





Department of Livestock Services (DLS)

User Manual

Of

No Objection Certificate for Import of Non-Domestic Animal

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No Objection Certificate for Import of Veterinary Equipment

&

No Objection Certificate for Import of Animal Origin Products

31st May 2025

Submitted by:

Dream71 Bangladesh Ltd.

House 16, Level 5, Block A, Main Road, Bashundhara R/A, URL: www.dream71.com



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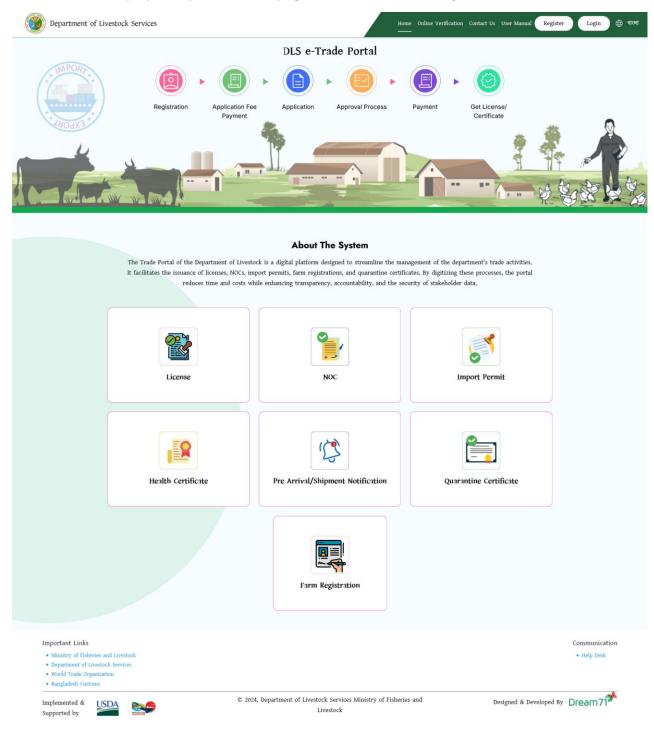
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System Home Page

How can a user join the DLS platform?

To access the DLS e-Trade Portal, users need an internet-connected device and a web browser. Begin by entering the URL http://etrade.dls.gov.bd/ into the browser's address bar and pressing Enter. This will display the system's homepage, as illustrated in the figure below.



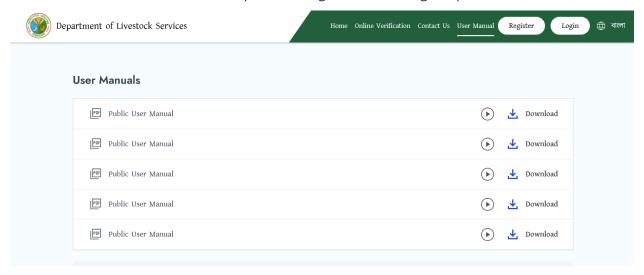


When users access the portal, they are greeted with the homepage, which serves as the main interface for navigation. At the top of the page, a user-friendly navigation menu provides quick access to essential features:

- Home: Redirects users to the homepage.
- Online Verification: Facilitates the verification of documents.
- Contact Us: Offers support and addresses user inquiries.



• User Manual: Provides a comprehensive guide on utilizing the portal's features.



This intuitive menu design ensures that users can efficiently navigate to the most important sections of the portal.

The homepage contains two key action buttons:

- **Register**: Redirects new users to the account creation page.
- Login: Opens the login page for existing users.



A language selector in the top-right corner allows users to switch between Bangla and English.

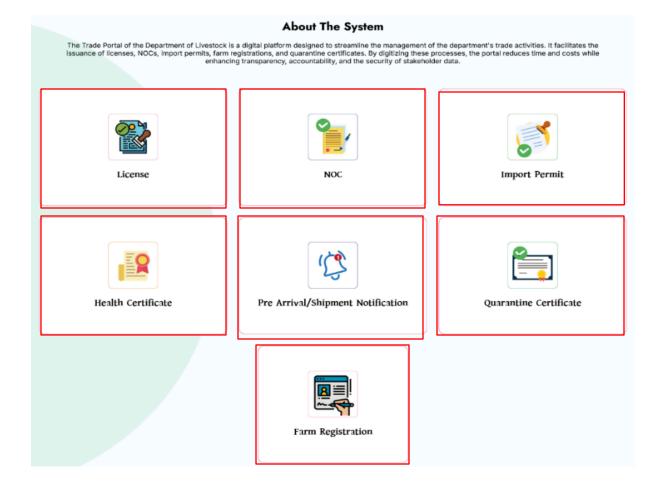


The "About The System" section on the homepage provides a brief overview of the purpose and benefits of the system. It explains how the platform simplifies access to various services, streamlines processes, and supports users in obtaining NOCs and certificates efficiently. This section also features seven cards representing key categories and services:

- License
- NOC
- Import Permit
- Health Certificate
- Pre Arrival/Shipment Notification
- Quarantine Certificate
- Farm Registration

Each card is clickable. Clicking a card displays detailed information about the corresponding service or category, helping users easily understand and navigate the available options.



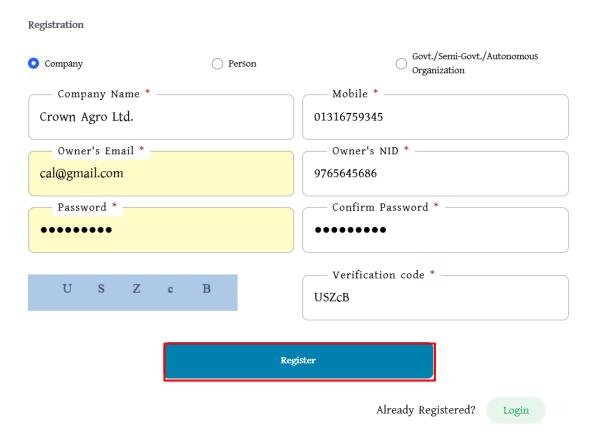




Applicant Panel

Registration and Login

How can a user register and login to the system?



To register, click the **Register** button on the homepage. This opens the registration page, where users can complete the process by filling in all required fields such as **Company Name**, **Mobile no**, **Email**, **NID**, **Password** and **Verification code**.

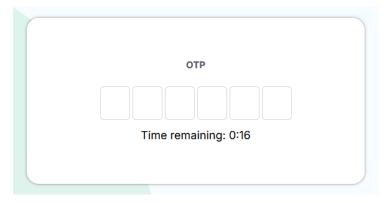
It is important to use a mobile number that is always accessible to the applicant, as an OTP will be sent to this number. Additionally, this number will be used for sending other relevant information in the future.

OTP Verification

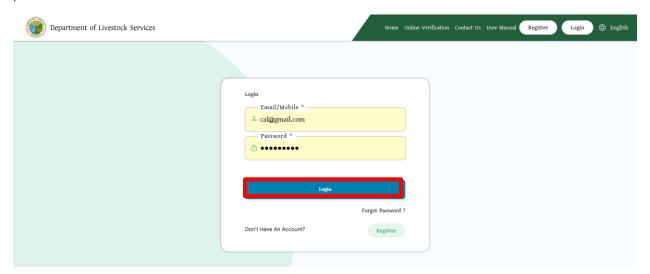
After completing the registration, an OTP will be sent to the applicant's mobile number or email from DLS. The applicant must enter the OTP correctly in the designated field on the **Verify OTP** page.

If the OTP is not received, click the **Resend OTP** button after waiting for 2 minutes and 30 seconds.



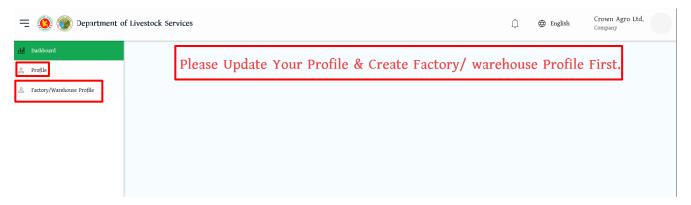


Once registration is complete, the user can log in using their email address/mobile no. and password.



Profile Update After Login

Upon successful login, a message will prompt the user to "Please Update Your Profile & Create Factory/Warehouse Profile First." It is enough to proceed with only updating the profile if the applicant does not have a factory or warehouse.

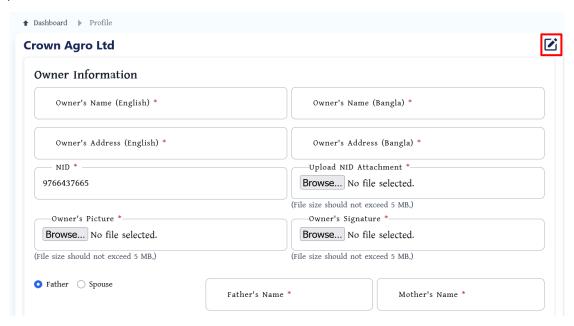


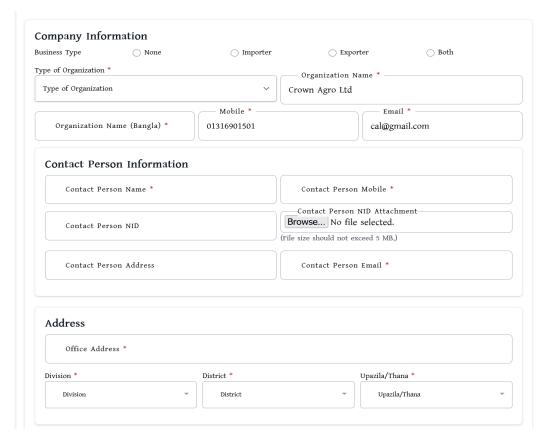


Profile

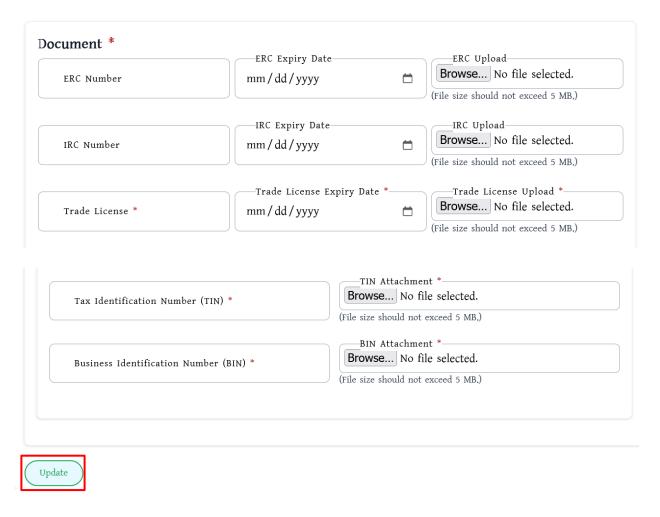
Can a user update his/her profile after logging into the system?

User can update the profile information by going to the profile section from the left side menu of the system.









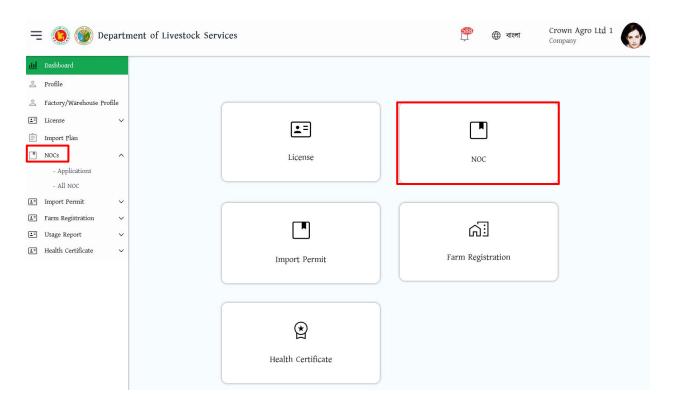
During profile management, the information provided by the user at the time of registration is automatically pre-filled in the profile page. In addition, the applicant is required to fill in other necessary fields, such as Owner's Name (English), Owner's Name (Bangla), Owner's Address (English), Owner's Address (Bangla), NID, Father/Spouse's Name, Mother's Name, Organization's Name (Bangla), Contact Person's Name, Contact Person's Mobile, Contact Person's NID, Contact Person's Address, Contact Person's Email, Office Address, ERC Number, IRC Number, Trade NOC Number, Tax Identification Number (TIN), and Business Identification Number (BIN). The applicant must also upload mandatory attachments, including Owner's Picture, NID, Owner's Signature, Contact Person's NID, ERC, IRC, Trade NOC, TIN, and BIN. Furthermore, the applicant must select the Type of Organization, Division, District, and Upazila from the respective dropdown menus. All fields marked with a red asterisk (*) are mandatory. Once all required information is entered, the applicant can click on the Update button to save the changes. If needed, the applicant can revisit the profile and make modifications by clicking on the Edit button located at the top-right corner of the profile page.



Applicant Dashboard

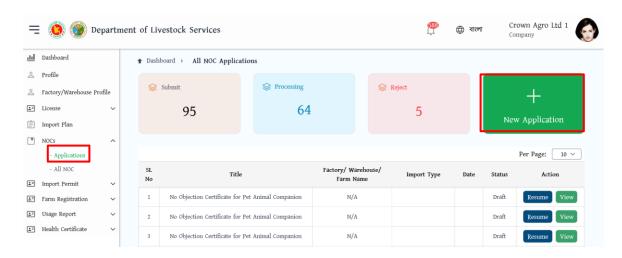
How does an applicant apply for an NOC for Import of Non-Domestic Animal/Animal Origin Products/ Veterinary Equipment?

To apply for an **NOC**, the applicant needs to click on the NOC menu, which directs him/her to the page for creating a new application. The applicant can access the NOC application page through both the **Dashboard** and the **sidebar menu**.



Adding a New Application

To add a new application, the applicant must click on the **New Application** button.





NOC for Import of Non-Domestic Animal Application Process Select NOC Type

To start an application, an applicant needs to navigate to the "Application for NOC" section. Within this section, they will find a dropdown menu labeled "Select NOC Type". From this menu, the customer should select "No Objection Certificate for Import of Non-Domestic Animal" to proceed with their application.

↑ Dashboard → Application for No Objection Certificate (NOC)

Application for No Objection Certificate (NOC)

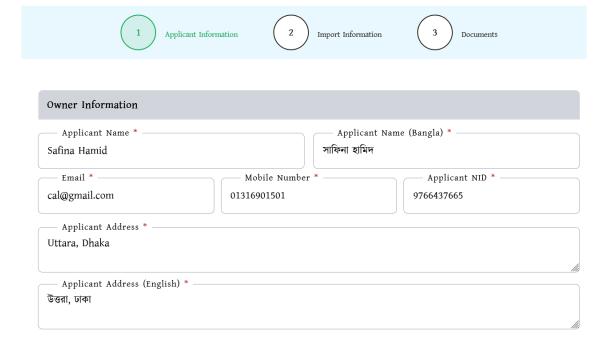
Select NOC Type *

No Objection Certificate for Import of Non-Domestic Animal

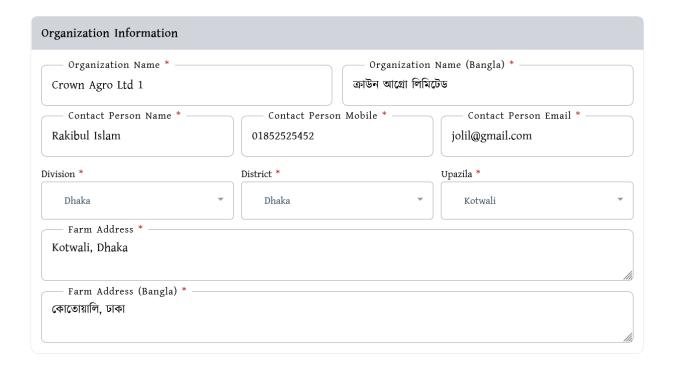


Phase 1: Applicant Information

No Objection Certificate for Import of Non-Domestic Animal









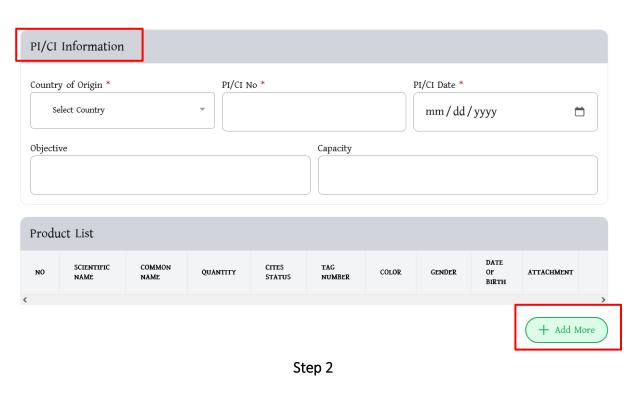
Phase 1 is auto filled with all the information that is already provided in Profile

Phase 2: Import Information



Step 1







Step 3



Here's a step-by-step process for completing the "Import Information" section:

Step 1: Fill in Exporter's Information

- Enter the "Exporter's Name", "Exporter's Email (For Verification)", and "Exporter's Mobile" number.
- Specify the "Port of Loading" and select the "Port of Discharge" from the dropdown.
- Provide the "Registration Number of Exporter Issued by Authority of Exporting Country".
- Select the "Country of Exporter" and enter the "Exporter's Address".

Step 2: Provide PI/CI Information

- Select the "Country of Origin" from the dropdown.
- Enter the "PI/CI No" and the "PI/CI Date".
- Provide the "Objective" and the "Capacity".

Step 3: Add Products to the List

- To add items, click the "+ Add More" button.
- A pop-up window titled "Add New Product" will appear.
- In this window, enter the "Scientific Name" and the "Common Name" of the product, the total "Quantity", "CITES Status", "Color", "Tag Number", "Date of Birth" and "Gender".
- If necessary, you can attach an "Additional Document" by clicking "Choose File".
- Click "Add" to include the product in the list. Repeat for each product.

Step 4: Save and Proceed

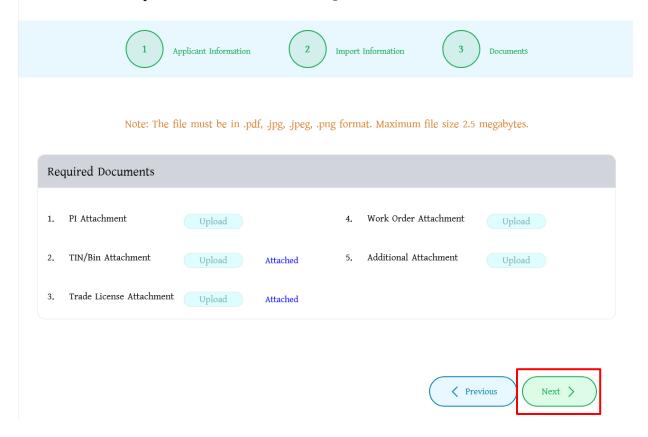
• Once all sections are complete and products are added, click the "Save and Next" button to proceed to the next stage of the application.

Phase 3: Documents

To complete the application, the customer must upload all "Required Documents". Please note: "The file must be in pdf, jpg, jpeg, png format. Maximum file size 2.5 megabytes." For each required document (e.g., "PI Attachment", "Work Order Attachment", etc.), click the "Upload" button next to its description. Tin/Bin Attachment, Trade License Attachment are auto attached from the profile. Once all necessary documents are uploaded, click "Next" to finalize this step.



No Objection Certificate for Import of Non-Domestic Animal



Application Preview

The user's application preview is available.

Application Details

Туре	No Objection Certificate for Import of Non-Domestic Animal
Applicant's Name	: Safina Hamid
Applicant Mobile	: 01316901501
Applicant Email	: cal@gmail.com
Applicant Address	: Uttara, Dhaka
Applicant Address (Bangla)	: উত্তরা, ঢাকা
Applicant NID	: 9766437665
Organization Name (Bangla)	: ক্রাউন আগ্রো লিমিটেড



Address	:	Kotwali, Dhaka
Address (Bangla)	:	কোতোয়ালি, ঢাকা
Division	:	Dhaka
District	:	Dhaka
Upazila	:	Kotwali
Contact Person Name	:	Rakibul Islam
Contact Person Email	:	jolil@gmail.com
Contact Person Mobile	:	01852525452
Exporter's Name	:	Pamela Alston
Exporter's Email	:	1001161@daffodil.ac
Exporter's Mobile Number	:	01889118898
Exporter Address	:	123 olo, nj
Port of Loading	:	
Port of Discharge	:	2
Exporter Reg. No	:	Bangladesh
Product Country Of Origin	:	24
Product PI/CI No	:	3216598
PI/CI Date	:	2025-07-15
Country of Exporter	:	24
Objective	:	Cupiditate repellend
Capacity	:	500ton
PI Attachment	:	
Work Order Attachment	:	
Trade License	:	Attachment
TIN Attachment	:	Attachment
BIN Attachment	:	Attachment
Additional Attachment	:	

Serial No.	Scientific Name	Common Name	Quantity	Cites Status	Tag Number	Color	Date Of Birth	Gender
1	Jayme Torres	Hector Munoz	384	Sit porro quos adip	965	black	2025-02-25	male
2	Duncan Short	Fallon Gallegos	384	Sit porro quos adip	418	black	2025-04-01	male

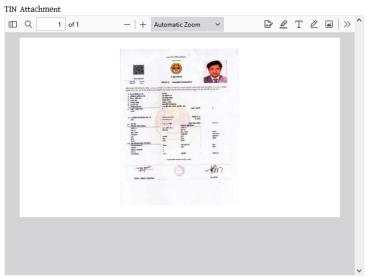


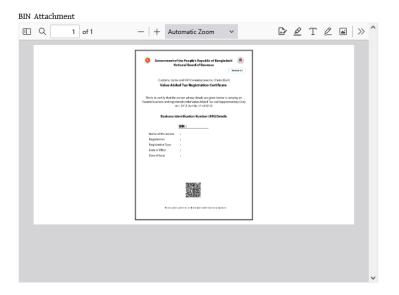


Signature





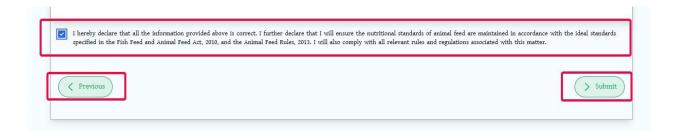






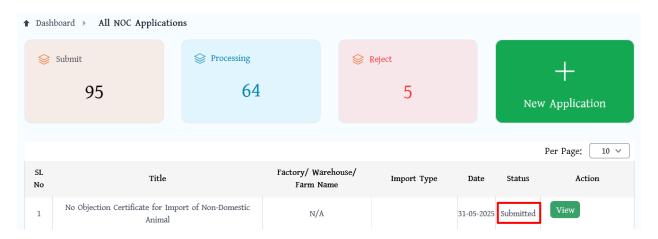
Final Submission

After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.



Application Submitted View Button

To view the details of a submitted application, the customer can locate the desired application in the list and then click the "View" button located in the "Action" column for that specific entry.



NOC for Import of Veterinary Equipment Application Process

Select NOC Type

To start an application, an applicant needs to navigate to the "Application for NOC" section. Within this section, they will find a dropdown menu labeled "Select NOC Type". From this menu, the customer should select "No Objection Certificate for Import of Veterinary Equipment" to proceed with their application.



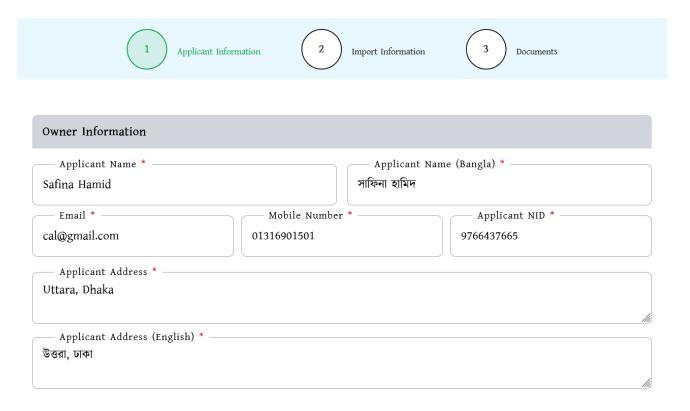
Application for No Objection Certificate (NOC)



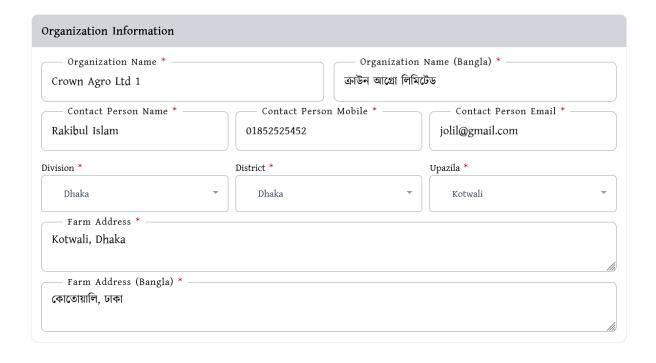
Phase 1: Applicant Information

Phase 1 is auto filled with all the information that is already provided in Profile.

No Objection Certificate for Import of Veterinary Equipment

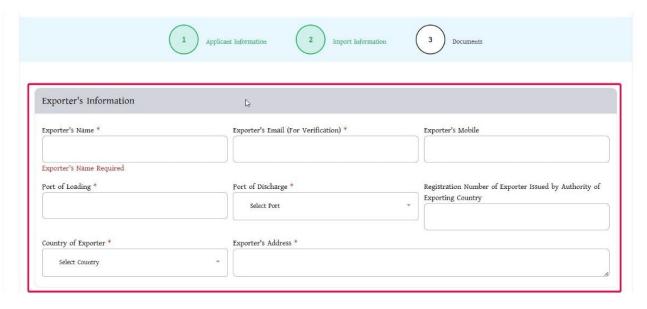






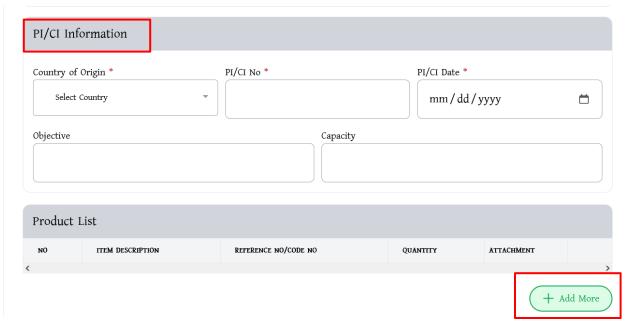


Phase 2: Import Information

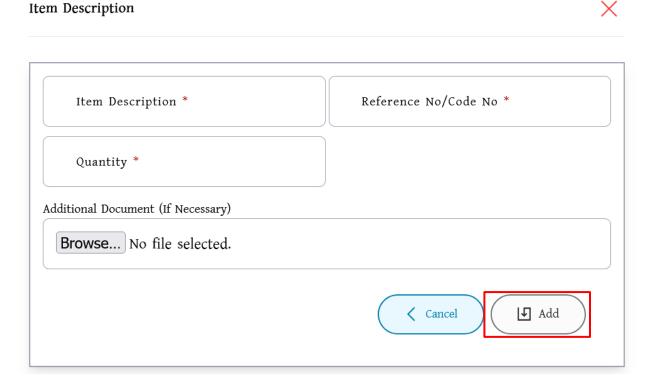


Step 1





Step 2



Step 3



Here's a step-by-step process for completing the "Import Information" section:

Step 1: Fill in Exporter's Information

- Enter the "Exporter's Name", "Exporter's Email (For Verification)", and "Exporter's Mobile" number.
- Specify the "Port of Loading" and select the "Port of Discharge" from the dropdown.
- Provide the "Registration Number of Exporter Issued by Authority of Exporting Country".
- Select the "Country of Exporter" and enter the "Exporter's Address".

Step 2: Provide PI/CI Information

- Select the "Country of Origin" from the dropdown.
- Enter the "PI/CI No" and the "PI/CI Date".
- Provide the "Objective" and the "Capacity".

Step 3: Add Products to the List

- To add items, click the "+ Add More" button.
- A pop-up window titled "Add New Product" will appear.
- In this window, enter the "Item Description" and the "Reference No/ Code No" of the product and the total "Quantity".
- If necessary, you can attach an "Additional Document" by clicking "Choose File".
- Click "Add" to include the product in the list. Repeat for each product.

Step 4: Save and Proceed

• Once all sections are complete and products are added, click the "Save and Next" button to proceed to the next stage of the application.

Phase 3: Documents

To complete the application, the customer must upload all "Required Documents". Please note: "The file must be in pdf, jpg, jpeg, png format. Maximum file size 2.5 megabytes." For each required document (e.g., "PI Attachment", "Artificial Insemination Certificate", "Work Order Attachment", etc.), click the "Upload" button next to its description. Tin/Bin Attachment, Trade License Attachment are auto attached from the profile. Once all necessary documents are uploaded, click "Next" to finalize this step.





Note: The file must be in .pdf, .jpg, .jpeg, .png format. Maximum file size $2.5\ \mathrm{megabytes}.$





Application Preview

The user's application preview is available.

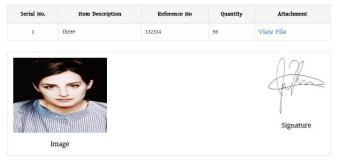
Application Details

Туре	No Objection Certificate for Import of Veterinary Equipment
Applicant's Name	: Safina Hamid
Applicant Mobile	: 01316901501
Applicant Email	: cal@gmail.com
Applicant Address	: Uttara, Dhaka
Applicant Address (Bangla)	: উত্তরা, ঢাকা
Applicant NID	: 9766437665
Organization Name (Bangla)	: ক্রাউন আগ্রো লিমিটেড



Address	:	Kotwali, Dhaka
Address (Bangla)	:	কোতোয়ালি, ঢাকা
Division	:	Dhaka
District	:	Dhaka
Upazila	:	Kotwali
Contact Person Name	:	Rakibul Islam
Contact Person Email	:	jolil@gmail.com
Contact Person Mobile	:	01852525452
Exporter's Name	:	Juliet Chapman
Exporter's Email	:	papypelyk@mailinator.com
Exporter's Mobile Number	:	Placeat officiis vo
Exporter Address	:	Aut et illum magna
Port of Loading	:	
Port of Discharge	:	4
Exporter Reg. No	:	Quia non inventore c
Product Country Of Origin	:	4
Product PI/CI No	:	Fugiat non itaque ne
PI/CI Date	:	2012-10-31
Country of Exporter	:	6
Objective	:	Qui praesentium pers
Capacity	:	Quis exercitation no
PI Attachment	:	Attachment
Work Order Attachment	:	Attachment
Veterinary/Health Certificate from Exporting Country	:	
Fit for Human Consumption/Veterinary Health Certificate/Sanitary Certificate (If Applicable)	:	
Biosecurity Approval from Concerned Authority	:	
CITES Certificate	:	
NOC from Bangladesh Forest Department (Optional)	:	
Halal Certificate Issued by Islamic Foundation, Bangladesh	:	
TIN Attachment	:	Attachment
BIN Attachment	:	Attachment
Additional Attachment		Attachment





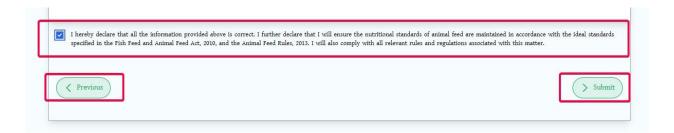






Final Submission

After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.



Application Submitted View Button

To view the details of a submitted application, the customer can locate the desired application in the list and then click the "View" button located in the "Action" column for that specific entry.





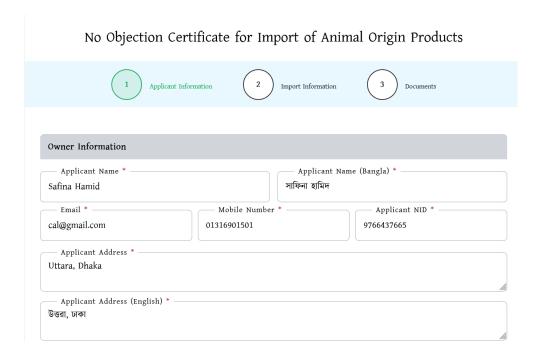
NOC for Import of Animal Origin Product Application Process Select NOC Type

To start an application, an applicant needs to navigate to the "Application for NOC" section. Within this section, they will find a dropdown menu labeled "Select NOC Type". From this menu, the customer should select "No Objection Certificate for Import of Animal Origin Product" to proceed with their application.

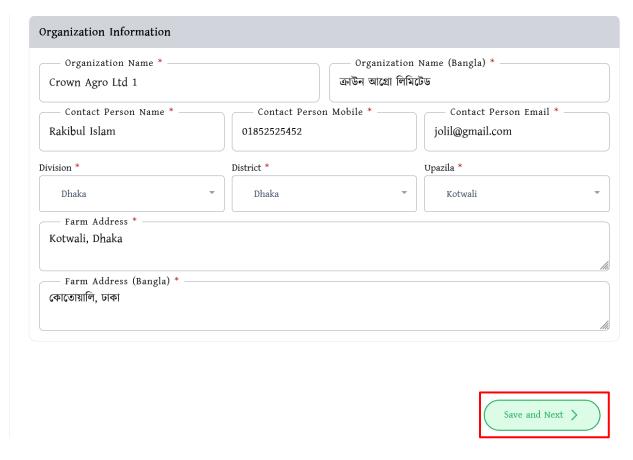


Phase 1: Applicant Information

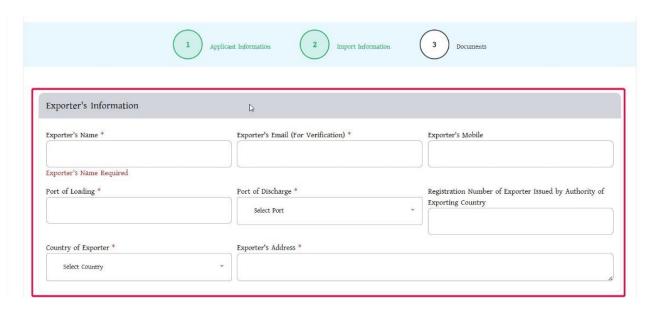
Phase 1 is auto filled with all the information that is already provided in Profile.





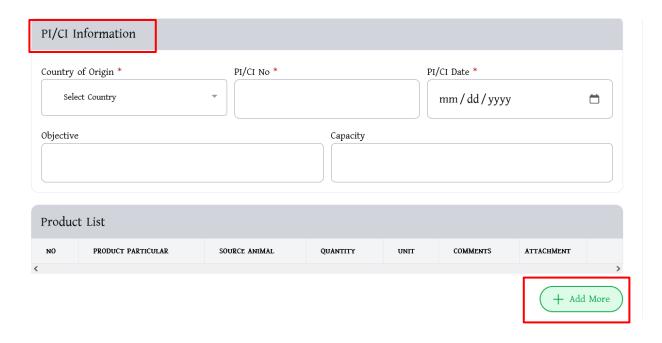


Phase 2: Import Information

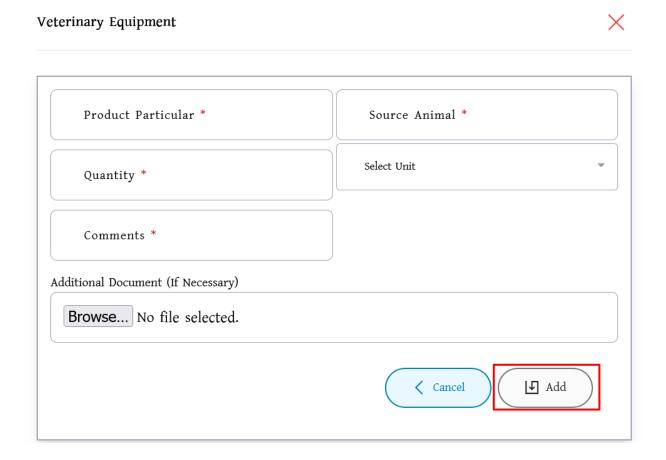


Step 1





Step 2





Step 3

Here's a step-by-step process for completing the "Import Information" section:

Step 1: Fill in Exporter's Information

- Enter the "Exporter's Name", "Exporter's Email (For Verification)", and "Exporter's Mobile" number.
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- Provide the "Registration Number of Exporter Issued by Authority of Exporting Country".
- Select the "Country of Exporter" and enter the "Exporter's Address".

Step 2: Provide PI/CI Information

- Select the "Country of Origin" from the dropdown.
- Enter the "PI/CI No" and the "PI/CI Date".
- Provide the "Objective" and the "Capacity".

Step 3: Add Products to the List

- To add items, click the "+ Add More" button.
- A pop-up window titled "Add New Product" will appear.
- In this window, enter the "Product Particular", "Source Animal", the total "Quantity", "Unit" and "Comments".
- If necessary, you can attach an "Additional Document" by clicking "Choose File".
- Click "Add" to include the product in the list. Repeat for each product.

Step 4: Save and Proceed

• Once all sections are complete and products are added, click the "Save and Next" button to proceed to the next stage of the application.

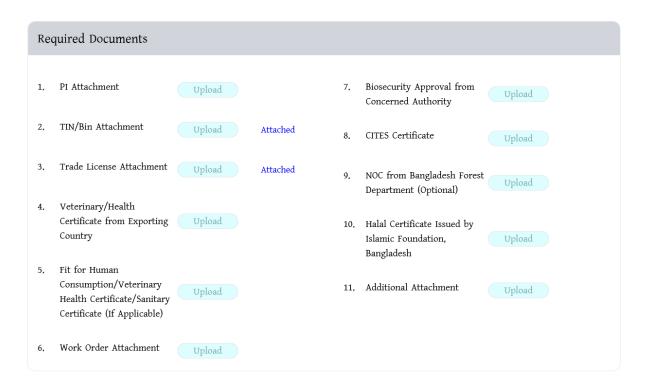
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Note: The file must be in .pdf, .jpg, .jpeg, .png format. Maximum file size 2.5 megabytes.







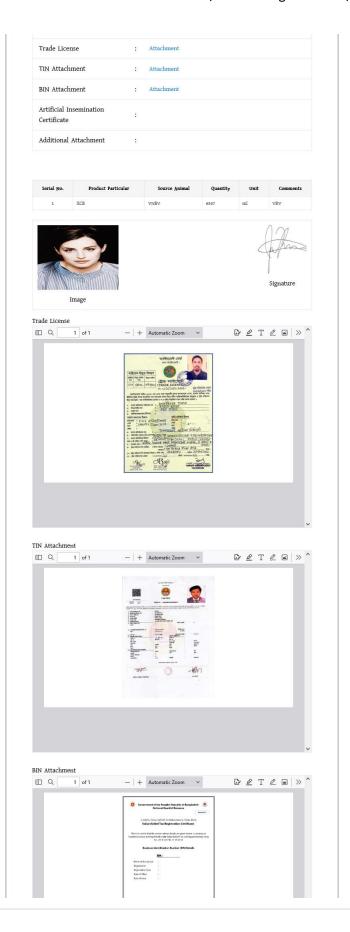
Application Preview

The user's application preview is available.

Application Details

		No Objection Certificate for Import of Animal Origin
Туре	:	Products
Applicant's Name	:	Safina Hamid
Applicant Mobile	:	01316901501
Applicant Email	:	cal@gmail.com
Applicant Address	:	Uttara, Dhaka
Applicant Address (Bangla)	:	উত্তরা, ঢাকা
Applicant NID	:	9766437665
Organization Name (Bangla)	:	ক্রাউন আগ্রো লিমিটেড
Address	:	Kotwali, Dhaka
Address (Bangla)	:	কোতোয়ালি, ঢাকা
Division	:	Dhaka
District	:	Dhaka
Upazila	:	Kotwali
Contact Person Name	:	Rakibul Islam
Contact Person Email	:	jolil@gmail.com
Contact Person Mobile	:	01852525452
Exporter's Name	:	Quinn Alvarado
Exporter's Email	:	pyrecizo@mailinator.com
Exporter's Mobile Number	:	Quasi inventore iure
Exporter Address	:	Et aut at ullam opti
Port of Loading	:	
Port of Discharge	:	2
Exporter Reg. No	:	Modi tempor enim neq
Product Country Of Origin	:	5
Product PI/CI No	:	Doloribus magni exer
PI/CI Date	:	1975-10-06
Country of Exporter	:	3
Objective	:	Quae quae qui ipsa
Capacity	:	Ipsam cupidatat pers
PI Attachment	:	
Work Order Attachment	:	







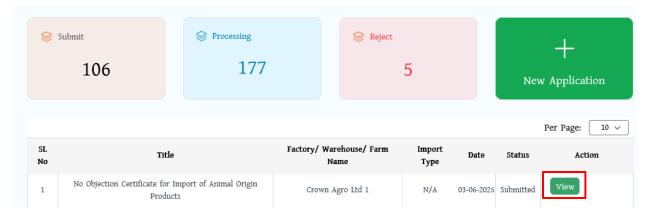
Final Submission

After entering accurate information in all three phases, the applicant can check the checkbox and click the **Submit** button to complete the application process. The status in the application table will update to **Submitted**. The user can view their application by clicking the **View** button.



Application Submitted View Button

To view the details of a submitted application, the customer can locate the desired application in the list and then click the "View" button located in the "Action" column for that specific entry.



Incomplete Answering Process

If the DD identifies any discrepancies or missing information in the applicant's submission, the application is marked with an **Incomplete** status and sent back to the applicant for corrections.



By clicking on **Incomplete** button, the applicant is only permitted to modify the specific fields flagged by the **DD** as requiring correction. All other fields remain locked and cannot be edited.





Once the Incomplete information is corrected, the applicant resubmits the application. Upon resubmission, the application's status updates to **Resubmitted**.

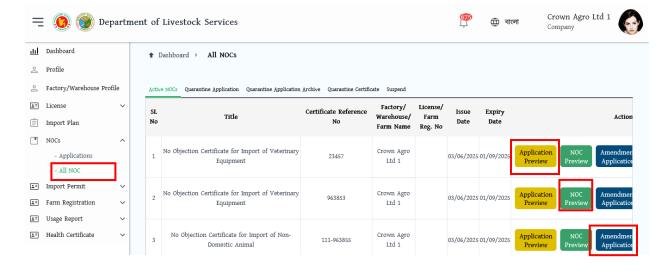
Rejection Process

When an application is rejected by the DD, the applicant can no longer use it for license issuance. The status of the application is updated to **Rejected**.



All NOC Menu

Applicants can view all details about an existing license by navigating to the **All NOC** menu available in the sidebar. This section provides comprehensive information on NOCs issued to the applicant.





Active NOCs Tab

Active NOC tab shows the list of all NOCs that are already approved. The **Action** column includes the following features for the applicant:

- Application Preview: To view the details of the DOC application.
- View NOC: To view an active NOC.
- Amendment Application: To amend an NOC.

By clicking the **View NOC** button, the applicant is redirected to the **NOC**. There are **Print**, **Amendment**, **Time Extension** and **Pre-arrival Notification** button available at the bottom of the NOC page.

NOC: 3062025533457



Government of the People's Republic of Bangladesh Department of Livestock Krishi Khamar Sarak, Farmgate, Dhaka-1215 www.dls.gov.bd



Certificate Reference No- 23457

Date: 03-06-2025

Subject: Regarding issuance of NOC for import of AI materials from Andorra.

Ref : As per application letter dated 03-06-2025 of Crown Agro Ltd 1, Kotwali, Dhaka .

With reference to the above-mentioned subject and source, it is hereby informed that the Department of Livestock Services has no objection to the importation of the following AI materials by Crown Agro Ltd 1., as mentioned in Proforma Invoice No: Fugiat non itaque ne dated 31/10/2012, subject to the following conditions and in compliance with the relevant government rules and regulations.

Importable Products:

Serial No.	Item Description	Reference No	Quantity	Unit
1	three	132334	56	

Conditions

- 1. Under no circumstances shall used/second-hand veterinary equipment be imported.
- 2. The imported veterinary equipment must not be used for any purpose other than for pet animals and livestock.
- After importation, arrangements must be made to present the imported veterinary
 equipment for on-site inspection by the undersigned or the representative of the undersigned.
- 4. A comprehensive report on where the imported veterinary equipment is being used must be submitted to the Department of Livestock Services after importation.
- 5. The rules and regulations issued by the Department of Livestock Services must be strictly followed.
- 6. If any provision of the existing laws of the Government is violated, the NOC shall be considered null and void, any future application will be deemed ineligible for consideration, and necessary legal actions will be taken as per rules.
- 7. All rules and regulations related to importation must be followed.
- The authority reserves the full right to suspend or cancel this approval at any time in the public interest.
- 9. This clearance shall remain valid for 90 days from the date of issuance.





Sharpt Date: 03-06-2025

(Dr. Shakawayet Hossain)

Deputy Director (Human Resource Development Section):

Department of Livestock Services

Bangladesh, Dhaka.

Tel: 01711136588

E-mail: training@dls.gov.bd

Copy sent for information and action:

- 1. Chairman, National Board of Revenue, Segunbagicha, Dhaka.
- 2. Director, Artificial Insemination and Grass Production, Savar, Headquarters, Department of Livestock Services, Dhaka.
- 3. Commissioner, Customs House, Hili Land Port, Hakimpur, Dinajpur.
- 4. Deputy Director, AI Laboratory, Savar, Dhaka.
- 5. Officer-in-Charge, Livestock Quarantine Station, Hili Land Port, Hakimpur, Dinajpur.
- 6. ICT Officer, ICT Section (with a request to publish on the DLS website).
- 7 Office Conv.











Amendment Process

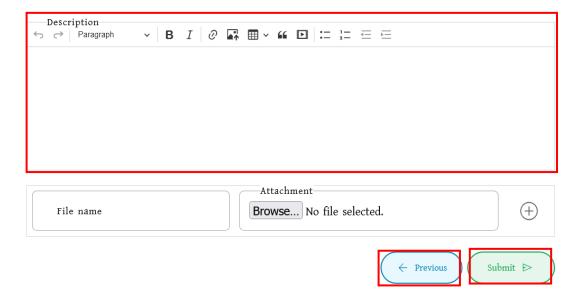
By clicking the **Amendment** button, the applicant is redirected to the **Amendment application**. There are description box and document upload option available for the applicant to justify their amendment. There are **Previous** and **Submit** button available at the bottom of the page.

Amendment Application

Certificate Reference No: 423-353234567890-1428

Owner: Safina HamidFarm Name: Shonali FarmMobile: 01316901501Address: xbvhm, Dhaka, Dhaka





After submitting the Amendment Application, applicant can see the status of the application.



Time Extension Process

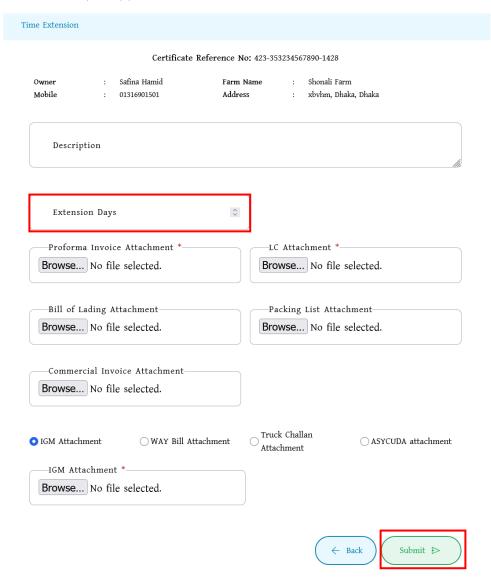
When **Applicants** need to extend their application time, they can do so by clicking the **Time Extension Application** button. This action directs them to a **Time Extension Page with Certificate Reference No**, which displays the factory and applicant's basic information.

On this page, **Applicants** can:

- Provide a reason for the time extension in a text field.
- Specify the number of days they wish to extend.
- Fill out additional required fields.



Once all necessary information are entered, users can click the **Submit** button to send their application request to the **Deputy Director (DD)** for review. The user is allowed to request a time extension at least once per application.



After submitting the time extension form, the status will initially be marked as **Pending**, and the user will not be able to apply for another time extension until the status changes to **Reject**.



Time Extension

Certificate Reference No: 4567-9881

Owner Rashad Kabir Factory/ Dream71 Narail

Warehouse

Name

Mobile : 01715091734 Address : H#1/2, Flat-G, Rd-09, Kallyanpur, Demra, Dhaka, Dhaka

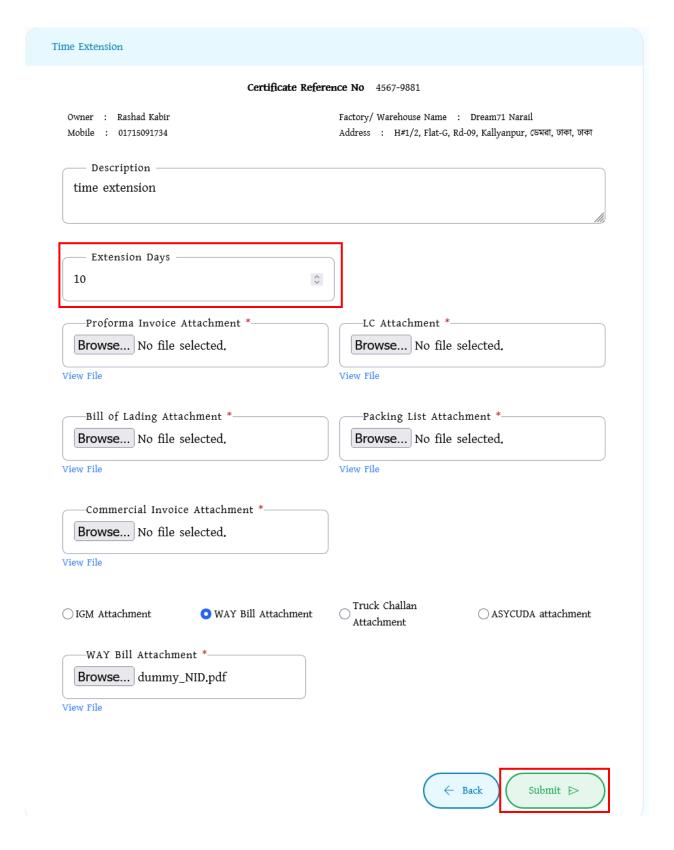
SL No	Description	Request Days	Status
1	time extension	10	Pending

If the **Deputy Director (DD)** identifies an incomplete in the application and returns it to the applicant, the application's status will be updated to **Incomplete**. Along with this status, the reason for the incomplete will also be displayed, allowing the applicant to review and address the highlighted issues.



When there is a DD incomplete on the time extension form, the user can modify only the required documents based on DD's decisions, while other parts of the form remain non-changeable. After making the necessary modifications, the user clicks the Submit button to resubmit the form.







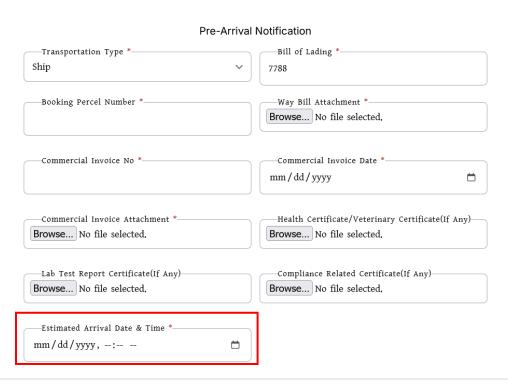
If the DD approves the time extension form, the user's status will be shown as "**Approved**." Once approved, the user cannot apply for another time extension for that application.



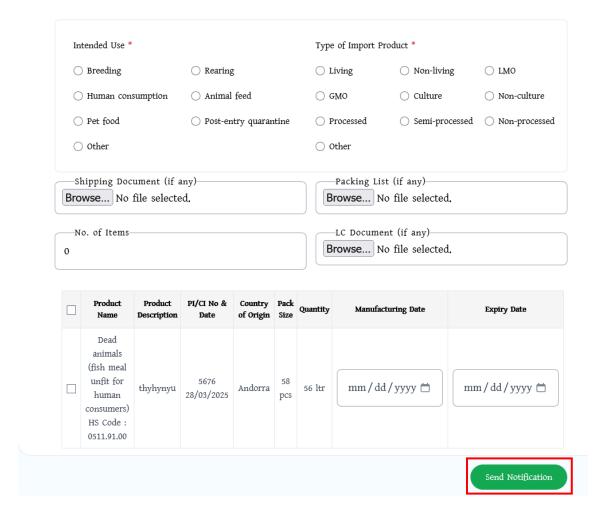
Pre-Arrival Notification Process

Users can send the Pre-Arrival notification to the DD and Quarantine Officer and Risk Management by clicking the Pre-Arrival Notification button.

The user must **fill up** the required **attachment**, **select** the **Intended Use** and the **import product**, then click on the product checkbox and send the notification by clicking the **Send Notification** button.







Quarantine Application Process

When clicking on the **Send Notification** button the **Pre-Arrival Notification** button will be replaced by **Quarantine Application**.



Then, the user can click on the Quarantine Application button to submit the Quarantine Application and ensure that all required documents are filled up. In the product table, the user can decrease the quantity if needed or cancer the product and then click on the Submit button to send the application.



Non-Domestic Animal/Animal Origin Product/Veterinary Equipment

