Warehouse	01-06-2025	Rejected	View

Once Health Certificate is issued, the application status in the list changes to **Health Certificate Issued**.



SL No	Title	Factory/ Warehouse/ Farm Name	Date	Status	Action
1	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	Crown Agro Feed Plant Savar	01-06-2025	Issued	View

All Health Certificate Menu

Applicants can view all details about an existing Health Certificate by navigating to the **All Health Certificate** menu available in the sidebar. This section provides comprehensive information on Health Certificates issued to the applicant.

Department of Livestock Services

Active Health Certificate | Quarantine Application | Quarantine Application Archive | Quarantine Certificate | Suspended/ Canceled

SL No	Title	Certificate Reference No	Factory/ Warehouse/ Farm Name	License/ Farm Reg. No	Issue Date	Expiry Date	Action
1	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	3454-44810156449	Crown Agro Feed Plant Savar	12	02/06/2025	31/08/2025	View Certificate Amendment Application Pre-Shipment Notification
2	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	3454-44810156448	Crown Agro Feed Plant Savar	17	28/05/2025	26/08/2025	View Certificate Amendment Application Pre-Shipment Notification
3	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements	3454-44810156447	Crown Agro Warehouse	28	28/05/2025	26/08/2025	View Certificate Amendment Application Pre-Shipment Notification

Department of Livestock Services

বাংলা
Crown Agro Ltd. Company

Dashboard
Profile
Factory/Warehouse Profile
License
- Applications
- All Licenses
Import Plan
NOCs
Farm Registration
Health Certificate

Dashboard > All License
Active License Show Cause Suspended
Per Page 10

SL. NO	Company Name	Category	Issue Date	Expiry Date	Action
1	Crown Agro Ltd.	পশুখাদ্য আমদানিকারক/ পশুখাদ্য উপকরণ আমদানি/রপ্তানিকারক প্রতিষ্ঠানের (ক্যাটাগরি-২)	2025-01-23	2025-06-30	

Active Health Certificate Tab

Active Health Certificate tab shows the list of all Health Certificates that are already approved. The **Action** column includes the following features for the applicant:

- **View:** To view the details of the Health Certificate.
- **Amendment:** To amend an active Health Certificate.
- **Pre-Shipment Notification:** To apply for a Pre-Shipment Notification for a Health Certificate.

Active Health Certificate Quarantine Application Quarantine Application Archive Quarantine Certificate Suspended/ Canceled								
SL No	Title	Certificate Reference No	Factory/ Warehouse/ Farm Name	License/ Farm Reg. No	Issue Date	Expiry Date	Action	
1	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	3454-44810156449	Crown Agro Feed Plant Savar	12	02/06/2025	31/08/2025	View Certificate	Amendment Application Pre-Shipment Notification
2	Veterinary Health Certificate/ Sanitary Certificate for the Export of Compounded Animal Feed (Poultry)	3454-44810156448	Crown Agro Feed Plant Savar	17	28/05/2025	26/08/2025	View Certificate	Amendment Application Pre-Shipment Notification
3	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal Feed and Poultry Feed Supplements	3454-44810156447	Crown Agro Warehouse	28	28/05/2025	26/08/2025	View Certificate	Amendment Application Pre-Shipment Notification

Amendment Process

By clicking the **View** button, the applicant is redirected to the **Health Certificate**. There are **Print**, **Amendment** and **Pre-Shipment Notification** button available at the bottom of the Health Certificate page.

Government of the People's Republic of Bangladesh
 Department of Livestock
 Krishi Khamar Sarak, Farmgate, Dhaka-1215
www.dls.gov.bd

Veterinary Health Certificate

Country: Bangladesh

Part I: Details of dispatched consignment	1.1. Consignor: Name: Crown Agro Feed Plant Savar Address: Savar, Dhaka				1.2. Certificate Reference No: Memo No: 3454-44810156449 Date: 02/06/2025			
					1.3. Veterinary Authority: Ministry: Ministry of Fisheries & Livestock. Department: Department of Livestock Services (DLS)			
	1.4. Consignee: Name: abc Address: xyz							
	1.5. Country of Origin: BANGLADESH ISO Code*: BGD				1.6. Zone or Compartment of Origin: fghghj			
	1.7. Country of Destination: Argentina				1.8. Zone or Compartment of Destination: dfdfg			
	1.9. Place of Origin: BANGLADESH Name: Crown Agro Feed Plant Savar Address: Savar, Dhaka							
	1.10. Place of Shipment: Birol Land Port, Birol, Dinajpur				1.11. Date of Departure: 27/06/2025			
	1.12. Means of Transport: Aeroplane Identification: ddghfg				1.13. Expected Border Post: ghgh			
					1.14. CITES Permit No(s): yftj			
	1.15. Description of Commodity: ghgj				1.16. Commodity Code (HS Code): 546.87879			
					1.17. Total Quantity: 1. 5000 LITRE BOTTLE			
	1.18. Temperature of Product: 30				1.19. Total Number of Packages:			
	1.20. Identification of Container/ Seal No: 8675				1.21. Type of Packaging: xcfvgcghb			
	1.22. Commodities Intended for Use AS: fhfgj							
1.23. fgbfhgb								
1.24 Identification of Commodities:								
Serial No.	Species	Nature Of The Commodity	Treatment Type	Number Of Packages	Net Weight	Lot Or Batch No	Quantity	Unit
1	Cow	yfb	dfdf	300	500	3445	5000	LITRE BOTTLE

Country: Bangladesh

Part II: Zoo sanitary information		II. a. Certificate Reference Number: 3454-44810156449
	<u>Certification:</u> c hbddgv	

Shakawat
(Dr. Shakawayet Hossain)
Deputy Director (Human Resource Development
Section)
For-Director General
Department of Livestock Services,
Dhaka, Bangladesh.
&
CVO, Bangladesh.
Phone: 01711136588
Email: training@dls.gov.bd

Copy for information and necessary action:

1. Commissioner of Customs, Customs House, Chattogram Sea Port, Chattogram.
2. District Livestock Officer, Chattogram.
3. Officer-In-Charge, ICT Section, DLS, Dhaka (with the request to publish in DLS website)
4. Officer-In-Charge, Livestock Quarantine Station, Chattogram Sea Port, Chattogram.
5. Office Copy

[← Back](#)[Print](#)[Amendment](#)[▶ Pre-Shipment Notification](#)

By clicking the **Amendment** button, the applicant is redirected to the **Amendment application**. There are description box and document upload option available for the applicant to justify their amendment. There are **Previous** and **Submit** button available at the bottom of the page.

Amendment Application

Certificate Reference No: 3454-44810156449

Owner : Safina Hamid **Factory/ Warehouse Name** : Crown Agro Feed Plant Savar
Mobile : 01316901501 **Address** : Savar, Dhaka, Savar Upazila, Dhaka, Dhaka,

Description

Attachment

Browse... No file selected.

← Back

Submit →

Pre-Shipment Notification Process

Users can send the **Pre-Shipment** notification to the DD and Quarantine Officer and Risk Management by clicking the **Pre-Shipment Notification** button.

Active NOCs Quarantine Application Quarantine Application Archive Quarantine Certificate Suspended

Title	Certificate Reference No	Factory/ Warehouse/ Farm Name	License/ Farm Reg. No	Issue Date	Expiry Date	Action
No Objection Certificate for Animal Nutrition, Vaccines and Medicines	4567-9882	Dream71 Poultry Agro	794	03/03/2025	01/06/2025	View NOC Amendment Application Time Extension Application Pre-Arrival Notification

The user must **fill up** the required **attachment**, **select** the **Intended Use** and the **import product**, then **click on the product checkbox** and send the notification by clicking the **Send Notification** button.

Transportation Type *
Ship

Bill of Lading *
7788

Booking Parcel Number *

Way Bill Attachment *
Browse... No file selected.

Commercial Invoice No *

Commercial Invoice Date *
mm / dd / yyyy

Commercial Invoice Attachment *
Browse... No file selected.

Health Certificate/Veterinary Certificate(If Any)
Browse... No file selected.

Lab Test Report Certificate(If Any)
Browse... No file selected.

Compliance Related Certificate(If Any)
Browse... No file selected.

Estimated Arrival Date & Time *
mm / dd / yyyy, --:-- --

Intended Use *

Type of Import Product *

☐ Breeding
☐ Rearing
☐ Living
☐ Non-living
☐ LMO

☐ Human consumption
☐ Animal feed
☐ GMO
☐ Culture
☐ Non-culture

☐ Pet food
☐ Post-entry quarantine
☐ Processed
☐ Semi-processed
☐ Non-processed

☐ Other
☐ Other

Shipping Document (if any)
Browse... No file selected.

Packing List (if any)
Browse... No file selected.

No. of Items
0

LC Document (if any)
Browse... No file selected.

☐	Product Name	Product Description	PI/CI No & Date	Country of Origin	Pack Size	Quantity	Manufacturing Date	Expiry Date
☐	Dead animals (fish meal unfit for human consumers) HS Code : 0511.91.00	thyhyny	5676 28/03/2025	Andorra	58 pcs	56 ltr	mm / dd / yyyy	mm / dd / yyyy

Send Notification

When clicking on the **Send Notification** button the **Pre-Arrival Notification** button will be replaced by **Quarantine Application**.

Active NOCs							
Quarantine Application							
Quarantine Application Archive							
Quarantine Certificate							
Suspended							
SL No	Title	Certificate Reference No	Factory/ Warehouse/ Farm Name	License/ Farm Reg. No	Issue Date	Expiry Date	Action
1	No Objection Certificate for Animal Nutrition, Vaccines and Medicines	4567-9882	Dream71 Poultry Agro	794	03/03/2025	01/06/2025	View NOC Amendment Application Time Extension Application Quarantine Application

Then, the user can **click on the Quarantine Application** button to submit the **Quarantine Application** and ensure that all **required documents** are filled up. In the **product table**, the user can **decrease the quantity** if needed or cancel the product and then click on the **Submit** button to send the application.

1.1. Consignor:
Name: Alex
Address: Shiydgiufdi

1.2. Certificate Reference Number:
Date:

1.3. Veterinary Authority:
Livestock Quarantine Station,
Shah Amanat Airport, Chittagong

1.4. Consignee:
Name: Dream71 Poultry Agro
Address: Gazipur Sadar, Gazipur, Dhaka

1.5. Country of Origin:
Name: Andorra
ISO: AD

1.6. Zone or compartment of origin:

1.7. Country of Destination:
Name: Bangladesh
ISO: BD

1.8. Zone or Compartment Destination:

1.9. Place of Origin:
Name: Alex
Address: Shiydgiufdi

1.10. Place of Shipment: *

1.11. Date of Departure: *
mm / dd / yyyy

1.12. Means of Transport: Ship
Identification:

1.13. Expected Border Post:

1.14. CITES Permit:

1.15. Description of Commodity: *

1.16. Commodity HS Code: *

1.17. Total Quantity:

1. 56 ltr

1.18. Permit/ N.O.C No.-:

4567-9882; Date- 03-03-2025

Department of Livestock Services, Dhaka, Bangladesh.

1.19. Total Number of Packages:

1. 58 pcs

1.20. Identification of Container:

1.22. Commodities Intended for Use As: *

1.23. For Import or Admission: *

1.24. Identification of Commodities: *

Serial No.	Product Description	PI No. & Date	Country of Origin	Pack Size	Quantity	
1	Dead animals (fish meal unfit for human consumers)	5676 28/03/2025	Andorra	58	pcs	56 ltr

Attachment

NOC Attached

Bill of Lading *

Browse... No file selected.

Veterinary/ Sanitary Certificate *

Browse... No file selected.

Others Document

Browse... No file selected.

Submit

When clicking on the **Send Notification** button the **Pre-Arrival Notification** button will be replaced by **Quarantine Application**.

Active NOCs							
Quarantine Application							
Quarantine Application Archive							
Quarantine Certificate							
Suspended							
SL No	Title	Certificate Reference No	Factory/ Warehouse/ Farm Name	License/ Farm Reg. No	Issue Date	Expiry Date	Action
1	No Objection Certificate for Animal Nutrition, Vaccines and Medicines	4567-9882	Dream71 Poultry Agro	794	03/03/2025	01/06/2025	View NOC Amendment Application Time Extension Application Quarantine Application

Then, the user can **click on the Quarantine Application** button to submit the **Quarantine Application** and ensure that all **required documents** are filled up. In the **product table**, the user can **decrease the quantity** if needed or cancel the product and then click on the **Submit** button to send the application.

Quarantine Application Process

In the Quarantine Application section, the quarantine certificate request will be stored, and users can view its details by clicking the view icon. The Quarantine Application menu includes some menu bars.

- Serial No.
- NOC ID
- Applicant Name
- Applicant Mobile
- Application Date
- Application Status
- Action

Active NOCs Quarantine Application Quarantine Application Archive Quarantine Certificate Suspended						
Serial No.	NOC ID	Applicant's Name	Applicant Mobile	Application Date	Application Status	Action
1	4567-9882	Rashad Kabir	01715091734	03-03-2025	Submitted	View
2	4567-9879	Rashad Kabir	01715091734	25-02-2025	Verified	View Payment

Quarantine Certificate

- Serial No.
- NOC ID
- Applicant Name
- Applicant Mobile
- Application Date
- Action

Suspended Tab

This tab includes all the Health Certificate of an applicant that are already suspended. The **Action** column presents the feature: **View**.

Active Health Certificate Quarantine Application Quarantine Application Archive Quarantine Certificate Suspended/ Canceled						
SL No	Title	Certificate Reference No	Factory/ Warehouse/ Farm Name	License/ Farm Reg. No	Issue Date	Action
1	Veterinary Health Certificate/Sanitary Certificate for the Export of Meat and Meat Products	3454-435	Kazi Farm	23122	24/04/2025	View NOC
2	Veterinary Health Certificate/Sanitary Certificate for the Export of Meat and Meat Products	3454-444	Farm Basundhara	434	04/05/2025	View NOC
3	Veterinary Health Certificate/Sanitary Certificate for the Export of Animal	3454-445	Farm Basundhara	434	05/05/2025	View NOC
4	Veterinary Health Certificate/Sanitary Certificate for the Export of Dairy Products	3454-446	Farm P	8765	06/05/2025	View NOC

By clicking on **View**, applicant can see the **Suspended Health Certificate**.