





Department of Livestock Services (DLS)

User Manual

of

NOC for Animal Nutrition, Vaccines and Medicines

03 February 2025

Submitted by:

Dream71 Bangladesh Ltd.

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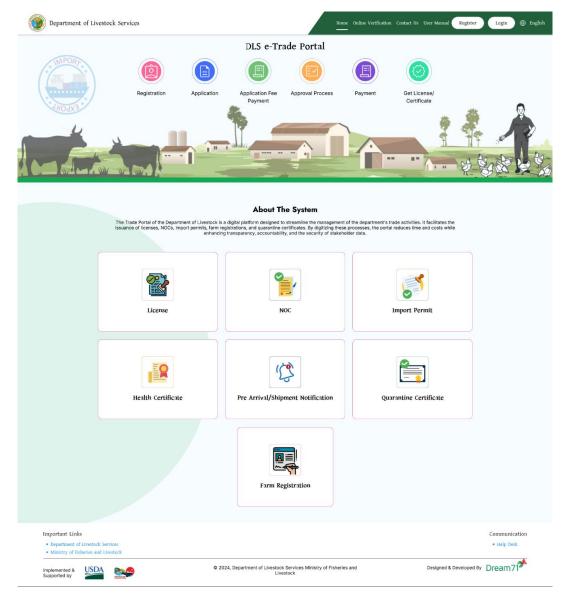
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System Home Page

How can a user join the DLS platform?

To access the Comprehensive Automated System for DLS, users or applicants need an internet-connected device and a web browser. To begin, enter the URL http://etrade.dls.gov.bd/ into the browser's address bar and press **Enter**. This will display the system's homepage, as illustrated in the figure below.



When users access the portal, they are greeted with the homepage, which serves as the main navigation interface. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- **Home**: Redirects users to the homepage.
- Online Verification: Facilitates the verification of documents.
- **Contact Us**: Offers support and addresses user inquiries.
- User Manual: Provides a comprehensive guide on utilizing the portal's features.

This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.

The homepage contains two key action buttons:

- Register: Redirects new users to the account creation page.
- Login: Opens the login page for existing users.

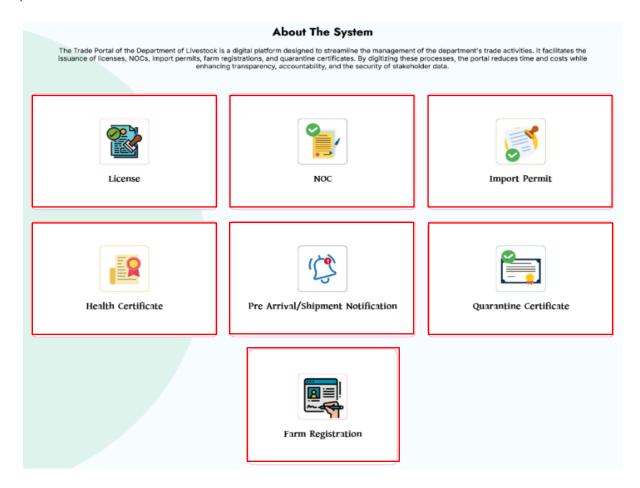
A **language selector dropdown** in the top-right corner allows users to switch between Bangla and English



The "About The System" section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and efficiently supports users in obtaining licenses and certificates. This section also features seven buttons representing key categories and services:

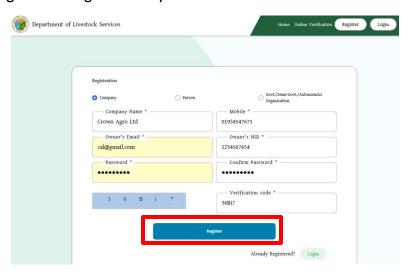
- License
- NOC
- Import Permit
- Health Certificate
- Pre-Arrival/Shipment Notification
- Quarantine Certificate
- Farm Registration

Each button is a clickable link. Clicking a button displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.



Registration and Login

How can a user register and log in to the system?



To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields.

*It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future. *

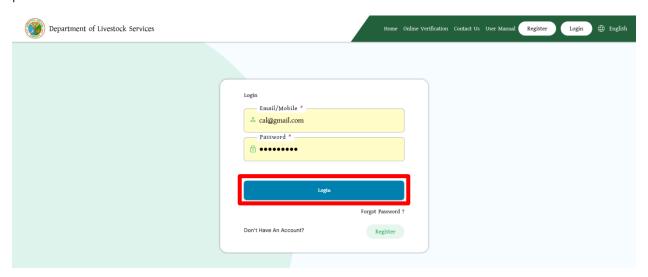
OTP Verification

After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.



Once registration is complete, the user can log in using their email address/mobile no. and password.

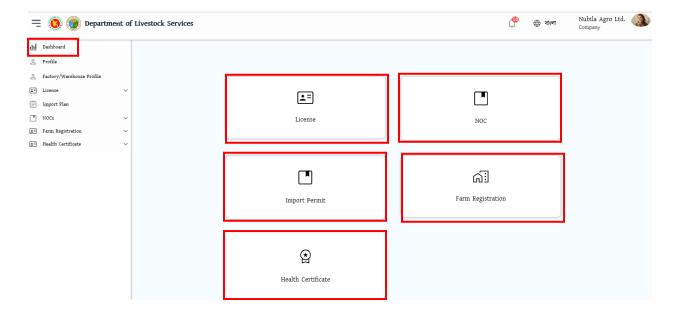


Applicant Dashboard

After logging into the system, the user can access the **Dashboard**, which includes various features such as:

- License
- NOC
- Import Permit
- Farm Registration
- Health Certificate

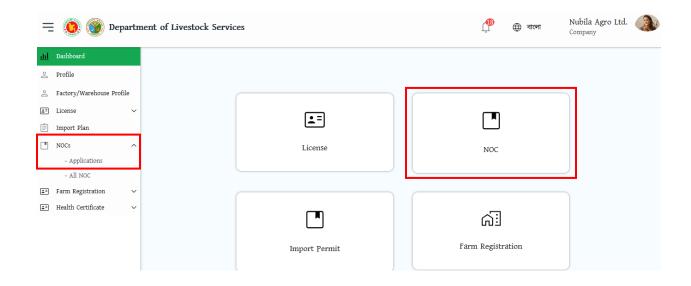
Each button is clickable and directs the user to the corresponding application details.



How can the applicant view the NOC applications page in the system?

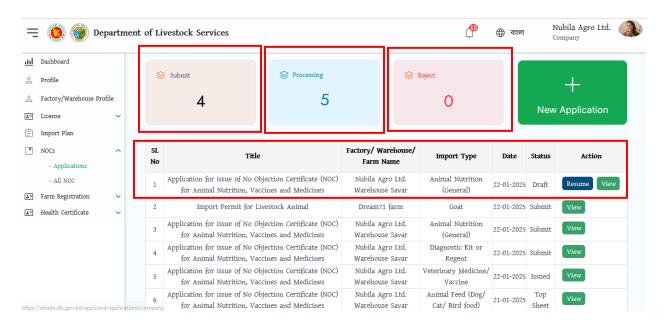
The applicant can view the history of NOC applications in two ways:

- ✓ Click on the **NOCs** menu and select **Application** to view the NOC application homepage.
- ✓ Click on the **NOC** feature directly to access the NOC application homepage.



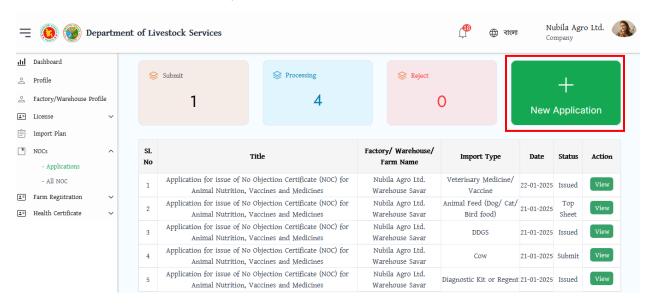
NOC Application Homepage

The applicant can view the history of NOC applications, including details such as the **NOC Title**, **Factory/Warehouse/Farm Name**, **Import Type**, **Date**, **Status**, and **Action**. Additional features allow the applicant to see how many applications they have submitted, how many are in the processing phase, and how many have been rejected.



NOC New Application Process

To add a new application, the user must click the **New Application** button. A new page will appear where the user must fill in the required fields.



After clicking the New Application button, the user needs to fill in the required fields, such as:

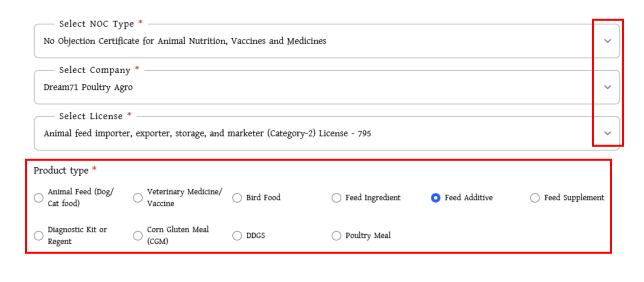
- Type of NOC (Animal Nutrition, Vaccines and Medicines)
- Select Company
- Select License (based on the selected Type of NOC)
- Select Product Type

The ten types of products available in NOC-6 (Animal Nutrition, Vaccines, and Medicines) are:

- Animal Feed (Dog/Cat food)
- Veterinary Medicine/Vaccine
- Bird Food
- > Feed Ingredient
- Feed Additive
- > Feed Supplement
- Diagnostic Kit or Regent
- Corn Gluten Meal (CGM)
- > DDGS
- Poultry Feed

Once all the required fields are completed, the user clicks the **Next** button to proceed with the process.

Application for No Objection Certificate (NOC)





To continue the process, the user must complete three phases:

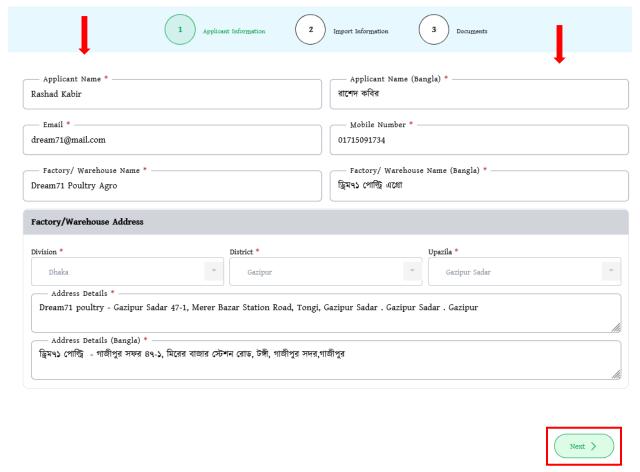
- Applicant Information
- Import Information
- Documents

Applicant Information

When the user accesses this page, the following fields are automatically filled:

- Applicant Name
- Applicant Mobile Number
- Factory/Warehouse Name
- Division
- District
- Upazila
- Address Details

After verifying the information, the user can click the **Next** button to proceed.

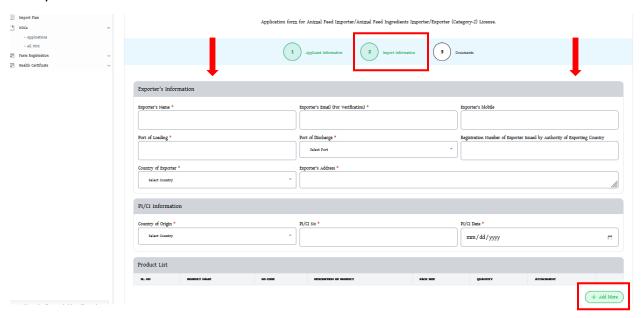


Import Information

Fill out the Exporter's Information and PI/CI Information, including the following details:

- Exporter's Name
- Exporter's Email (for verification)
- Exporter's Mobile (Non-mandatory)
- Port of Loading
- Port of Discharge
- Select Port
- Registration Number of Exporter (Non-mandatory)
- Country of Exporter

- Select Country
- Exporter's Address
- Country of Origin
- PI/CI No
- PI/CI Date



To add products, click on the **Add More** button. This allows the user to input details for the products to be included in the application.

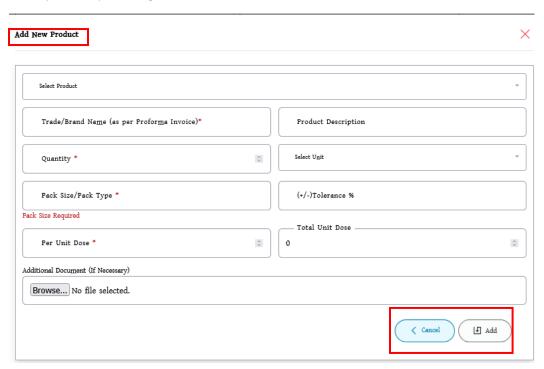
Add New product

The user needs to add products to the list in the NOC application for importing any product. To do this, the user must click on the **Add More** icon.

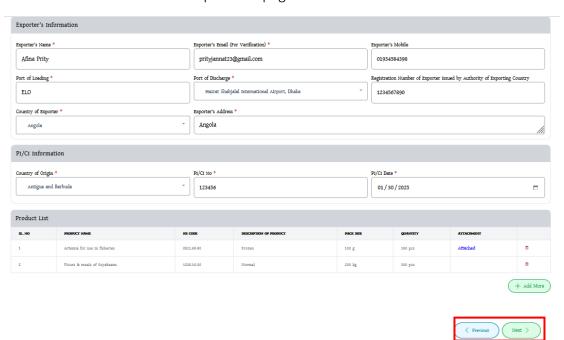
To add a product, the user needs to fill in the required fields, including:

- Select Product
- Description of Product
- Pack Size
- Select Unit
- Quantity
- Select Unit
- Additional Attachment (If Necessary)

The user can add multiple products by clicking the **Add More** button repeatedly. Each time, a new page will appear for adding additional product details. The user can cancel the product-adding process at any time by clicking the **Cancel** button.



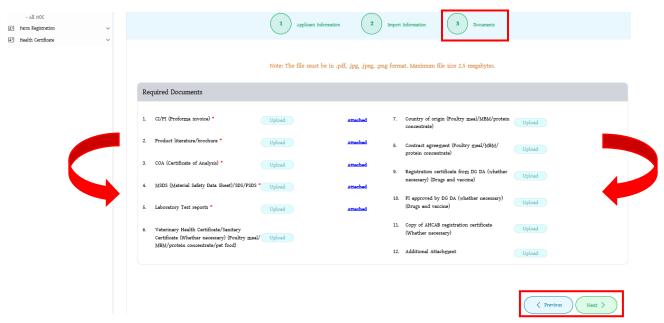
Ensure all fields are accurately completed and the products have been successfully added. Once this is done, click the **Next** button to continue the process. If any field needs to be changed, click the **Previous** button to return to the previous page.



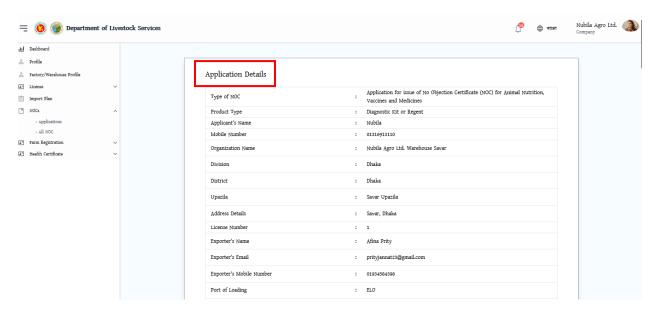
Documents

The user needs to upload important documents for the NOC application. Some documents are mandatory and are marked with a red star (*), while the rest are non-mandatory. Once all the required documents are uploaded, click the **Next** button to continue the process.

If any field needs to be changed, click the **Previous** button to go back to the previous page and make the necessary changes.



After entering accurate information in all three phases of the application process, the applicant will be directed to an **Application Details** page. This page allows the applicant to review all the details before applying.



The user can click the **Terms and Services** checkbox on the preview page to verify all the provided details before final submission, ensuring accuracy and completeness. Once verified, the user can proceed by clicking the **Submit** button.

An alert message will appear for final submission confirmation. If any field needs to be changed, the user can click the **Previous** button to go back to the previous page and make the necessary changes.

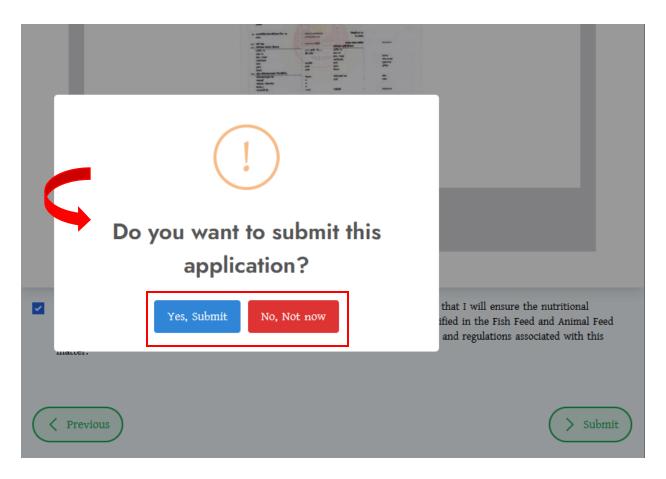


I hereby declare that all the information provided above is correct. I further declare that I will ensure the nutritional standards of animal feed are maintained in accordance with the ideal standards specified in the Fish Feed and Animal Feed Act, 2010, and the Animal Feed Rules, 2013. I will also comply with all relevant rules and regulations associated with this matter.



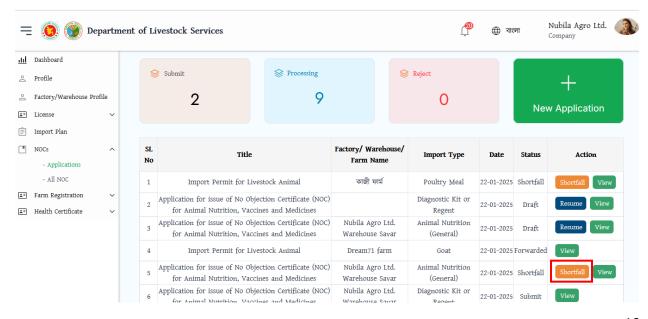


After clicking on the **Yes, Submit** button, the application process is completed, and the user will see a validation message: **"Application Submitted Successfully."** In case the user clicks the **No, Not Now** button, the submission will be canceled, and the application will not be submitted.

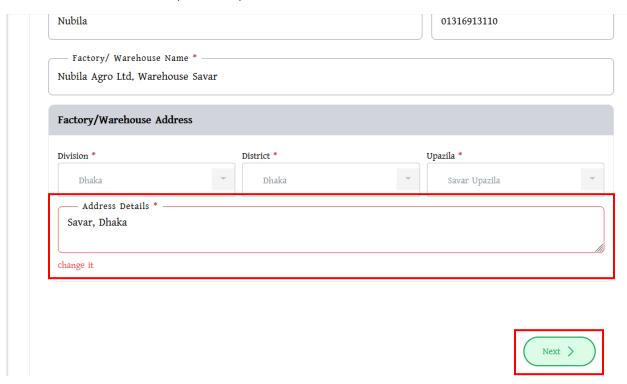


Incomplete Answering Process

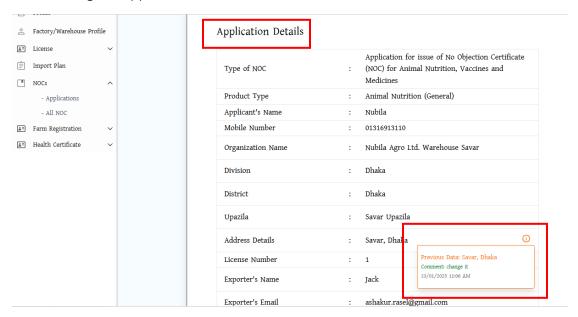
The applicant can view the application with an **Incomplete** status. The applicant can modify the required information based on the Deputy Director's (DD) comments and decisions by clicking on the Incomplete button.



After clicking the **Incomplete** button, the applicant will be able to view the application with the **Deputy Director's (DD)** comments highlighted. The applicant can only modify the specific fields where the **DD** has provided comments, while the rest of the application remains unchanged. Click on the **Next** button to complete the process.



The applicant can see the Application Details with specific fields requiring changes, along with the previous data entered. This allows the applicant to review and compare the changes made with the original information, ensuring accuracy and compliance with the comments before resubmitting the application.



Once the required changes are made, the applicant can resubmit the application for further review by clicking the **Submit** button. The user can click the **Previous** button to return to the previous page.

Testing Laboratory

Certificate No.: CNLA-ZL02038

WE HEREBY CERTIFY THAT:

The test shown in the attachment was made in accordance with the procedures indicated. We assume full responsibility for the accuracy and completeness of these tests and vouch for the qualifications of all persons taking them.

	Name	Signature	Date
Testing Engineer	Injel Chen		
Approving Manager	Michael Lei		

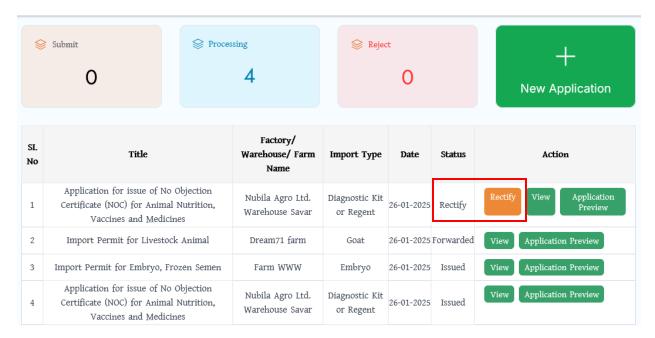
✓ I hereby declare that all the information provided above is correct. I further declare that I will ensure the nutritional standards of animal feed are maintained in accordance with the ideal standards specified in the Fish Feed and Animal Feed Act, 2010, and the Animal Feed Rules, 2013. I will also comply with all relevant rules and regulations associated with this matter.



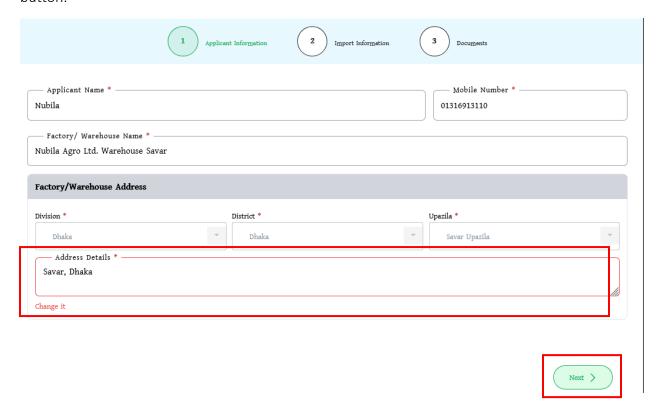


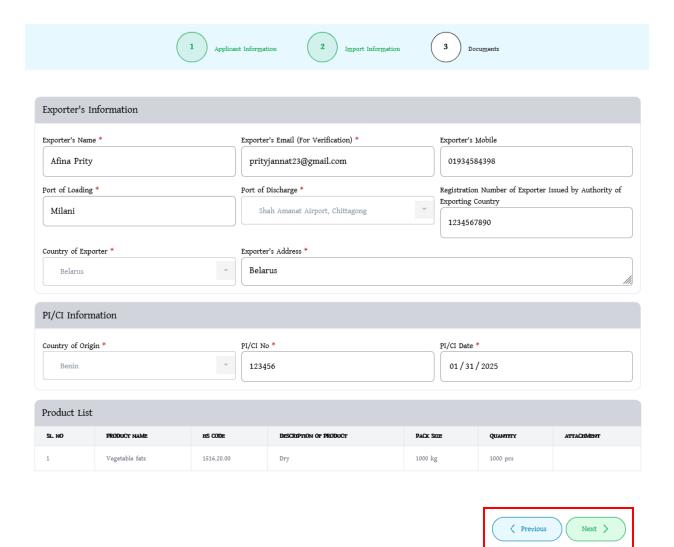
Rectify Answering Process

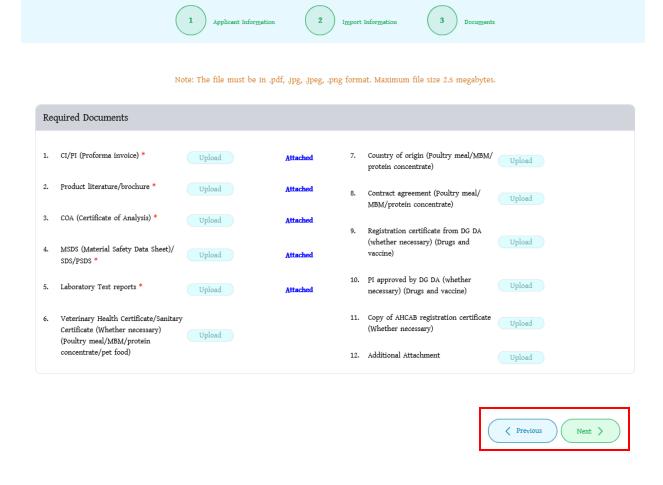
After **DA** and **DG** approval, if the **Deputy Director (DD)** finds any further issues, the **DD** can highlight the specific information with comments by clicking the **Rectify** button and send it to the applicant. This application will display a **Rectify** button under the **Action** tab and the status will be shown **Rectify** in the applicant's panel. The applicant can then update the information the DD directs by clicking the **Rectify** button.



After clicking the **Rectify** button, the applicant will be able to view the application details, specifically where the **DD** highlighted sections for changes. Except for the highlighted parts, other sections of the application will remain non-editable. The applicant can proceed by clicking the **Next** button. If needed, the applicant can navigate back to the previous page by clicking the **Previous** button.







The applicant will view the application details, including both the previous and updated data, in the sections where the **DD** highlighted the required changes. After reviewing the details, the applicant will click on the **checkbox** to confirm the review and then click the **Submit** button to resubmit the corrected application to the **DD**. If needed, the applicant can navigate back to the previous page by clicking the **Previous** button.

Application Details

Type of NOC	: Application for issue of No Objection Certificate (NOC) for Animal Nutrition, Vaccines and Medicines
Product Type	: Diagnostic Kit or Regent
Applicant's Name	: Nubila
Mobile Number	: 01316913110
Organization Name	: Nubila Agro Ltd. Warehouse Savar
Division	: Dhaka
District	: Dhaka
Upazila	: Savar Upazila
Address Details	: Savar, Dhaka
License Number	: 1 Previous Data: Savar, Dhaka Comment: Change it
Exporter's Name	: Afina Prity
Exporter's Email	: prityjannat23@gmail.com
Exporter's Mobile Number	: 01934584398
Port of Loading	: Milani
Port of Discharge	: Shah Amanat Airport, Chittagong



I hereby declare that all the information provided above is correct. I further declare that I will ensure the nutritional standards of animal feed are maintained in accordance with the ideal standards specified in the Fish Feed and Animal Feed Act, 2010, and the Animal Feed Rules, 2013. I will also comply with all relevant rules and regulations associated with this matter.





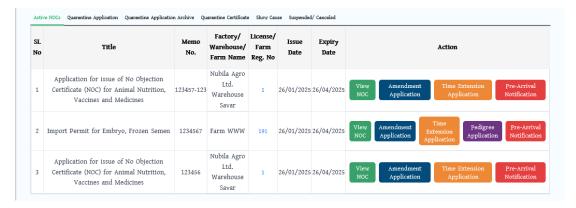
After the applicant resubmits the rectified application, the status will be updated to **Rectify Reply** in the applicant panel.



Applicant All NOC

The applicant will log into the panel and will see a dashboard with several tabs, The Applicant will click on All NOC, and then the available tab will show

- Active NOCs
- Quarantine Application
- QC archived
- Quarantine Certificate
- Show Cause
- Suspended/Canceled



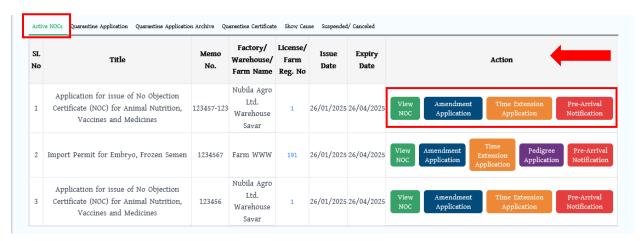
Active NOCs

Issued applications will be stored in the Active NOCs tab. This tab includes several menu bars.

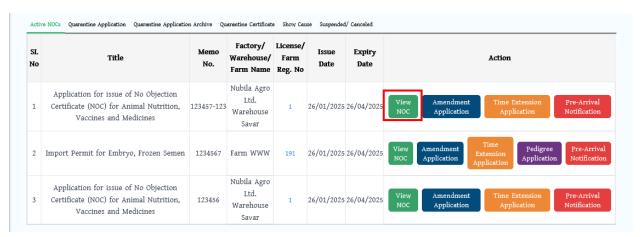
- SL No
- Title
- Memo No
- Factory/Warehouse Name
- License/Farm Reg. No
- Issue Date
- Expiry Date
- Action

Each application shows several buttons

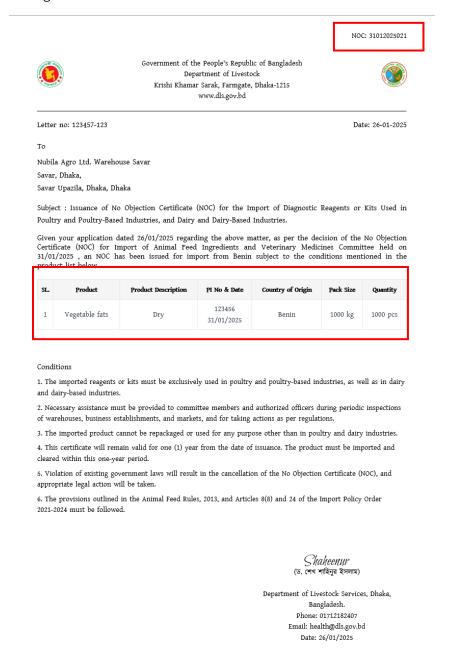
- View NOC
- Amendment Application
- Time Extension Application
- Pre-Arrival Notification



Users can see all NOCs issued by DD. if they want, they can view it in detail by clicking the **View NOC** button.



After clicking the **View NOC** button, the Applicant will show the NOC application details including NOC number, product details and DD name, and signature. The Applicant will apply for amendment, time extension, pre-arrival application by clicking such buttons. Will print the application by clicking the **Print** button.



○ Time Extension

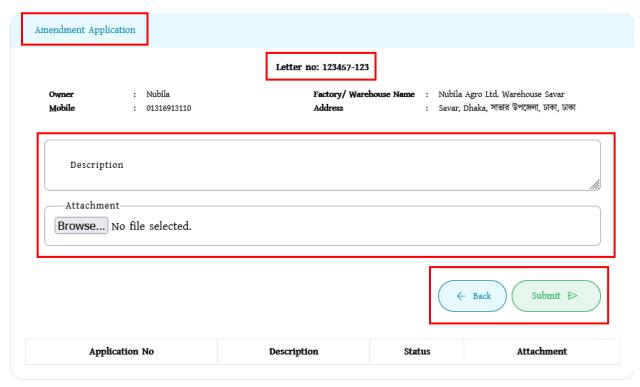
Pre-Arrival Notification

🖨 Print

 $\leftarrow \, \text{Back}$

Amendment Process

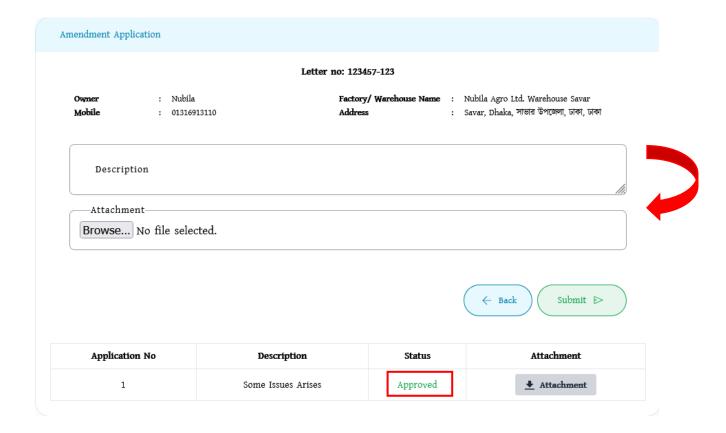
If the applicant wishes to apply for an amendment, they can do so by clicking the **Amendment** button. Upon clicking, a new page will appear named **Amendment Application** displaying the factory and applicant's basic information, Letter No. The applicant must provide the reason for the amendment by writing in the **Description** field, attach necessary documents if required, and then click the **Submit** button to proceed and get an alert message **Application Amendment Successfully**. Applicants can cancel the process by clicking the **Back** button.



After submitting the amendment application, it will be sent to the **Deputy Director (DD)** and stored at the bottom of the page with a **Pending** status. Once the **DD** reviews and either approves or rejects the amendment, the applicant will be able to apply for another amendment if necessary.



When the **DD** approves the amendment application, the applicant will see the status as **Approved**. The applicant will then be able to apply for another amendment if needed.



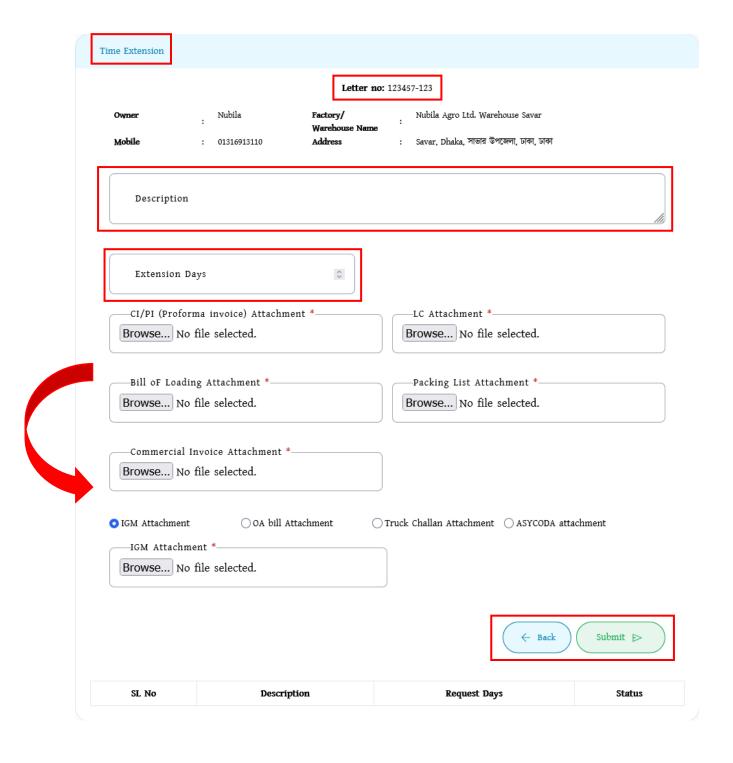
Time Extension Process

When **Applicants** need to extend their application time, they can do so by clicking the **Time Extension Application** button. This action directs them to a **Time Extension Page with Certificate Reference No**, which displays the factory and applicant's basic information.

On this page, **Applicants** can:

- Provide a reason for the time extension in a text field.
- Specify the number of days they wish to extend.
- Fill out additional required fields.

Once all necessary information is entered, users can click the **Submit** button to send their application request to the **Deputy Director (DD)** for review. The user is allowed to request a time extension at least once per application.



After submitting the time extension form, the status will initially be marked as **Pending**, and the user will not be able to apply for another time extension until the status changes to **Reject**.

Time Extension

Certificate Reference No: 4567-9881

Owner Rashad Kabir Factory/ Dream71 Narail

Warehouse

Name

Mobile : 01715091734 Address : H#1/2, Flat-G, Rd-09, Kallyanpur, Demra, Dhaka, Dhaka

SL No	L No Description Request Days		Status	
1	time extension	10	Pending	

If the **Deputy Director (DD)** identifies an incomplete in the application and returns it to the applicant, the application's status will be updated to **Incomplete**. Along with this status, the reason for the incomplete will also be displayed, allowing the applicant to review and address the highlighted issues.



When there is a DD incomplete on the time extension form, the user can modify only the required documents based on DD's decisions, while other parts of the form remain non-changeable. After making the necessary modifications, the user clicks the Submit button to resubmit the form.

Certificate Reference No 4567-9881								
Owner : Rashad Kabir Mobile : 01715091734	Factory/ Warehouse Name : Dream71 Narail Address : H#1/2, Flat-G, Rd-09, Kallyanpur, ডেমরা, ঢাকা							
Description — time extension	li.							
— Extension Days ————————————————————————————————————								
10								
Proforma Invoice Attachment *	LC Attachment *							
Browse No file selected.	Browse No file selected.							
iew File	View File							
—Bill of Lading Attachment *	——Packing List Attachment *—							
Browse No file selected.	Browse No file selected.							
iew File	View File							
Commercial Invoice Attachment * Browse No file selected,								
○ IGM Attachment	chment Truck Challan ASYCUDA attachment							
Browse dummy_NID.pdf								
iew File								

If the DD approves the time extension form, the user's status will be shown as "Approved." Once approved, the user cannot apply for another time extension for that application.



Pre-Arrival Notification Process

Users can send the Pre-Arrival notification to the DD and Quarantine Officer and Risk Management by clicking the Pre-Arrival Notification button.



The user must **fill up** the required **attachment**, **select** the **Intended Use** and the **import product**, then **click on the product checkbox** and send the notification by clicking the **Send Notification** button.

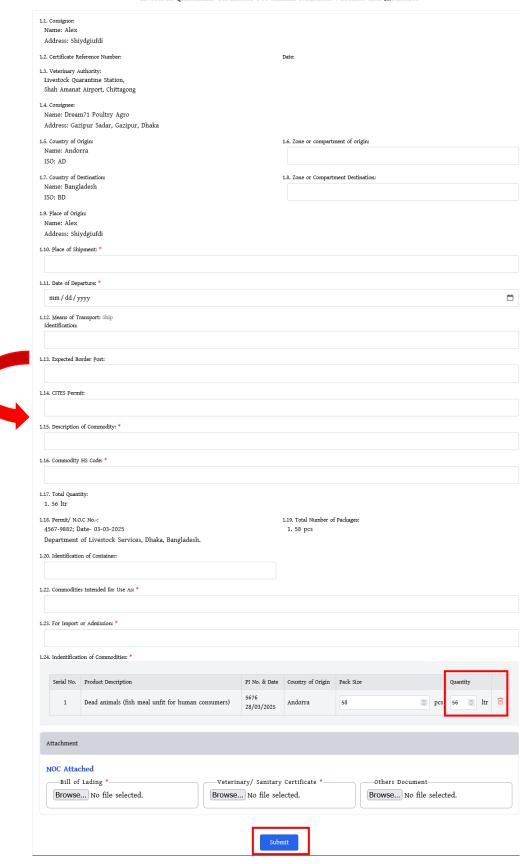
_	ranemant - 1 *	on Tn- *					fication	*	
——ı Shij	ransportatio p	on Type —			~	7	–Bill of Ladir 788	ig *	
В	ooking Perc	el Number	*					achment *—	
—с	ommercial 1	Invoice No	*					Invoice Date	
	ommercial l							ficate/Veteri	nary Certificate(I
	ab Test Rep		cate(If Any)- ed.			B		Related Certi	ificate(If Any)——d.
	stimated Ar 1/dd/yyyy								
C	tended Use *) Breeding) Human con	_	RearingAnimal	-) I	e of Import Pro Living	Oduct * Non-livi	ng LMO
) Pet food) Other		O Post-er	ntry quaran	ntine		Processed	○ Semi-pro	ocessed (Non-pr
Bro	hipping Doc bwse No	file selecte					LC Documen	file selected	
0	Product	Product	PI/CI No &	Country	Pack	Quantity		file selected	
	Name	Description	Date	of Origin	Size	Quantity	Manufact	uring Date	Expiry Date
	Dead animals (fish meal unfit for human	thyhynyu	5676 28/03/2025	Andorra	58 pcs	56 ltr	mm/dd	/уууу 🗂	mm/dd/yyy

When clicking on the **Send Notification** button the **Pre-Arrival Notification** button will be replaced by **Quarantine Application**.



Then, the user can click on the Quarantine Application button to submit the Quarantine Application and ensure that all required documents are filled up. In the product table, the user can decrease the quantity if needed or cancer the product and then click on the Submit button to send the application.

Livestock Quarantine Certificate For Animal Nutrition Vaccines and Medicines



Quarantine Application Process

In the Quarantine Application section, the quarantine certificate request will be stored, and users can view its details by clicking the view icon. The Quarantine Application menu includes some menu bars.

- Serial No.
- NOC ID
- Applicant Name
- Applicant Mobile
- Application Date
- Application Status
- Action



Quarantine Certificate

- Serial No.
- NOC ID
- Applicant Name
- Applicant Mobile
- Application Date
- Action

Suspended

If an application is suspended by the DD, it is sent to the DA and DG for further review. If they confirm the suspension with proper justification, the application will appear in the user's Suspended tabs. Users can view details by clicking the view button. This tab includes several menu bars.

- SL No
- Title
- License
- Issue Date

Action



After clicking View button, applicant can view the application details.

Government of the People's Republic of Bangladesh

Department of Livestock

Krishi Khamar Sarak, Farmgate, Dhaka-1215

www.dls.gov.bd

Certificate Reference No: 4567-9881 Date: 27-02-2025

To

Dream71 Narail

H#1/2, Flat-G, Rd-09, Kallyanpur,

Demra, Dhaka, Dhaka

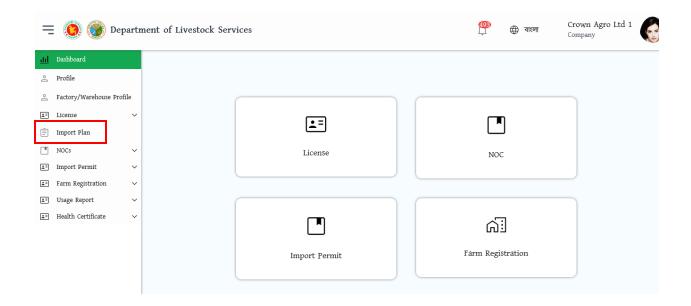
Subject: Issuance of No Objection Certificate (NOC) for the Import of Animal Nutrition Ingredients.

Given your application dated 27/02/2025 regarding the above matter, as per the decision of the No Objection Certificate (NOC) for Import of Animal Feed Ingredients and Veterinary Medicines Committee held on 26/02/2025, an NOC has been issued for import from Algeria subject to the conditions mentioned in the product list below.

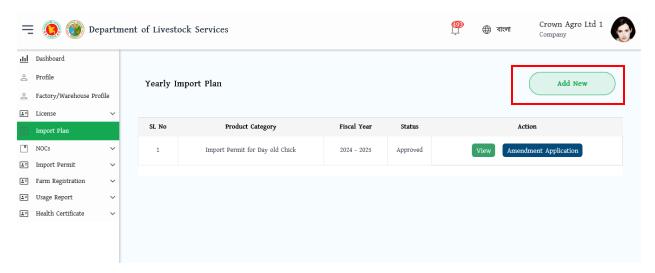
Serial No.	Product Name	Product Description	PI/CI No & Date	Country of Origin	Pack Síze	Quantity
1	Sorghum HS Code: 1007.90.90	sor plus	45432 14/02/2025	Algeria	20 kg	1000 kg

Import Plan Process

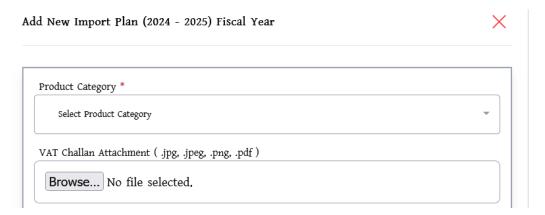
An applicant can apply for Import Plan by navigating through the left side bar menu.

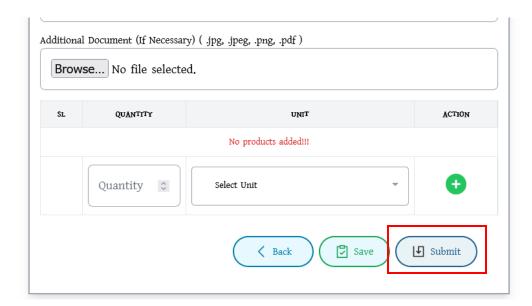


By clicking on the **Add new** button, applicant can add a new Import Plan.



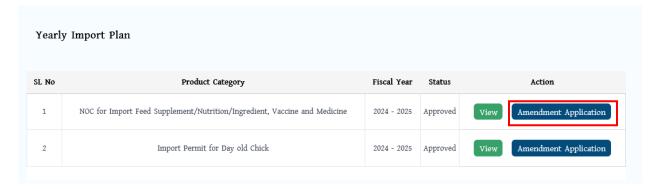
After clicking on the Add new button, it takes applicant to the Import Plan add form.





After providing necessary information and adding product/s in the product table applicant can **Submit** the Import plan.

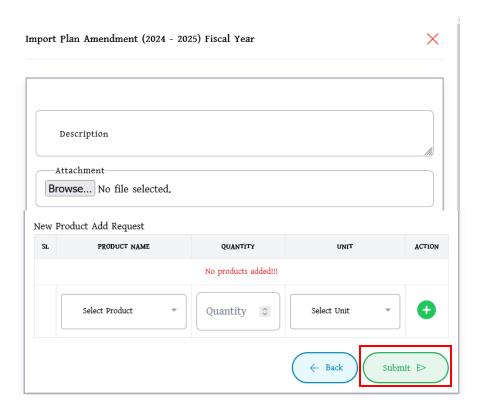
Once an Import plan is approved, applicant can perform Amendment to that import plan if required.



Clicking on the Amendment Application button brings applicant to the application form.



By clicking on the **Apply Now** button, applicant can specify the changed required in the **Import Plan.**



Applicant can later view the list of **Amendments** submitted.

