





Department of Livestock Services (DLS)

User Manual

Of

Import Permit for Day Old Chick

30th May 2025

Submitted by:

Dream71 Bangladesh Ltd.

House 16, Level 5, Block A, Main Road, Bashundhara R/A, URL: www.dream71.com



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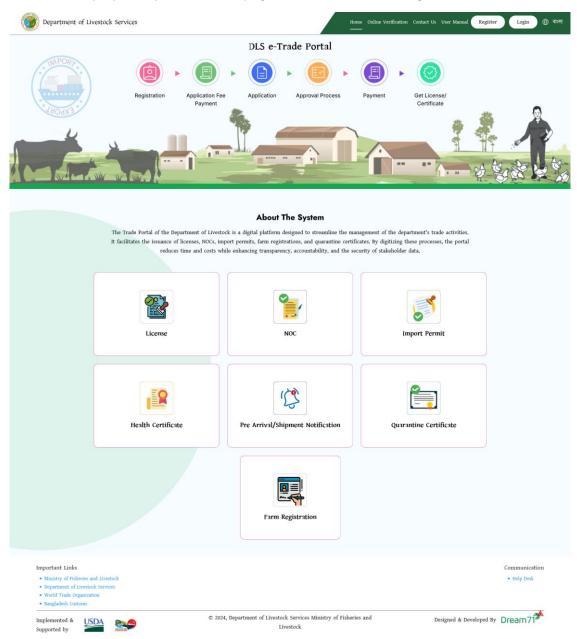
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System Home Page

How can a user join the DLS platform?

To access the DLS e-Trade Portal, users need an internet-connected device and a web browser. Begin by entering the URL http://etrade.dls.gov.bd/ into the browser's address bar and pressing Enter. This will display the system's homepage, as illustrated in the figure below.



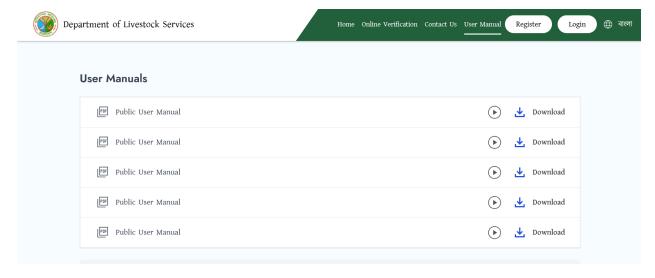


When users access the portal, they are greeted with the homepage, which serves as the main interface for navigation. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- Home: Redirects users to the homepage.
- Online Verification: Facilitates the verification of documents.
- Contact Us: Offers support and addresses user inquiries.



• User Manual: Provides a comprehensive guide on utilizing the portal's features.



This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.



The homepage contains two key action buttons:

- Register: Redirects new users to the account creation page.
- Login: Opens the login page for existing users.

A language selector in the top-right corner allows users to switch between Bangla and English.

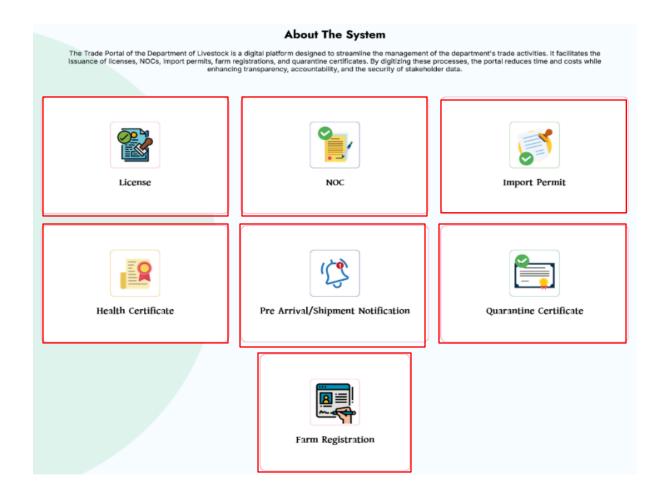


The "About The System" section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and supports users in obtaining Import Permits and certificates efficiently. This section also features seven cards representing key categories and services:

- License
- NOC
- Import Permit
- Health Certificate
- Pre Arrival/Shipment Notification
- Quarantine Certificate
- Farm Registration

Each card is clickable. Clicking a card displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.



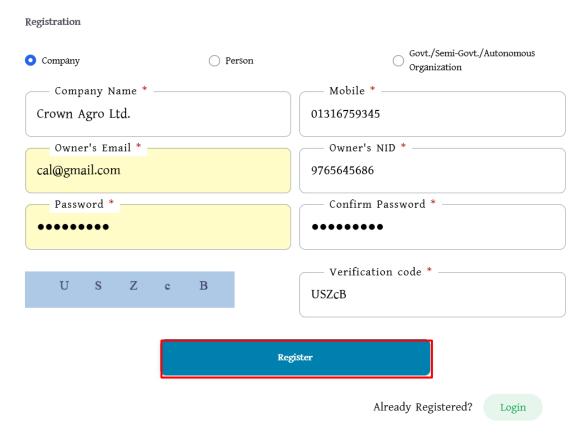




Applicant Panel

Registration and Login

How can a user register and login to the system?



To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields such as **Company Name**, **Mobile no**, **Email**, **NID**, **Password** and **Verification code**.

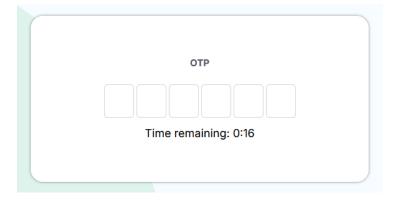
It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future.

OTP Verification

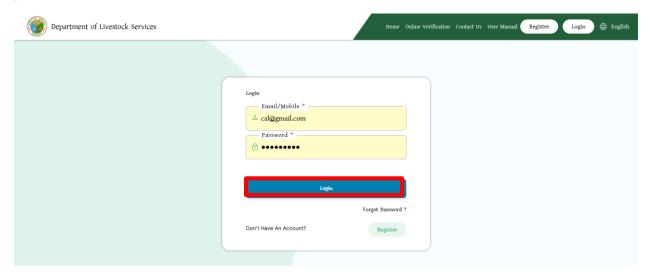
After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.





Once registration is complete, the user can log in using their email address/mobile no. and password.



Profile Update After Login

Upon successful login, a message will prompt the user to "Please Update Your Profile & Create Factory/Warehouse Profile First." It is enough to proceed with only updating the profile if the applicant does not have a factory or warehouse.



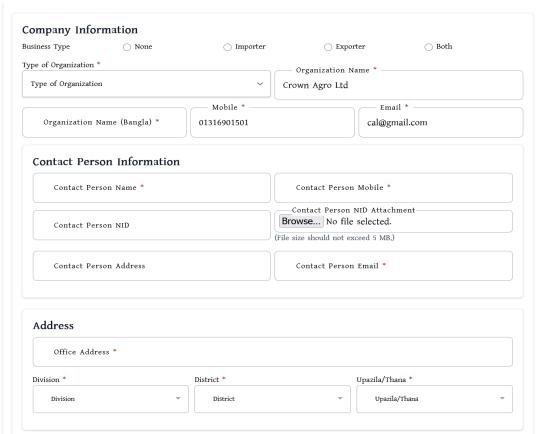


Profile

Can a user update his/her profile after logging into the system?

User can update the profile information by going to the profile section from the left side menu of the system.







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	,, ,,,,,	(File size should not exceed 5 MB.)
	IRC Expiry Date	IRC Upload
RC Number	mm/dd/yyyy	Browse No file selected. (File size should not exceed 5 MB.)
	Trade License Expiry I	,
Trade License *	mm/dd/yyyy	Browse No file selected.
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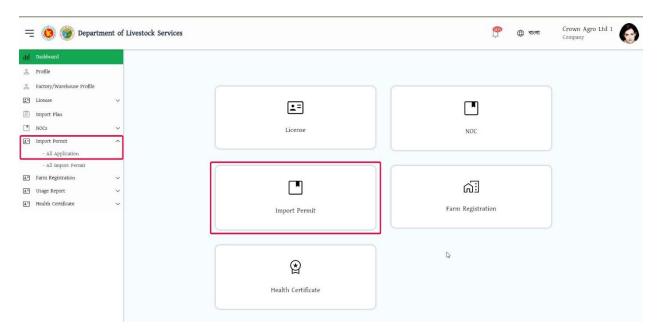
During profile management, the information provided by the user at the time of registration is automatically pre-filled in the profile page. In addition, the applicant is required to fill in other necessary fields, such as Owner's Name (English), Owner's Name (Bangla), Owner's Address (English), Owner's Address (Bangla), NID, Father/Spouse's Name, Mother's Name, Organization's Name (Bangla), Contact Person's Name, Contact Person's Mobile, Contact Person's NID, Contact Person's Address, Contact Person's Email, Office Address, ERC Number, IRC Number, Trade Import Permit Number, Tax Identification Number (TIN), and Business Identification Number (BIN). The applicant must also upload mandatory attachments, including Owner's Picture, NID, Owner's Signature, Contact Person's NID, ERC, IRC, Trade Import Permit, TIN, and BIN. Furthermore, the applicant must select the Type of Organization, Division, District, and Upazila from the respective dropdown menus. All fields marked with a red asterisk (*) are mandatory. Once all required information is entered, the applicant can click on the Update button to save the changes. If needed, the applicant can revisit the profile and make modifications by clicking on the Edit button located at the top-right corner of the profile page.



Applicant Dashboard

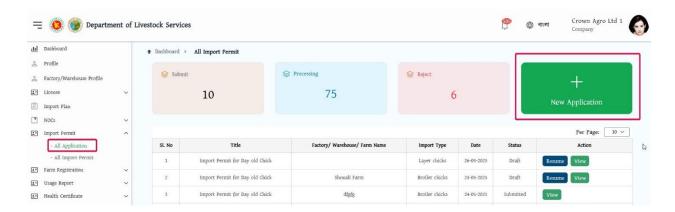
How does an applicant apply for an Import permit for Day Old Chick?

To apply for an **Import permit for Day Old Chick**, the applicant needs to click on the Import Permit menu, which directs him/her to the page for creating a new application. The applicant can access the Import Permit application page through both the **Dashboard** and the **sidebar menu**.



Adding a New Application

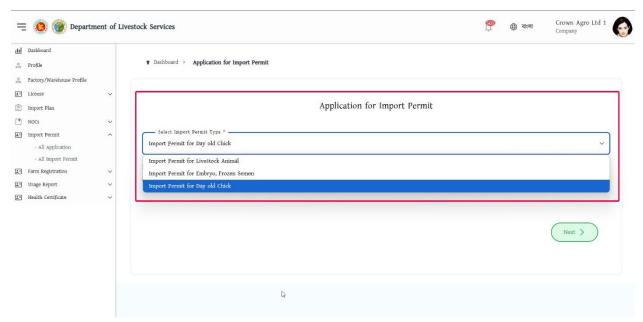
To add a new application, the applicant must click on the **New Application** button.





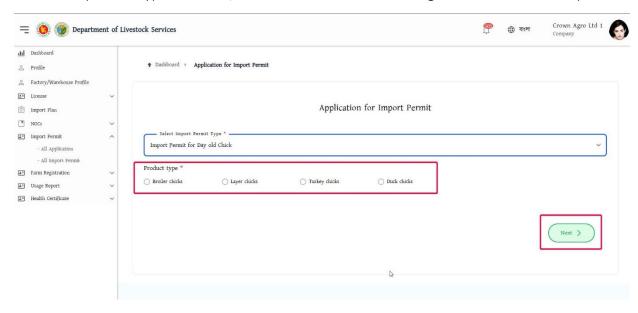
Select Permit Type

To start an application, a customer needs to navigate to the "Application for Import Permit" section. Within this section, they will find a dropdown menu labeled "Select Import Permit Type". From this menu, the customer should select "Import Permit for Day old chick" to proceed with their application.



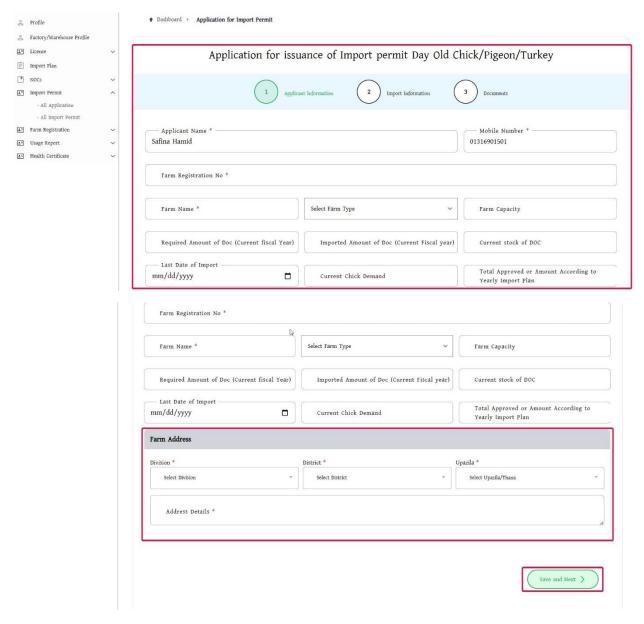
Select Product Type

After selecting the permit type, the customer must choose the "Product type" by selecting one of the radio button options: "Broiler chicks", "Layer chicks", "Turkey chicks", or "Duck chicks". Once the desired product type is chosen, the customer should click the green "Next" button to proceed.





Phase 1: Applicant Information



Here's a step-by-step process for filling out the "Applicant Information" part of the application form:

Step 1: Fill in Applicant Information

- Provide the "Farm Registration No" and "Farm Name".
- Select the "Farm Type" from the dropdown and input the "Farm Capacity".
- Fill in details regarding the current fiscal year's document requirements: "Required Amount of Doc (Current Fiscal Year)", "Imported Amount of Doc (Current Fiscal Year)", and "Current stock of DOC".



• Enter the "Last Date of Import", "Current Chick Demand", and "Total Approved or Amount According to Yearly Import Plan".

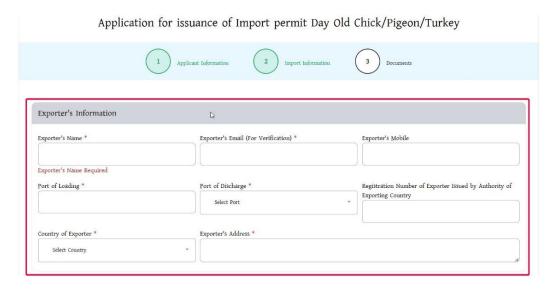
Step 2: Enter Farm Address Details

- In the "Farm Address" section, select the "Division", "District", and "Upazila" from their respective dropdowns.
- Provide the complete "Address Details" in the designated text area.

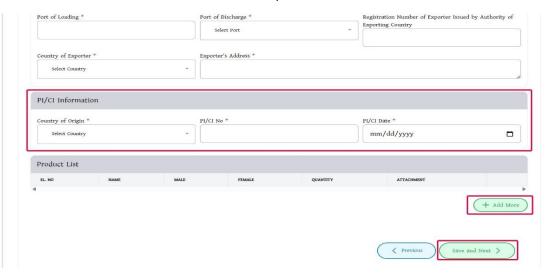
Step 3: Save and Proceed

• After filling in all the required information, click the "Save and Next" button to continue the application.

Phase 2: Import Information

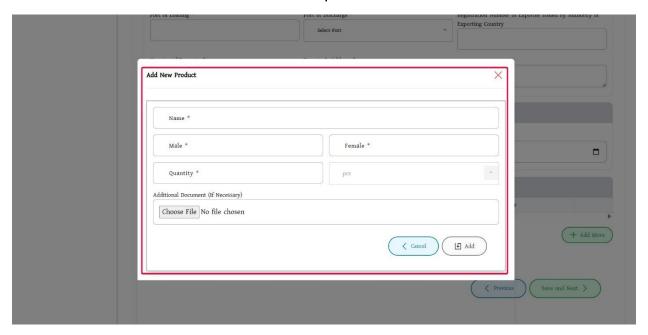


Step 1





Step 2



Step 3

Here's a step-by-step process for completing the "Import Information" section:

Step 1: Fill in Exporter's Information

- Enter the "Exporter's Name", "Exporter's Email (For Verification)", and "Exporter's Mobile" number.
- Specify the "Port of Loading" and select the "Port of Discharge" from the dropdown.
- Provide the "Registration Number of Exporter Issued by Authority of Exporting Country".
- Select the "Country of Exporter" and enter the "Exporter's Address".

Step 2: Provide PI/CI Information

- Select the "Country of Origin" from the dropdown.
- Enter the "PI/CI No" and the "PI/CI Date".

Step 3: Add Products to the List

- To add items, click the "+ Add More" button.
- A pop-up window titled "Add New Product" will appear.
- In this window, enter the "Name" of the product, the "Male" quantity, "Female" quantity, and the total "Quantity".
- If necessary, you can attach an "Additional Document" by clicking "Choose File".



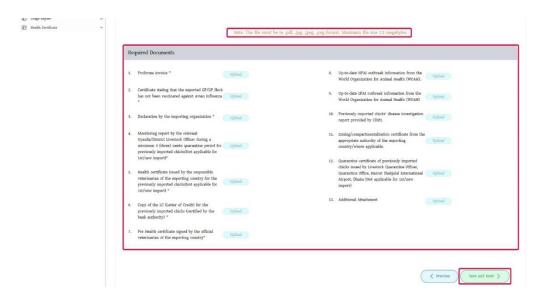
• Click "Add" to include the product in the list. Repeat for each product.

Step 4: Save and Proceed

• Once all sections are complete and products are added, click the "Save and Next" button to proceed to the next stage of the application.

Phase 3: Documents

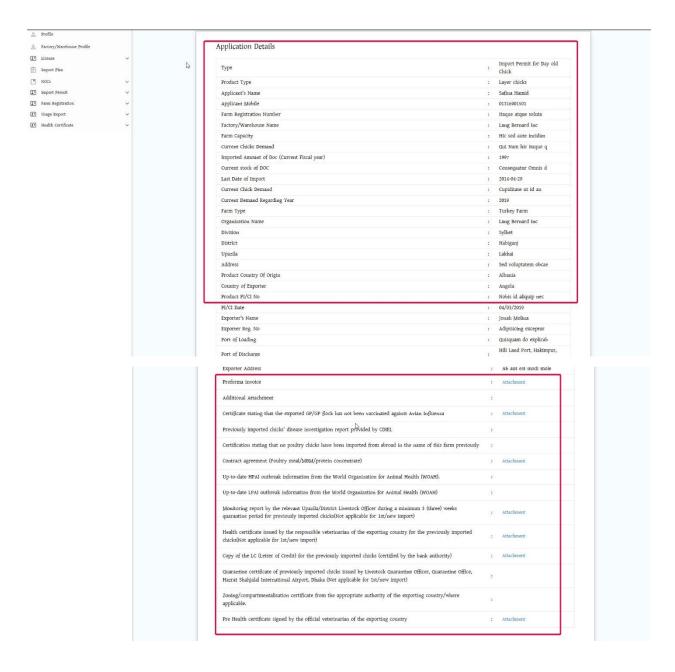
To complete the application, the customer must upload all "Required Documents". Please note: "The file must be in pdf, jpg, jpeg, png format. Maximum file size 2.5 megabytes." For each required document (e.g., "Proforma Invoice", "Certificate stating that the exported GP/GF flock has not been vaccinated against avian influenza", etc.), click the "Upload" button next to its description. Once all necessary documents are uploaded, click "Save and Next" to finalize this step.



Application Preview

The user's application preview is available.





Final Submission

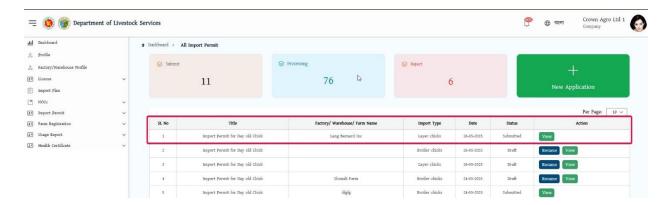
After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.





Application Submitted View Button

To view the details of a submitted application, the customer can locate the desired application in the list and then click the "View" button located in the "Action" column for that specific entry.



Incomplete Answering Process

If the DD identifies any discrepancies or missing information in the applicant's submission, the application is marked with an **Incomplete** status and sent back to the applicant for corrections.



By clicking on **Incomplete** button, the applicant is only permitted to modify the specific fields flagged by the **DD** as requiring correction. All other fields remain locked and cannot be edited.



Once the Incomplete information is corrected, the applicant resubmits the application. Upon resubmission, the application's status updates to **Resubmitted**.

Rejection Process

When an application is rejected by the DD, the applicant can no longer use it for license issuance. The status of the application is updated to **Rejected**.



SL No	Title	Factory/ Warehouse/ Farm Name	Import Type	Date	Status	Action
1	Import Permit for Day old Chick	Shonali Farm	Broiler chicks	30-05-2025	Re-Submitted	View
2	Import Permit for Day old Chick		Broiler chicks	30-05-2025	Draft	Resume View
3	Import Permit for Day old Chick		Broiler chicks	28-05-2025	Draft	Resume View
4	Import Permit for Day old Chick	Weeks Russell Co	Layer chicks	26-05-2025	Draft	Resume View
5	Import Permit for Day old Chick	Lang Bernard Inc	Layer chicks	26-05-2025	Rejected	View

All Import Permit Menu

Applicants can view all details about an existing license by navigating to the **All Import Permit** menu available in the sidebar. This section provides comprehensive information on Import Permits issued to the applicant.



Active Import Permits Tab

Active Import Permit tab shows the list of all Import Permits that are already approved. The **Action** column includes the following features for the applicant:

- Application Preview: To view the details of the DOC application.
- View Import Permit: To view an active Import Permit.
- Amendment Application: To amend an Import Permit.

By clicking the **View Import Permit** button, the applicant is redirected to the **Import Permit**. There are **Print**, **Amendment**, **Time Extension** and **Pre-arrival Notification** button available at the bottom of the Import Permit page.



IP: 24052025531428

Date: 30-05-2025



Government of the People's Republic of Bangladesh Department of Livestock Krishi Khamar Sarak, Farmgate, Dhaka-1215 www.dls.gov.bd



Certificate Reference No- 423-353234567890-1428

Subject : Regarding the permission to import 1 (one) day-old parent stock chicks.

Ref : As per application letter dated 24-05-2025 of Shonali Farm .

Following the letter in reference, you are hereby granted permission to import 3000 day-old chicks of Broiler Breed Broiler chicks , 7000 day-old chicks of Broiler Breed Broiler chicks from Andorra under the following conditions, to be imported by 22-08-2025 (PI No. 567678; Date: 07-06-2025).

Conditions

- 1. All approved parent stock chicks must be certified as free from "infectious" diseases by an authorized veterinarian of the exporting country. This certification must be submitted at the time of import.
- 2. The importer must ensure that the chicks are quarantined for a minimum period of 3 (three) weeks upon arrival in the country. The concerned District Livestock Officer must be informed, and the Upazila/District Livestock Officer will monitor the quarantine period and submit a report.
- 3. Immediately after the arrival of the chicks, at least 3 (three) chicks must be sent by the quarantine officer at the Livestock Quarantine Station, Hazrat Shahjalal International Airport, Dhaka, to the Central Disease Investigation Laboratory, 48 Kazi Alauddin Road, Dhaka, for disease testing. The diagnostic report must be obtained and submitted to the Directorate of Livestock.
- 4. Approved parent stock/grandparent stock chicks must be imported by air. Transit through countries affected by Avian Influenza is strictly prohibited.
- 5. A monthly progress report of the farm must be submitted to the Directorate following the import of the chicks.
- 6. Copies of the health certificate issued by the exporting country and the Letter of Credit (LC) must be submitted to the Directorate after the chicks are imported.
- 7.If Notifiable Avian Influenza is detected in the exporting country, this order will immediately be deemed void. In the event of importing chicks in violation of this order, all responsibilities will rest with the importing organization.
- 8. The authority reserves the right to cancel or suspend the import permit at any time in the public interest.
- 9. The chicks must be sold at the government-fixed price.
- 10. The quarantine station at Hazrat Shahjalal International Airport, Dhaka, must be informed at least 7 (seven) days prior to the arrival of the chicks.

Date : 30-05-2025 Crown Agro Ltd 1







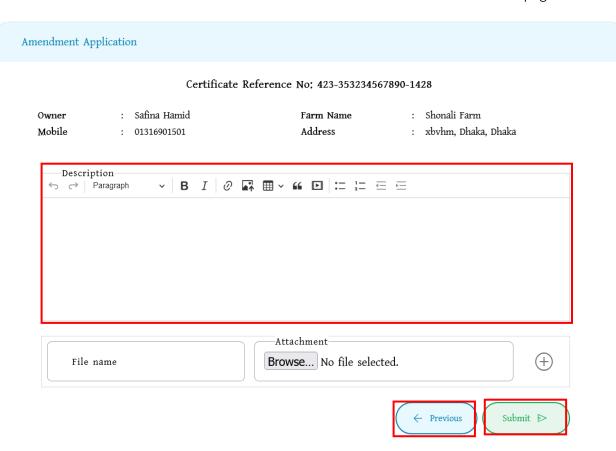






Amendment Process

By clicking the **Amendment** button, the applicant is redirected to the **Amendment application**. There are description box and document upload option available for the applicant to justify their amendment. There are **Previous** and **Submit** button available at the bottom of the page.



After submitting the Amendment Application, applicant can see the status of the application.





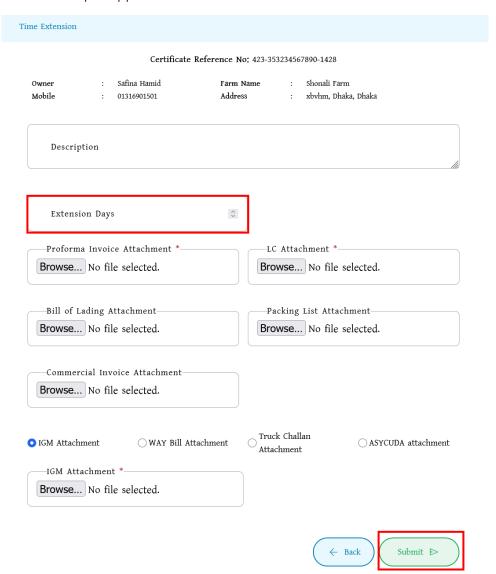
Time Extension Process

When **Applicants** need to extend their application time, they can do so by clicking the **Time Extension Application** button. This action directs them to a **Time Extension Page with Certificate Reference No**, which displays the factory and applicant's basic information.

On this page, **Applicants** can:

- Provide a reason for the time extension in a text field.
- Specify the number of days they wish to extend.
- Fill out additional required fields.

Once all necessary information are entered, users can click the **Submit** button to send their application request to the **Deputy Director (DD)** for review. The user is allowed to request a time extension at least once per application.





After submitting the time extension form, the status will initially be marked as **Pending**, and the user will not be able to apply for another time extension until the status changes to **Reject**.

Time Extension

Certificate Reference No: 4567-9881

Owner Rashad Kabir Factory/ Dream71 Narail

Warehouse

Nam

Mobile : 01715091734 Address : H#1/2, Flat-G, Rd-09, Kallyanpur, Demra, Dhaka, Dhaka

SL No	Description	Request Days	Status		
1	time extension	10	Pending		

If the **Deputy Director (DD)** identifies an incomplete in the application and returns it to the applicant, the application's status will be updated to **Incomplete**. Along with this status, the reason for the incomplete will also be displayed, allowing the applicant to review and address the highlighted issues.



When there is a DD incomplete on the time extension form, the user can modify only the required documents based on DD's decisions, while other parts of the form remain non-changeable. After making the necessary modifications, the user clicks the Submit button to resubmit the form.



Time Extension Certificate Reference No 4567-9881 Owner : Rashad Kabir Factory/ Warehouse Name : Dream71 Narail Address : H#1/2, Flat-G, Rd-09, Kallyanpur, ডেমরা, ঢাকা, ঢাকা Mobile : 01715091734 Description time extension Extension Days $\hat{\ }$ 10 -Proforma InvoiceAttachment * -LC Attachment *-Browse... No file selected. Browse... No file selected. View File View File -Bill of Lading Attachment *-—Packing List Attachment *-Browse... No file selected. Browse... No file selected. View File View File -Commercial Invoice Attachment *-Browse... No file selected. View File Truck Challan • WAY Bill Attachment O IGM Attachment ASYCUDA attachment Attachment -WAY Bill Attachment *-Browse... dummy_NID.pdf View File Submit ⊳ ← Back



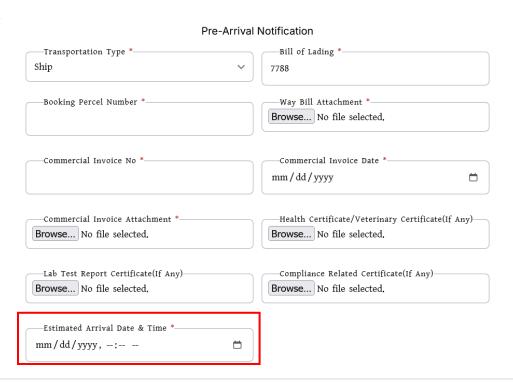
If the DD approves the time extension form, the user's status will be shown as "**Approved**." Once approved, the user cannot apply for another time extension for that application.



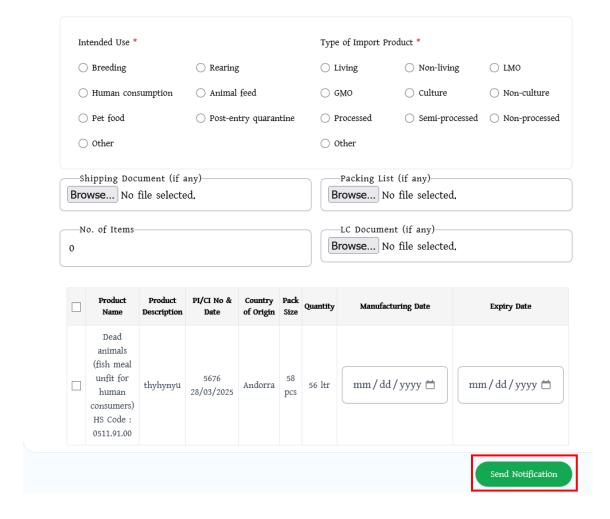
Pre-Arrival Notification Process

Users can send the Pre-Arrival notification to the DD and Quarantine Officer and Risk Management by clicking the Pre-Arrival Notification button.

The user must **fill up** the required **attachment**, **select** the **Intended Use** and the **import product**, then click on the product checkbox and send the notification by clicking the **Send Notification** button.







Quarantine Application Process

When clicking on the **Send Notification** button the **Pre-Arrival Notification** button will be replaced by **Quarantine Application**.



Then, the user can click on the Quarantine Application button to submit the Quarantine Application and ensure that all required documents are filled up. In the product table, the user can decrease the quantity if needed or cancer the product and then click on the Submit button to send the application.



1.1. Consignor: Name: Alex Address: 5hi	ydgiufdi						
	eference Number:		Date:				
1.3. Veterinary A Livestock Qu							
	n71 Poultry Agro zipur Sadar, Gazipur, Dhaka						
1.5. Country of C Name: Ando ISO: AD			1.6. Zone or comparts	nent of origin:			
	1.7. Country of Destination: Name: Bangladesh		1.8. Zone or Compartment Destination:				
1.9. Place of Orig Name: Alex Address: 5hi							
1.10. Place of Shi	ipment: *						
1.11. Date of Dep							
mm/dd/y							
1.12. Means of Ti Identification:	ransport: Ship						
1.13. Expected Bo	order Post:						
1.14. CITES Perm	iit:						
1.15. Description	of Commodity: *						
1.16. Commodity	HS Code: *						
1.17. Total Quant 1. 56 ltr	tity:						
1.18. Permit/ N.O	O.C No:		1.19. Total Number of	Packages:			
	ote- 03-03-2025 of Livestock Services, Dhaka, Bangladesh.		1. 58 pcs				
1.20. Identification	on of Container:						
1.22. Commoditie	es Intended for Use As: *						
1.23. For Import	or Admission: *						
1.24 Indentificat	ion of Commodities: *						
Serial No.	Product Description	PI No. & Date 5676	Country of Origin	Pack Size		Quantity	ioi
1	Dead animals (fish meal unfit for human consumers)	28/03/2025	Andorra	58	○ pcs	56 0 ltr	×
Attachment							
NOC Attac	ched						
		nary/ Sanitary	Certificate * ected.		Document . No file select	ed.	
		Subn	nit				